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We've Got It All in the Moreton Bay Region

Moreton Bay Regional Council is Australia's third largest local government, conveniently located between Brisbane City and the Sunshine Coast.

The Moreton Bay Region is a diverse area, spanning more than 2,037 square kilometres and boasting everything from rural townships to urban centres, coastal villages and thriving business precincts – We've Got It All.

Moreton Bay Regional Council employs more than 1,600 staff dedicated to servicing the needs and enhancing the lifestyle of around 409,000 residents.

This annual report covers the period 1 July 2013 to 30 June 2014. It provides readers with a snapshot of council's major highlights covering activities, projects and programs that were undertaken during this period.

The report also contains a Community Financial Report that demonstrates Moreton Bay Regional Council's strong financial position.

A snapshot of the Moreton Bay Region as at 30 June 2014

	30 June 2014	30 June 2013	30 June 2012
Estimated population	408,914*	406,414*	398,309
Number of rateable properties	156,753	153,974	152,090
Number of properties exempt from rates	4,807	3,849	4,775
Total number of council staff	1,676	1,740	1,745
Total loan debt	\$395 million	\$383 million	\$356 million
Debt level calculated per resident	\$966	\$942	\$894
Total net rates and charges	\$238.9 million	\$226.6 million	207.8 million

**based on the Office of Economic and Statistical Research's two per cent population growth forecast for Moreton Bay Region.*



Our Priorities

Moreton Bay Regional Council's priorities, decisions and policies are guided by its Corporate Plan 2012-2017 which sets a clear strategic direction through its vision, mission, and values statements. This Corporate Plan is council's response to the 2011-2021 Community Plan and outlines what council will do to achieve the vision.

Council's Operational Plan outlines key performance indicators and goals and is designed to support and deliver the objectives of the corporate plan.

In conjunction with the operational plan, council adopts a budget each year which allocates resources to help achieve our vision.

Our Vision

A thriving region of opportunity where our communities enjoy a vibrant lifestyle.

Our Mission

We will serve the community to create a region of opportunity and a vibrant lifestyle, while focussing on excellence and sustainability.

Our Values

Council proudly upholds the following values in its daily operations with customers, external partners and staff

Respect • Service • Integrity • Teamwork • Sustainability

Respect

We listen to people
We treat people fairly and consistently
We embrace diversity and opinions
We treat others as we wish to be treated

Service

We seek to understand the needs of those we serve
We strive to exceed expectations
We communicate clearly
We take a positive approach
We are proud to serve our community

Integrity

We are ethical and honest
We take responsibility for our actions
We act within statute and law
We take pride in the manner in which we perform our duties

Teamwork

We promote a friendly, supportive work environment
We inspire and encourage innovation
We develop and maintain relationships
We work collectively to achieve common goals
We work collaboratively with our community and external partners

Sustainability

We focus on the future
We respect the environment
We demonstrate leadership by example

Mayor's Report

The Moreton Bay Region is one of the fastest-growing locations in Australia.

Over the next 20 years, more than a half a million people will call our region home.

It is vital we plan and prepare for this growth now – so we can get the balance right for those who live, work and play here.

The fundamental responsibilities of local government remained our key focus during the past year. Council completed many important improvements to our road and drainage networks. New walking and cycling links were also constructed to better connect residents to train stations, bus stops, schools and businesses in our region. We also continued to roll out several important disaster preparedness and public safety initiatives.



Local sport and recreation has always played a huge role in the Moreton Bay Region. More than \$50 million was spent on new parks, sport and recreation facilities to promote and encourage a healthier and more active lifestyle. Projects included important upgrades to the Caboolture Sports Centre Netball Precinct, Les Hughes Sports Complex and South Pine Sporting Complex. The past year also saw the official opening of the Moreton Bay Central Sports Complex – AFL Precinct. The occasion was marked with the venue hosting a preseason hit-out between the Brisbane Lions and the Sydney Swans, as well as a hotly contested local derby between the Caboolture and Redcliffe clubs.

The \$45 million Corso at North Lakes was nearing completion. This significant civic and commercial project comprises a library, community centre, young people's space, plaza and office facilities to service one of Australia's fastest-growing corridors.

Construction also continued on the Moreton Bay Rail Link project. Being delivered in partnership with the State and Federal Governments, this region-building project will deliver major economic and transportation benefits for generations to come.

During the year council, in association with Regional Development Australia – Moreton Bay, completed a study into tertiary education opportunities. The results clearly highlighted a strong case for further university opportunities to be established in our region. Council is now looking at how it can help attract a significant tertiary facility to meet the needs of future students.

The projects and services delivered by council rely on the input of many people. I sincerely thank the community for working with us, and all council staff and volunteers for their commitment to provide the best possible services to residents. I also appreciate the support provided by CEO Daryl Hitzman and his management team.

Finally, I acknowledge my fellow Councillors for their hard work and dedication towards creating an even better Moreton Bay Region.

Allan Sutherland
MAYOR

CEO'S Report

The past year was a period of review, consolidation and innovation for Moreton Bay Region Council.

Local government is a dynamic environment affected by changes in government policy and economic conditions, emerging local opportunities and most importantly the needs and expectations of the communities it serves.

In recent years one of our biggest priorities has been changing the way we do business to provide the best possible outcomes for our community. Due to various factors, the funding traditionally provided by other levels of government to assist the delivery of certain council services has reduced significantly. Therefore, council continually reviews the way it provides services to the community, to achieve the best possible outcomes at the lowest possible cost.

Meeting the long-term infrastructure needs of our growing region while continuing to deliver essential, everyday services is often a delicate balance. To make the most of available funding, it is essential that council pursues more efficient and economical ways of achieving the same or even better outcomes.

Technology continues to play a key role in re-shaping the way we deliver our services – providing new opportunities and options that enable us to reduce our operating and business costs, while also enhancing our responsiveness and services. Whether it is a smart phone app that speeds up the handling of customer requests, new technologies that reduce our energy costs, forging better electronic links between work in the field and work in the office, or streamlining planning and development services, it is all about providing better value-for-money for the community.

During 2013/14, Moreton Bay Regional Council continued its commitment of maintaining a strong balance sheet – a fact recognised by the Queensland Treasury Corporation and the Department of Local Government and Planning.

Moreton Bay Regional Council remains one of the very few local governments in the state that has improved its credit outlook. Council is also on track to deliver a fourth consecutive operating surplus in 2014/15.

Importantly, these financial achievements are allowing council to invest responsibly in key region-building projects – many of which are profiled in this report – while keeping rates among the lowest in South East Queensland.

I thank the Mayor and Councillors for setting a strong direction for our region and for working with the community to make the Moreton Bay Region an even better place.

I also acknowledge the projects and programs highlighted in this report would not have been achieved without the commitment of our dedicated staff and volunteers.

Daryl Hitzman

CEO



Elected Representatives

Division 1



Cr Gary Parsons

Representing Banksia Beach, Bellara, Bongaree, Donnybrook, Godwin Beach, Meldale, Ningi, Sandstone Point, Toorbul, Welsby, White Patch, Woorim and parts of Caboolture and Elimbah.

Cr Parsons was a member of Caboolture Shire Council from October 2002 until March 2008. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.

Spokesperson for Parks, Recreation and Sport.



Division 2



Cr Peter Flannery

Representing Beachmere, Burpengary, Burpengary East, parts of Caboolture East, Deception Bay, Morayfield and Narangba.

Cr Flannery was a member of Caboolture Shire Council from 2004 until March 2008. He was elected as councillor for Moreton Bay Regional Council at the 2012 local government elections.

Spokesperson for Asset Construction and Maintenance.



Division 3



Cr Greg Chippendale

Representing Caboolture, Caboolture South, Morayfield, parts of Bellmere and Moodlu.

Cr Chippendale was a member of Caboolture Shire Council from 1997 and was appointed Deputy Mayor in 2000. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.



Elected Representatives

Division 4



Cr Julie Greer

Representing North Lakes, Mango Hill, Griffin and parts of Kallangur and Deception Bay.

Cr Greer was appointed to Pine Rivers Shire Council at a special meeting in April 2007. She was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.

Spokesperson for Lifestyle and Amenity.



Division 5



Cr James Houghton

Representing Redcliffe (north), Scarborough, Newport, Kippa-Ring (north) and Rothwell.

Cr Houghton was a Redcliffe alderman from 1973 to 1976. He was re-elected to Redcliffe City Council in 2004. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.



Division 6



Cr Koliana Winchester

Representing Clontarf, Woody Point, Margate, Redcliffe (south), and Kippa-Ring (south).

Cr Winchester was a Redcliffe City Councillor from 2005 to March 2008. She was elected as councillor for Moreton Bay Regional Council in 2012.



Elected Representatives

Division 7



Cr David Dwyer

Representing Petrie, Dakabin, Murrumba Downs and parts of Kurwongbah, Kallangur and Narangba East.

Cr Dwyer was a member of Pine Rivers Shire Council from 1994 until March 2008. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.



Division 8



Cr Mick Gillam

Representing Strathpine (east), Bray Park, Lawnton, Joyner, Cashmere (north) and Warner (north).

Cr Gillam served as a Pine Rivers Shire Councillor from 1994 to March 2008. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.

[Spokesperson for Planning and Development.](#)



Division 9 Deputy Mayor



Cr Mike Charlton

Representing Albany Creek, Brendale, Eatons Hill, Strathpine (west) and Warner (south).

Cr Charlton served on Pine Rivers Shire Council from 1994 to March 2008. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.



Elected Representatives

Division 10



Cr Brian Battersby OAM

Representing The Hills District (Arana Hills, Everton Hills, Ferny Hills) Bunya and southwest Albany Creek.

Cr Battersby has served as a Councillor since 1976 and was appointed Pine Rivers Shire Council's Deputy Mayor in March 2007. He was elected to Moreton Bay Regional Council in March 2008 and was elected unopposed at the 2012 local government elections.

Cr Battersby was awarded the Order of Australia Medal in 2012 for service to local government and the community.

Spokesperson for Economic Development and Tourism.



Division 11



Cr Bob Millar

Representing Armstrong Creek, Camp Mountain, Cedar Creek, Clear Mountain, Closeburn, Dayboro, Draper, Highvale, Jollys Lookout, King Scrub, Kobbie Creek, Laceys Creek, Mount Glorious, Mount Nebo, Mount Pleasant, Mount Samson, Ocean View, Rush Creek, Samford, Samford Valley, Samsonvale, Whiteside, Wights Mountain, Yugar, Cashmere, Kurwongbah, Moorina and Narangba.

Cr Millar was a member of Pine Rivers Shire Council from 2000 until March 2008. He was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.

Spokesperson for Corporate Services.



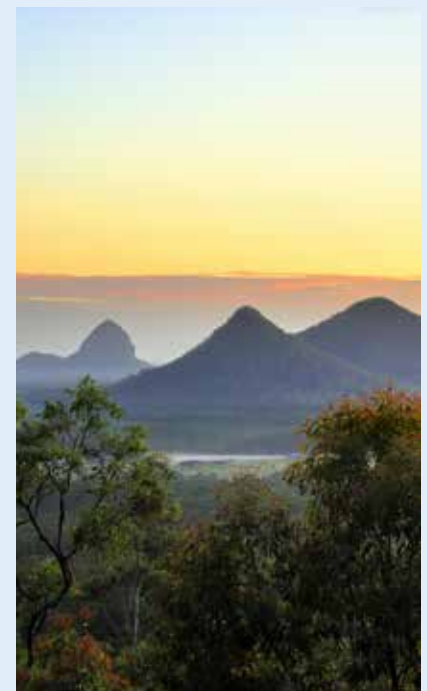
Division 12



Cr Adrian Raedel

Representing parts of Bellmere, Bellthorpe, Booroobin, Bracalba, parts of Burpengary, Campbells Pocket, parts of Caboolture, Cedarton, Commissioners Flat, D'Aguiar, Delaneys Creek, Elimbah, Moodlu, Mount Delaney, Mount Mee, parts of Morayfield, Moorina, Neurum, Rocksberg, Stanmore, Stony Creek, Upper Caboolture, Wamuran Basin, Wamuran and Woodford.

Cr Raedel was elected to Moreton Bay Regional Council in March 2008 and again at the 2012 local government elections.



Corporate Structure

Mayor and Councillors



Chief Executive Officer



Daryl Hitzman

- Executive Services
- Legal Services
- Financial and Project Services
- Human Resources
- Communications



Directors



Alan Sheridan

Economic Development and Commercial Services

- Property and Special Projects
- Economic Development and Tourism
- Major Projects
- Waste Services



Tony Martini

Deputy CEO
Engineering, Construction and Maintenance

- Operations
- Fleet Services
- Buildings and Facilities
- Engineering
- Project Management and Construction
- Integrated Transport Planning and Design
- Disaster Management



Chris Teitzel

Community and Environmental Services

- Events
- Major Venues
- Community, Arts and Heritage
- Community Facilities, Sport and Recreation
- Customer Services
- Libraries
- Environmental Planning and Compliance
- Building and Plumbing Services
- Environmental Health



Chris Warren

Strategic Planning and Development

- Development Services
- Development Planning
- Development Engineering
- Strategic Planning
- Caboolture West Project
- Master Planning
- Strategic Infrastructure Planning

Our Team

As at 30 June 2014, Moreton Bay Regional Council employed 1,676 staff. The chart below provides a breakdown of their years of service to the community.

Council continued to maintain an Equal Employment Opportunity (EEO) Policy, to ensure all staff members are treated on their merits. Council values a workforce that closely reflects the community it serves. Our workforce comprises people of different ages, cultures, religions, values, beliefs, educations, languages, abilities and genders.

By creating a workplace in which every employee is valued for their diverse skills, knowledge and perspectives, council is encouraging a more cohesive work environment and better team performances.

Staff Length of Service	Field Staff	Office Staff	Grand Total	Per cent
0 to 1	165	206	371	22.1%
2 to 5	133	269	402	24.0%
6 to 10	139	322	461	27.5%
11 to 15	52	132	184	11.0%
16 to 20	33	89	122	7.3%
21 to 25	23	44	67	4.0%
25 +	23	46	69	4.1%
Grand Total	568	1,108	1,676	

Length of Service

