



City of Moreton Bay

Appendix 5 - Response Information Sheets

2023

Document control

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Bushfire Response

Know where to get the most up to date information and where to get help if you need it. Always phone **Triple Zero (000)** in a life-threatening emergency.

Monitor the incident

- Monitor the Rural Fire Service's [bushfire map and warnings](#) and the [bushfire alerts and information](#) from Queensland Fire and Emergency Services.
- Check [ABC local radio](#) and [City of Moreton Bay Disaster Dashboard](#) for alerts, updates and evacuation centre locations.
- Monitor [emergency alerts and contacts for Queensland businesses](#).
- Check [QLDTraffic](#) for road conditions and closures or the National Heavy Vehicle Regulator for [interstate route planning](#).

Initial response

- Always follow emergency services advice to shelter or evacuate.
- Unplug electrical equipment, shut down the master electrical board and gas supply.
- Collect your emergency kit.
- Evacuate premises if required.
- Follow your disaster resilience action plan.

Communicate

- Communicate regular updates to staff, visitors and customers.
- Advise customers and suppliers about your business operations and evacuation plans where relevant, including:
 - in-person to customers on your premises at the time
 - online to all other customers.
- Use your social media accounts (if available), website or phone to advise customers and stakeholders about your business operations.

Source:

Queensland Government. (n.d.). "Bushfire preparation for small business." Accessed 24 March 2023.
<https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/bushfire>

Cyclone and Storm Surge Response

Know where to get the most up to date information and where to get help if you need it. Always phone **Triple Zero (000)** in a life-threatening emergency.

Monitor the incident

- Monitor all [emergency alerts and contacts](#) for Queensland businesses.
- Check [Queensland weather warnings](#) and [current tropical cyclone updates](#) from the Bureau of Meteorology.
- Check [ABC local radio](#) and [City of Moreton Bay Disaster Dashboard](#) for alerts, updates and evacuation centre locations.
- Check [QLDTraffic](#) for road conditions and closures or the National Heavy Vehicle Regulator for [interstate route planning](#).

Initial response

- Follow emergency services advice to shelter or evacuate.
- If you have CCTV leave it running to capture video of potential damage for insurance purposes.
- Secure vehicles, equipment and supplies.
- Unplug electrical equipment, shut down the master electrical board and gas supply.
- Collect your emergency kit.
- Secure your premises.
- Evacuate premises if you need to leave.
- Follow your disaster resilience action plan.

Communicate

- Communicate regular updates to staff, visitors and customers.
- Advise customers and suppliers about your business operations and evacuation plans where relevant, including:
 - in-person to customers on your premises at the time
 - online to all other customers.
- Use your social media accounts (if available), website or phone to advise customers and stakeholders about your business operations.

Source:

Queensland Government. (n.d.). "Cyclone and storm surge preparation for small business." Accessed 24 March 2023. <https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/cyclone-storm-surge>

Flood Response

Know where to get the most up to date information and where to get help if you need it. Always phone **Triple Zero (000)** in a life-threatening emergency.

Monitor the incident

- Monitor all [emergency alerts and contacts](#) for Queensland businesses.
- Check [Queensland weather warnings](#) and [current tropical cyclone updates](#) from the Bureau of Meteorology.
- Check [ABC local radio](#) and [City of Moreton Bay Disaster Dashboard](#) for alerts, updates and evacuation centre locations.
- Check [QLDTraffic](#) for road conditions and closures or the National Heavy Vehicle Regulator for [interstate route planning](#).

Initial response

- Follow emergency services advice to shelter or evacuate.
- If you have CCTV leave it running to capture video of potential damage for insurance purposes.
- Secure vehicles, equipment and supplies.
- Unplug electrical equipment, shut down the master electrical board and gas supply.
- Collect your emergency kit.
- Secure your premises.
- Evacuate premises if you need to leave..
- Follow your disaster resilience action plan.

Communicate

- Communicate regular updates to staff, visitors and customers.
- Advise customers and suppliers about your business operations and evacuation plans where relevant, including:
 - in-person to customers on your premises at the time
 - online to all other customers.
- Use your social media accounts (if available), website or phone to advise customers and stakeholders about your business operations.

Source:

Queensland Government. (n.d.). "Flood preparation for small business." Accessed 24 March 2023.
<https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/flood>

Severe Storm Response

Know where to get the most up to date information and where to get help if you need it. Always phone **Triple Zero (000)** in a life-threatening emergency.

Monitor the incident

- Monitor all [emergency alerts and contacts](#) for Queensland businesses.
- Check [Queensland weather warnings](#) and [current tropical cyclone updates](#) from the Bureau of Meteorology.
- Check [ABC local radio](#) and [City of Moreton Bay Disaster Dashboard](#) for alerts, updates and evacuation centre locations.
- Check [QLDTraffic](#) for road conditions and closures or the National Heavy Vehicle Regulator for [interstate route planning](#).

Initial response

- Follow emergency services advice to shelter or evacuate.
- If you have CCTV leave it running to capture video of potential damage for insurance purposes.
- Secure vehicles, equipment and supplies.
- Unplug electrical equipment, shut down the master electrical board and gas supply.
- Collect your emergency kit.
- Secure your premises.
- Evacuate premises if you need to leave.
- Follow your disaster resilience action plan.

Communicate

- Communicate regular updates to staff, visitors and customers.
- Advise customers and suppliers about your business operations and evacuation plans where relevant, including:
 - in-person to customers on your premises at the time
 - online to all other customers.
- Use your social media accounts (if available), website or phone to advise customers and stakeholders about your business operations.

Source:

Queensland Government. (n.d.). "Severe storm preparation for small business." Accessed 24 March 2023.

<https://www.business.qld.gov.au/running-business/natural-disaster/disaster-hub/small-business/natural-disasters/severe-storm>