## Annual Report 2011/12





#### Come and see why we've got it all.

If you're looking for some of South East Queensland's best sights, experiences and cuisine then the Moreton Bay Region has everything you're looking for.

From Queensland's friendliest parks to pristine beaches and waterways, scenic drives, bushwalks, rainforest trails, thriving shopping precincts and vibrant entertainment - we've got it all.

The Moreton Bay Region is one of South-East Queensland's most diverse areas, spanning more than 2037 square kilometres from Samford and Arana Hills to Redcliffe, Bribie Island, Caboolture, Dayboro, Woodford and Mt Mee.

So take the time to visit one of the many dynamic events and attractions on offer in the Moreton Bay Region.

www.visitmoretonbay.com.au

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## We've Got It All in the Moreton Bay Region

Moreton Bay Regional Council is Australia's third largest local government, conveniently located between Brisbane and the Sunshine Coast.

The Moreton Bay Region is a diverse area, spanning more than 2,000 square kilometres and boasting everything from rural townships to urban centres, coastal villages and thriving business precincts - We've Got It All.

Moreton Bay Regional Council employs more than 1700 staff dedicated to servicing the needs and enhancing the lifestyle of more than 397,000 residents.

The following annual report covers the period 1 July, 2011 to 30 June, 2012. It provides readers with a snapshot of council's major highlights, covering activities, projects and programs that were undertaken during this period.

The report also contains a community financial report, providing an insight into Moreton Bay Regional Council's strong financial position.

A snapshot of the Moreton Bay Region as at 30 June, 2012

	30 June 2012	30 June 2011	30 June 2010	
Estimated Population	397,454*	389,661	371,162	
Number of rateable properties	155,825	149,293	150,537	
Number of properties exempt from rates	4775	4,409	4,120	
Total number of council staff	1,745	1,717	2,524	
Total loan debt	\$326 million	\$342 million	\$334 million	
Debt level calculated per resident	\$896	\$876	\$899	
Total net rates and charges	\$207.8 million	\$197.7 million	\$325.4 million includes water and sewerage charges.	

\*based on the Office of Economic and Statistical Research's two per cent population growth forecast for Moreton Bay Region.

# Sunshine Caboolture Somerset Region Moreton Bay Samford Strathpine oreton Ray Region

## **Our Priorities**

Moreton Bay Regional Council's priorities. decisions and policies are guided by its Corporate Plan 2012 - 2017 which sets a clear strategic direction through its vision, mission, and values statements. This Corporate Plan is council's response to the first 5 years of the Community Plan and outlines what council will do to achieve this vision.

Council's 2011/12 Operational Plan outlines key performance indicators and goals and is designed to support and deliver the objectives of the corporate plan.

In conjunction with the operational plan, council adopts a budget each year which allocates resources to help achieve our goals, build for our region's future and provide the services expected by the community.

#### **Our Vision**

A thriving region of opportunity where our communities enjoy a vibrant lifestyle.

#### **Our Mission**

We will serve the community to create a region of opportunity and a vibrant lifestyle, while focussing on excellence and sustainability.

#### **Our Values**

Council proudly upholds the following values in its daily operations with customers, external partners and staff:

Respect • Service • Integrity • Teamwork • Sustainability

#### Respect

We listen to people

We treat people fairly and consistently

We embrace diversity and opinions

We treat others as we wish to be treated

#### Service

We seek to understand the needs of those we serve

We strive to exceed expectations

We communicate clearly

We take a positive approach

> We are proud to serve our community

#### Integrity

We are ethical and honest We take

responsibility for our actions

We act within statute and law

We take pride in the manner in which we perform our duties

#### **Teamwork**

friendly, supportive work environment

innovation

We work collectively to achieve common aoals

We work collaboratively with our community and

## Sustainability

We promote a

We inspire and encourage

We develop and maintain relationships

external partners

We focus on the future

We respect the environment

We demonstrate leadership by example

Mayor's Report





Allan Sutherland

2011/12 was an extraordinary year for the Moreton Bay Region.

It was a year of resilience and a year of recovery as our community continued to bounce back from the devastating floods of January 2011.

Council beefed up its budget with more than \$170 million allocated to maintain, replace and repair local community infrastructure.

Measures to boost our community's resilience and better respond to disaster events were also high on our agenda. Council continued to work closely with emergency services on initiatives to improve communication with residents, better equip local SES and to deliver a coordinated disaster management response across the Moreton Bay Region.

Despite the challenges, there was plenty to celebrate in the Moreton Bay Region during 2011/12 with tens of thousands of residents taking part in the opening of several significant community infrastructure projects.

This included grand openings for the \$17 million Queensland State Equestrian Centre at Caboolture, \$24.2 million Redcliffe Rejuvenation Project and the \$26.2 million Caboolture Hub.

Bumper crowds of more than 140,000 people also attended council's annual signature events – 2012 Pine Rivers Festival, Caboolture Urban Country Music Festival, Celebrate Redcliffe Festival and Festival of Sails.

During the financial year, council continued to deliver on its commitment to infrastructure projects that matter to our residents.

Examples included construction of the \$21 million Francis Road Overpass at Lawnton and work on the \$16.5 million Plantation Road connecting North Lakes with Dakabin.

One of the most significant projects in the region's history is the Moreton Bay Rail Link, and council continued to work closely with the state and federal governments to ensure the project is delivered by the end of 2016.

The Moreton Bay Rail Link will benefit residents, tourism and businesses throughout the Moreton Bay Region, improving accessibility to areas like Kallangur, North Lakes, Mango Hill and Kippa-Ring, and reducing traffic congestion along the Bruce Highway.

This year our community went to the polls to cast their vote on their council and state government representatives. It was a chance for you to have your say on the things council has done well and the challenges we've overcome.

While I'm the first to admit there is always room for improvement, I was pleased to see an overwhelming level of trust and support from our community, re-electing the vast majority of their local councillors.

Meanwhile, the state elections saw a change in government. Over the past four years council has forged strong working relationships with our state and federal counterparts – partnerships to deliver the best outcomes for our community – and I look forward to working closely with our region's new state MPs.

I'm proud of what council has achieved in its first term, and the projects we're delivering that will make a real difference to the lifestyles of our residents.

I thank my fellow councillors, council staff and most importantly our community for its ongoing support as Moreton Bay Regional Council continues to lay the strong foundation necessary for a vibrant and prosperous future.



John Rauber

Council's focus in 2011/12 featured investment in signature community projects, maintaining high quality capital works and delivering the infrastructure that's important to our residents.

In April Moreton Bay Region residents, like the rest of Queensland, went to the polls to have their say on the direction of their local council for the next four years. The message I took from our local election results was that our community is broadly satisfied with the performance and direction of Moreton Bay Regional Council, Australia's third largest local government authority.

We count on residents' feedback to help us measure and look for ever better ways to serve the region. Residents have told us that quality roads, parks and sporting facilities are a priority, and these are the services that have underpinned our Budget decisions.

Council has operated against a challenging financial backdrop, strongly influenced by global conditions. We have worked hard to keep a lid on costs and deliver quality as well as value for money.

During financial year 11/12 council spent \$79 million on new roads, upgrades and road works, this included emergency road works which were necessary after the sustained rain and, in some cases flooding, during the preceding summer.

Financial year 11/12 also saw the completion of signature regional projects including the Caboolture Hub and the Redcliffe Seaside Village Rejuvenation. Planning work also began on The Corso at North Lakes; a state of the art destination library, new community centre, a young people's space, central landscaped plaza and a commercial office component. Concept planning is also in hand for the development of a signature project for Strathpine.

Council is continuing to invest in sport and recreation across the region. In the current budget we'll spend \$59 million on maintenance and improvements to sports, recreation and park facilities – an investment in grassroots sport and a healthy lifestyle for our community.

Council has committed \$13.3 million to the Burpengary AFL precinct, part of the Moreton Bay Central Sports Complex which in coming years will include additional precincts accommodating other popular field sports.

Our investment during 2011/12 included upgrading and maintaining existing facilities like the South Pine Sporting Complex, soccer facilities at Samford Parklands and a rugby league field and lighting upgrade at Petrie's Mathieson Oval.

An ongoing focus for Moreton Bay Regional Council will be balancing the delivery of the infrastructure expected by our community with council's commitment to keep rates as low as possible.

After four years as CEO of the recently amalgamated Moreton Bay Regional Council, this is my final annual report, as I step into retirement.

I've been fortunate to work with talented and experienced staff. It's their intellectual capital and dedication that has made a significant difference in the successful amalgamation of the region and continued service delivery.

I'm confident Moreton Bay Regional Council has the capacity and capability to manage and deliver the large infrastructure projects required by its growing community. Moreton Bay Regional Council is in good shape to support our growing and vibrant region into the future.

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## **Elected Representatives**



DIVISION 1

#### **Cr Gary Parsons**

Representing Banksia Beach, Bellara, Bongaree, Donnybrook, Godwin Beach, Meldale, Ningi, Sandstone Point, Toorbul, Welsby, White Patch, Woorim and parts of Caboolture and Elimbah.

Cr Parsons was a member of Caboolture Shire Council from October 2002 until March 2008. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesperson for Parks, Recreation and Sport.



DIVISION 2

#### Cr Peter Flannery

Representing Beachmere, Burpengary, Burpengary East, parts of Deception Bay, parts of Caboolture, parts of Morayfield and parts of Narangba.

Or Flannery was a member of Caboolture Shire Council from 2004 until March 2008. He was elected as councillor for Moreton Bay Regional Council Division 2 at the April, 2012 local government elections.

Audit Committee Chair.



DIVISION 3 - DEPUTY MAYOR

#### Cr Greg Chippendale

Representing the majority of Caboolture and Morayfield as well as parts of Bellmere and Moodlu.

Cr Chippendale was a member of Caboolture Shire Council from 1997 and was appointed Deputy Mayor in 2000. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.



DIVISION 4

#### Cr Julie Greer

Representing North Lakes, Mango Hill, Griffin, Dakabin, parts of Kallangur, Deception Bay, Burpengary and Narangba.

Cr Greer was appointed to Pine Rivers Shire Council at a special meeting in April 2007. She was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesperson for Lifestyle and Amenity.



DIVISION 5

#### **Cr James Houghton**

Representing Redcliffe (north), Scarborough, Newport, Kippa-Ring (north) and Rothwell. Or Houghton was a Redcliffe alderman from

Cr Houghton was a Redcliffe alderman from 1973 to 1976. He was re-elected to Redcliffe City Council in 2004. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.



DIVISION 6

#### Cr Koliana Winchester

Representing Clontarf, Woody Point, Margate, Redcliffe (south), and Kippa-Ring (south).

Or Winchester was a Redcliffe City Councillor from 2005 to March 2008. She was elected as councillor for Moreton Bay Regional Council Division 6 in April, 2012.



DIVISION 7

#### Cr David Dwyer

Representing Petrie, Kallangur, Murrumba Downs, Kurwongbah, Dakabin and Narangba east.

Cr Dwyer was a member of Pine Rivers Shire Council from 1994 until March 2008. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.



DIVISION 8

#### Cr Mick Gillam

Representing Strathpine (east), Bray Park, Lawnton, Joyner, Cashmere (north) and Warner (north).

Cr Gillam served as a Pine Rivers Shire Councillor from 1994 to March 2008. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesman for Asset Construction and Maintenance.



DIVISION 9

#### Cr Mike Charlton

Representing Albany Creek, Brendale, Eatons Hill, Strathpine (west) and Warner (south). Cr Charlton served on Pine Rivers Shire Council from 1994 to March 2008. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesperson for Planning and Development.



DIVISION 10

#### Cr Brian Battersby OAM

Representing The Hills District (Arana Hills, Everton Hills, Ferny Hills) Bunya and southwest Albany Creek.

Cr Battersby has served as a Councillor since 1976 and was appointed Prine Rivers Shire Council's Deputy Mayor in March 2007. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesperson for Commercial Enterprise



DIVISION 11

#### Cr Bob Millar

Representing Armstrong Creek, Camp Mountain, Cedar Creek, Clear Mountain, Closeburn, Dayboro, Draper, Highvale, Jollys Lookout, King Scrub, Kobble Creek, Laceys Creek, Mount Glorious, Mount Nebo, Mount Pleasant, Mount Samson, Ocean View, Rush Creek, Samford, Samford Valley, Samsonvale, Whiteside, Wights Mountain, Yugar and parts of Burpengary, Cashmere, Kurwongbah, Moorina and

Cr Millar was a member of Pine Rivers Shire Council from 2000 until March 2008. He was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

Spokesperson for Corporate Services.



DIVISION 12

#### Cr Adrian Raedel

Representing parts of Bellmere, Bellthorpe, Booroobin, Bracalba, parts of Burpengary, Campbells Pocket, parts of Cabootlure, Cedarton, Commissioners Flat, D'Aguilar, Delaneys Creek, Elimbah, Moodlu, Mount Delaney, Mount Mee, parts of Morayfield, Moorina, Neurum, Rocksberg, Stanmore, Stony Creek, Upper Cabootlure, Wamuran Basin, Wamuran and Woodford.

Or Raedel was elected to Moreton Bay Regional Council in March, 2008 and again at the 2012 local government elections in April.

## **Our Team**

## **Mayor and Councillors**



## **Chief Executive Officer**



John Rauber
Governance
Legal Services

**Directors** 



Daryl Hitzman
Corporate Services
(Deputy CEO)



Tony Martini
Engineering, Construction and Maintenance



Chris Warren
Strategic Planning and
Development



Chris Teitzel
Community and
Environmental Services



Alan Sheridan Major Projects

#### Their Responsibilities

Corporate Services	E,C&M	SP&D	C&ES	Major Projects
Financial and project services	Infrastructure Planning and Design	Development Services	Community Services, Arts and Heritage	Caboolture Hub
Human Resources	Project Management and Delivery	Development Planning	Community facilities, sport and recreation	Redcliffe Seaside Village Rejuvenation
Information and Communication Technology	Maintenance of Public Infrastructure Assets	Development Engineering	Libraries	Strathpine Gateway Project
Customer Service	Disaster Management	Master Planning	Economic Development and Tourism	Queensland State Equestrian Centre
Communications	Fleet Services	Growth Management	Events	Brendale Commercial Development
		Scheme Amendments	Waste Management	Enterprise Projects
		Strategic Infrastructure Planning	Environmental Health	The Corso
		Transport Planning	Environmental Planning and Compliance	Moreton Bay Railink
		Open Space Planning	Building and Plumbing	
		Stormwater Planning		

As at 30 June, 2012, Moreton Bay Regional Council employed 1,745 staff.

The table below provides a breakdown of the years of service of council's workforce.

In August 2011, council's new EBA2 agreement was certified. Management worked closely with unions and staff to reach a positive agreement that will ensure Moreton Bay Regional Council continues to deliver the most effective and efficient services possible to the community.

Council also maintained an Equal Employment Opportunity (EEO) Policy, to ensure all staff members are treated on their merits. Council values a workforce that closely reflects the community it serves. Our workforce comprises people of different ages, cultures, religions, values, beliefs, educations, languages, abilities and genders.

By creating a workplace in which every employee is valued for their diverse skills, knowledge and perspectives, council is encouraging a more cohesive work environment and better team performances.

Staff Length of Service	Field Staff	Office Staff	Grand Total	Per cent
0 to 1	136	207	343	19.7%
2 to 5	172	335	507	29.1%
6 to 10	132	284	416	23.8%
11 to 15	75	132	207	11.9%
16 to 20	36	91	127	7.3%
21 to 25	33	41	74	4.2%
25 +	28	43	71	4.1%
Grand Total	612	1133	1745	100.0%

### Length of Service

