

Information sheet

Services assisting seniors and people with disability in their homes

This Information Sheet provides contact details for services assisting seniors and people with disability who live at home, including garden maintenance services. The services can tell you more about what they specifically offer and their eligibility criteria.

My Aged Care, Australian Government

My Aged Care is the starting point to access Australian Government funded aged care services. The My Aged Care phone line and website provides:

- information on the different types of aged care services available, such as: help at home, short-term care, and aged care homes;
- an assessment of needs to identify eligibility and the right type of care;
- referrals and support to find service providers that can meet your needs; and
- information on what you might need to pay towards the cost of your care.

Eligibility

To be eligible for Australian Government My Aged Care services, people must:

- Be aged 65 years or older (50 years and older for Aboriginal and/or Torres Strait Islander people); and
- Require assistance with day to day activities.

How to apply

Application may be made via:

- **Telephone** by contacting My Aged Care on 1800 200 422 (8am - 8pm on Monday to Friday and 10am - 2pm on Saturday); or
- **Online** at www.myagedcare.gov.au/assessment/apply-online

Queensland Community Support Scheme, Queensland Government

The Queensland Community Support Scheme (QCSS) can provide assistance to help you to continue living safely in your home and to actively participate in your community.

Eligibility

You may be eligible for the QCSS if you are under 65 years old (or under 50 years old for Aboriginal and Torres Strait Islander people) with:

- a disability (and are not eligible for the National Disability Insurance Scheme);
- chronic illness, mental health or other condition; or
- other circumstances that impact your ability to live independently in the community.

How to apply

Application may be made via:

- **Telephone** by contacting QCSS on 1800 600 300;
- **Online** at www.serviceavailabilityregister.com.au; or
- **Email** QCSSaccesspoint@ozcare.org.au.

A referral is not required.

<https://www.qld.gov.au/community/getting-support-health-social-issue/community-home-care-services/queensland-community-support-scheme>

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National Disability Insurance Scheme (NDIS)

The NDIS provides funding to eligible people based on their individual needs.

Eligibility

- Be under 65 years.
- Be an Australian citizen, permanent resident or hold a Protected Special Category visa.
- Have a permanent and significant disability.

How to apply

Contact your nearest Local Area Coordinator or the National Disability Insurance Agency.
Telephone **1800 800 110** or visit ndis.gov.au

Carers Queensland is the Local Area Coordinator in the Moreton Bay Region.

Level 5, 10 The Corso, North Lakes

8:30am - 5:00pm Monday - Friday

Telephone **1300 999 636** or (07) 3384 1600 or email moretonbaylac@carersqld.com.au

<https://carersqld.com.au/ndis/>

Home Assist Secure, Queensland Government

This service provides safety-related information, referrals and subsidised assistance.

Eligibility

- Be aged over 60 years or of any age with a disability.
- A Pensioner Concession Card holder.
- Unable to complete the work yourself because it requires technical expertise or is a risk to your health and safety.
- Unable to have the works completed through alternative assistance.

If you're eligible, you may receive a financial contribution towards labour costs for minor home maintenance or modifications that both:

- relate to your health, safety or security, and
- need to be done so that you can remain at home.

How to apply

You may also contact a local Home Assist Secure service:

- Pine Rivers Home Assist Secure (gardening not available from this service): (07) 3889 1852
- Bribie Island, Caboolture and Kilcoy Home Assist Secure: (07) 3809 9610
- Redcliffe Home Assist Secure: (07) 3284 0526

<https://www.qld.gov.au/housing/buying-owning-home/maintenance-modifications/maintenance-assistance/home-assist-secure>

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Neighbourhood Centres

You may find more options available in your area or could seek assistance applying to the services listed in this Information Sheet by contacting the Neighbourhood Centre closest to you:

Caboolture Neighbourhood Centre

9 George St, Caboolture
8am-4pm Monday-Thursday
8am-3pm Friday
(07) 5495 3818 reception@caboolturenhc.com.au

Bribie Island and District Neighbourhood Centre

9 Verdoni St, Bellara
9am-4pm, Monday-Thursday
(07) 3408 8440

Deception Bay Neighbourhood Centre

24 Endeavour St, Deception Bay
9:30am-2.30pm Monday-Friday
(07) 3204 2022
info@dbnc.org.au
reception@dbnc.org.au

Redcliffe Neighbourhood Centre

1 Lamington Dr, Redcliffe
9am-3pm Monday to Friday
(07) 3284 3081
redcliffe@encircle.org.au

Lawnton/Pine Rivers Neighbourhood Centre

865 Gympie Road, Lawnton
9am-3pm Monday-Friday
(07) 3889 0063
encircle@encircle.org.au

Kallangur Neighbourhood Centre

51 Marsden Road, Kallangur
9am-3pm Monday-Friday
(07) 3465 3200
kallangur@encircle.org.au

My Community Directory

Still haven't found what you're looking for? The service that you are seeking may be listed on My Community Directory.

Moreton Bay Region "My Community Directory" is a free online directory of community groups, clubs, services and facilities. It's designed to connect people with local health, social and community services and activities.

<https://www.moretonbay.qld.gov.au/Services/Community-Support/Community-Directory>

Local businesses

There are also many private providers and businesses that provide home and garden maintenance services for a fee. Search the Moreton Daily business directory for local businesses.

<https://www.moretondaily.com.au/directory>

For listings in this Directory for gardening businesses: www.moretondaily.com.au/directory/landscape-gardening-and-lawn-mowing