



Nurturing our Communities

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One of council's key aims is for local communities to take pride in being part of the Moreton Bay Region.

Building and encouraging safe, harmonious communities that have access to high quality council services, healthy lifestyle options and a broad range of creative and cultural opportunities is all part of council's day-to-day operations. We provide services and facilities that meet the specific needs of individual communities, we celebrate the region's diversity through a range of exciting events and festivals, and we provide support and assistance during times of emergency.

This section provides an overview of council's community services and programs, as well as how council responded to the challenges of the January floods.

Events

Council continued to deliver iconic events that promoted, celebrated and supported the region's communities. Council also provides assistance or sponsorship to community organisations or groups producing their own events. Unfortunately, some of the wettest weather periods in recent history resulted in the cancellation of the popular Caboolture Family Fun Day and three regional Christmas events. However, surveys conducted at other council-organised festivals throughout the year highlighted attendees were very satisfied with their overall experience, with most rating the events either excellent or above average.

Redcliffe First Settlement Festival 18 & 19 September 2010

Held over two days the iconic festival featured an extensive program of activities including the Superboat Grand Prix, a re-enactment ceremony commemorating the establishment of the first European settlement in Queensland, live performances, workshops, markets and the Great Gatsby Picnic. Looking ahead, council is planning to rename the event as the Celebrate Redcliffe Festival in 2011.

Redcliffe Festival of Sails 22 April 2011

Near perfect weather made for a spectacular Good Friday at Redcliffe's Suttons Beach. More than 40,000 festival-goers gathered to celebrate the start of the 63rd Brisbane to Gladstone Yacht Race. Redcliffe's Festival of Sails provided a day of family friendly entertainment that included markets, live entertainment, free children's activities, sand sculpting workshops and the event's famous parachuting Easter Bunny.

Urban Country Music Festival 29 April to 2 May 2011

Caboolture Historical Village provided a nostalgic backdrop for the eighth Urban Country Music Festival held over the May long weekend. Despite rain, the festival still injected an estimated \$2.4 million into Caboolture's local economy with an additional \$72,887 channelled to community groups for services provided during the festival. For the first time the festival featured an international act - Joe Nichols. National headline artists included James Reyne, the McClymonts and Jonah's Road. Younger audiences were drawn to the festival by an additional concert that featured more "urban" acts - Amy Meredith, Thirsty Merc, Evermore, the Potbelleez and Beachmere's own rising star Sinead Burgess.

Pine Rivers Festival 21 May to 29 May 2011

Arts and culture was a focus of the Pine Rivers Festival which featured an array of events including returning favourites The Hills Carnivale, Rodz Rock 'n' Roll, Mystery Bus Tours, the Core Series BMX competition and Dayboro Day. New this year was the Revivn' Drive In experience at Pine Rivers Park and the Festival of Formula Cars at Lakeside. In total the Pine Rivers Festival attracted an estimated audience of 30,000.



Splendour in the Grass 30 July to 1 August 2010

Council worked in partnership with the Queensland Government to secure music festival Splendour in the Grass a home at Woodfordia in 2010. The festival attracted more than 32,000 visitors and injected an estimated \$18 million into the local economy. As part of its involvement, council also organised a competition to encourage local up-and-coming bands. Three bands - The Honey Month, The Outlook with Mr Boinkin and RVLr - took to the stage and played at Splendour. At the conclusion of the 2010 event, council continued to work with the Queensland Government and the Woodford Folk Federation to prepare for another Splendour in the Grass at Woodford in 2011.



Australia Day Celebrations

Celebrations were held at Redcliffe, Strathpine and Bongaree on Bribie Island. All three events attracted larger than usual crowds. Stage entertainment and traditional activities, such as egg and spoon and sack races, were provided free for the enjoyment of families.

Chaplaincy Support Breakfasts

As part of its ongoing commitment to supporting harmonious, safe communities, council continued its fundraising support of the Scripture Union's school chaplaincy program. Council organised charity breakfasts at Kallangur, Redcliffe and Morayfield with Olympic swimmer Duncan Armstrong, founder of yLead Bernie Kelly and ABC radio presenter and author Phil Smith as guest speakers. The breakfasts were well supported by local businesses and community leaders and raised \$81,000 for chaplains in 55 schools across the region.



Our Community Members

Council works with and recognises many dedicated community members who are helping to shape and improve our region through their commitment to volunteering or dedication in their chosen field of excellence.

The Volunteers

This year, the total number of council volunteers reached 1,800. Council appreciates the time, dedication and enthusiasm volunteers contribute across all departments of council and the vital role they play in ensuring events, programs and services run smoothly. Volunteer roles include assisting at major events, providing support to libraries, art galleries and museums, belonging to bushcare groups and supporting community services such as the Community Assisted Transport Service.

Our Quiet Achievers

Council continued to recognise the region's quiet achievers through its annual Australia Day Awards.

The 2011 award winners were:

- ◆ Citizen of the Year - Robert Hayes, Deception Bay
- ◆ Young Citizen of the Year - Stephanie Freeman, Eatons Hill
- ◆ Sportsperson of the Year - Chris Pilat, Albany Creek
- ◆ Young Sportsperson of the Year - Ben Brown, Bribie Island
- ◆ Environmental Achievement Award - The Queensland Folk Federation
- ◆ Community Event Award - The Bribie Island Arts Festival
- ◆ Cultural Award - Talosaga Nunu, Petrie
- ◆ Special Recognition Award - Madonna O'Brien, Ocean View

Sports and Recreation

Physical Activity Programs

Council continued to provide established fitness programs including Heart Foundation Walking, Adventure Women, Adrenaline, Spring in Your Step, and Active Kids. A new addition this year was Outdoor Adventure Families, aimed at children between 7 and 12 years and their parents or carers. The program included canoeing, rock climbing and orienteering, koala food tree planting and marine creatures exploration in Bramble Bay. The program proved immensely popular and resulted in a waiting list of 387 people. RAMP Up was also introduced in March to provide free skate and BMX workshops and encourage greater use of council's skate and BMX facilities. Participation in SHAFT (Super Holiday Activities for Teenagers) holiday sessions increased with 1,097 teenagers enjoying 161 affordable activities, ranging from archery and kite surfing to Hip Hop & Beats to Mosaic Workshops. Older and Bolder (for residents over the age of 50) attracted 849 participants across 145 activities which included everything from creative craft, cooking and heart pumping activities to out & about jaunts.

Promotion of council facilities

Council developed and distributed a number of guides to encourage residents to get out and about. These included:

- ◆ the Skate/BMX Facilities pocket guide
- ◆ flyers for using fitness trails
- ◆ the Moreton Bay Regional Council walking guide

Club Development

Education workshops on topics such as first aid, food handling and safety, workplace health and safety and turf management were provided to more than 100 participants from around 40 sport and recreation groups. Club Development Planning was offered to seven sports organisations. Sessions focused on the individual needs of the organisation and provided a 'road map' for each club to achieve its desired outcomes.

See page 19 for details of new and improved sports and recreation venues.



Museums, Cultural Centres and Galleries

Cultural venues allow council to support arts and heritage activities. Each venue hosts a dynamic program of events that are accessible to the general public and help inspire and nurture the region's creative community.

Redcliffe City Art Gallery

The gallery presented 13 exhibitions covering various painting media and styles, a national drawing show, indigenous art, youth art, botanical art and street art. One highlight was the exhibition *Interpretive Matter: Looking at Abstraction in Australian Art* which featured abstract works from the Moreton Bay Region Art Collection that were dated from the 1950s.

Redcliffe Museum

Redcliffe Museum and the Redcliffe Historical Society undertook a major oral history project during 2010/11 to capture stories from retailers who worked in the 'Top of Town' block located between Redcliffe's Anzac Avenue and Baker Street from the 1940s to present day. The stories were produced into four mini-documentaries. Other highlights were the Joseph Banks and the Flora of the Australian East Coast exhibition (on tour from the Australian National Maritime Museum) and a number of in-house and community-based displays.

Redcliffe Cultural Centre

The cultural centre received about 182,000 visitors during the financial year, as usage of the centre and attendance at events continued to grow. Theatrical highlights included successful seasons of *Motherhood the Musical*, *Ladies Night* and Redcliffe Musical Theatre's *Sound of Music* and *Joseph and the Technicolour Dream Coat* productions. The centre also hosted two *Skilling Queenslanders for Work* projects with successful employment outcomes for its participants.

Pine Rivers Heritage Museum

Throughout the year, the museum produced exhibitions including *Taming Time* – a horological history of time-keeping; *Racing Past* – 50th anniversary of motor racing at Lakeside; and *The 1940s* – challenge and change. In addition to these major displays, the museum enlarged its annual Anzac Day exhibit, featured the U3A art exhibition, held a peg doll decoration competition, and hosted monthly heritage talks and the biennial historical societies and museums Talkfest.

Pine Rivers Art Gallery

In line with the gallery's undertaking to give more opportunities to artists, around 580 regional artists either participated in an exhibition, entered the Art Awards or had works displayed or sold through the gallery shop.

The Hub, Caboolture

With the opening of the new Hub complex in Caboolture on the horizon (see page 17), Moreton Bay Region is poised to expand the opportunities available to creative communities.



Bribie Island Seaside Museum

The Bribie Island Seaside Museum attracted more than 35,400 visitors in its first full year of operation. Temporary exhibitions included a range of community and touring events such as *My Island Home*, *Detroit Cars* and *Surfing Life*. By June 2011, work was well advanced on creating the second stage of semi-permanent exhibits for the museum.

Tom Petrie Memorial

Relocation and refurbishment of the 100-year-old sandstone and marble Tom Petrie Memorial, at Petrie Place, was jointly funded by council and the Queensland Government Public Works Community Memorials Restoration Program in commemoration of the anniversary of Tom Petrie's death on 26 August 1910.

Deception Bay Heritage Trail

The Deception Bay Heritage Trail, which comprises 13 interpretive markers along the Deception Bay foreshore, was officially unveiled in November 2010. The trail provides information on various sites of cultural and historical significance and its markers were created by local sculptors Paul D Johnson and Gail Mason.



Developing Arts and Culture

Based on a region-wide cultural mapping process carried out in 2009/10, council has a cultural strategy for 2010-2013 called Richer than the sum of its pARTS. The strategy will guide the delivery of cultural services in the immediate future.

The Regional Arts Development Fund program continues to provide a major stimulus to arts, culture and heritage development in the region. In the 2010/11 financial year council received 53 applications seeking total funding of \$296,933 for innovative arts and cultural projects. Of these applications, 37 were funded for \$179,015.

More than 21 Food For Thought professional development workshops and talks were delivered in cultural venues across the region throughout the year providing support, networking and inspiration to the cultural community. A highlight was the '8x8 Showcase' nights, which gave individual artists the opportunity to share their own experiences and projects with their peers.

In March 2011, the Creative Moreton website was relaunched as Cultural Heart. The site includes a regional Cultural Directory and also provides visitors with access to monthly Art Mail eNewsletters that promote cultural events.



Libraries

As places to discover, learn, play and imagine, council's libraries offer residents a wealth of information and resources, a year-long program of events, festivals and workshops, and welcoming spaces to meet up, learn and share.

Moreton Bay residents using the library service during 2010/11 borrowed a total of 3.33 million items from a diverse collection. The library service's website, which received almost 6 million hits in 12 months, includes a library Facebook page and offers access to resources such as downloadable books, music and videos, authoritative databases and internet links, newspapers and computer tutorials.

In 2010/11 over 65,000 residents participated in one or more of the 3000-plus activities offered across the region's libraries. Customer satisfaction with the library service is high, with surveys taken throughout the year showing an overall rating of 93 per cent. Providing such a comprehensive service was greatly assisted by the ongoing support of 373 dedicated volunteers.

Updates and improvements

In the past year, Moreton Bay Region's libraries have focused on extending programs that encourage reading and support learning across the community.

In the year to 30 June 2011, libraries spent \$2.3 million on updating collections and library facilities.

Upgrades included:

- ◆ revitalisation of young people's spaces at Bribie Island, Kallangur and Redcliffe libraries
- ◆ improvements to the layout of Arana Hills Library
- ◆ improved outdoor area at Burpengary Library
- ◆ upgraded local history microfilm reader and public-access photocopier/printer/scanners at Redcliffe Library
- ◆ a Welcoming Place created at Kallangur Library

In preparation for the development of a new library, North Lakes Library relocated to temporary premises in September. Caboolture library has continued in its temporary home in Memorial Hall at King Street while the new library is built as part of the Caboolture Hub complex. For further details on both these projects see pages 17 and 18.

Programs conducted by council in libraries

The Moreton Bay Readers and Writers Festival featured eight events involving local and southeast Queensland authors and attracted over 300 people.

Moreton Bay Reads is an online reading club for adults which enables them to share reviews. The club links in with the libraries' book club service which hosts 119 clubs across the region.

Libraries hosted talks and discussions with a number of successful local and South East Queensland authors including actor and author William McInnes, awarded sci-fi author Marianne de Pierres, internationally published historical fiction writer M K Hume, parenting expert Michelle Mitchell, crime writer Pat Noad and early childhood educator and picture book author Lisa Smith.

Children's Book Week 2010, Across the Story Bridge, attracted more than 4,500 children to libraries with a program of events including a library tour of popular New Zealand young people's author Brian Falkner, storytelling and craft activities.

Summer Reading Club went online for the first time in 2010/11 with Animation Station which promoted reading and library membership to young people under 17 years. Young people read a gigantic 19,753 hours and wrote 6,451 book reviews.

ReadOn Libraries launched the new online reading club on World Book Day, 3 March 2011. The site includes links to recommended reads and games, writing opportunities as well as trivia and creative challenges.

To encourage writing in the region, libraries ran a number of writing workshops and competitions for children, young people and adults. Competitions included:

- ◆ My Face, My Space, My Story (all ages)
- ◆ Library Lovers - Love to Write (adults)
- ◆ Creature Feature (under 17 years)
- ◆ Syllabration! Haiku competition (under 17 years)
- ◆ Every Picture Tells a Story (all ages)
- ◆ Fastfic 140 micro fiction competition (12 – 25 years)

Computer and technology classes attended by over 1,400 residents included Computers for Nervous Beginners and the social networking suite of tutorials Looking @ 2 which offers in-library tutorials and online training for Facebook, wikis, blogs, podcasts, digital photo-sharing and other new media applications. Libraries also subscribed to The Computer School - an online training environment containing hundreds of free comprehensive computer training tutorials for library members.

The Mash it Up Short Film Festival program attracted over 190 young people aged 12 to 25 years to 16 specialist film, animation and acting workshops across the region. The film festival which celebrated their achievements was held in April at the Redcliffe Cultural Centre and was attended by 370 young people and their family and friends.

To support the community's strong interest in family and local history, libraries provided a range of quality heritage events attended by over 600 residents.

Libraries conducted over 45 multicultural and Indigenous outreach activities within the region involving over 1,800 people. Programs included Harmony Month, distribution of Family Reading Packs and the annual Welcoming Place program of events which reached out to over 400 Indigenous and non-Indigenous community members.

Services for the Community

Moreton Bay Regional Council continues to support and deliver essential community services and provides government grant-funded community services for the aged, people with a disability and children. Active involvement in the community services sector is a very practical way of contributing to community wellbeing and makes a positive difference for those in our community requiring assistance.

Aged Care Respite

Offering centre-based care from three locations and in-home respite, the service assists aged people and people with disabilities to maintain independence, socialise and participate in their community. During 2010/11 the service continued to develop and grow its dedicated programs catering for people diagnosed with dementia. By offering a range of client services, Aged Care Respite provides a responsive and holistic approach for client care.

Key information

- ◆ Centre-based locations at Petrie, Arana Hills and Dayboro
- ◆ Dementia-specific program increased to four days per week
- ◆ Provided 217 clients with 54,000 hours centre-based care
- ◆ Weekend community access program operating fortnightly

Disability Program

The disability program supports and provides care for people with disabilities and assists families and carers by providing centre-based programs and in-home and community access respite services. The program caters for school-age children and adults and promotes participation and inclusion in the community through a variety of social, recreational and educational activities.

Key information

- ◆ Centre-based program is located at Petrie. In-home and community access respite services are provided in the Pine Rivers and lower Caboolture regions.
- ◆ Provided 122 clients with 17,100 hours in-home and community access respite
- ◆ Provided 36 clients with 16,600 hours centre-based care
- ◆ Finalist for the Pine Rivers Business Achievers Awards 2011

Community Assisted Transport Service (CATS)

Community transport enables aged clients, people with disabilities and their carers to maintain independence by providing essential transport to attend medical appointments and carry out daily tasks such as shopping and banking. The service also enhances quality of life through social transport and integrating with local activities and events for seniors.

Key information

- ◆ CATS operates eight community transport vehicles (including three wheelchair accessible vans) servicing the Pine Rivers district
- ◆ Approximately 85 trained volunteer drivers ensure clients enjoy safe transport
- ◆ CATS provided 546 clients with 25,750 trips during 2010/11
- ◆ The service was a finalist for the Pine Rivers Business Achievers Awards 2011

Home Assist Secure

The Home Assist Secure service helps the aged and people with disabilities to remain living independently in their own home, by providing assistance with general home maintenance including changing light globes, servicing taps and installing smoke alarms. The service, which has trade qualified staff, also works closely with occupational therapists to make home modifications such as improving bathrooms, installing grab rails and wheelchair ramps to assist clients and improve access and safety.

Key information

- ◆ The service provided 11,000 hours home maintenance and modifications in 2010/11
- ◆ Service to expand with the State Government providing \$100,000 in growth funding for 2011/12

Birralee Childcare Centre

Birralee Child Care Centre in Ferny Hills provides centre-based child care for up to 65 children daily. The facility provides a safe play-based learning environment for children from six-weeks up to five years old. Birralee is recognised as an industry leading and best practice Child Care Centre.

Key information

- ◆ 99 per cent of Birralee's available day places were utilised throughout the financial year
- ◆ The centre is prepared and on schedule for the 2012 implementation of the National Quality Standards

Pine Rivers Family Day Care

Based at Lawnton, Pine Rivers Family Day Care provides almost 500 children with 30,000 hours of care monthly through its network of 65 home-based educators in many suburbs in Moreton Bay Region. The service enables safe, educational and fun environments for child care by providing educators with local support, networking, training and skills. Pine Rivers Family Day Care is a longstanding, reputable and best practice service.

Key information

- ◆ Recertified during the year, the service is rated 'high quality' in all criteria
- ◆ Playgroup provides opportunity for educators to network and increases the social and educational aspects of child care
- ◆ Prepared and on schedule for 2012 implementation of the National Quality Standards

Community Development

Programs, grants, workshops, networking opportunities and consultation all work together to strengthen community ties and enhance supportive, caring environments for residents.

Community Grants

Council's Community Grants Program supports a diverse range of activities including improvements to community facilities, Indigenous and multicultural related projects and events, environmental regeneration programs, sport and recreation, youth, arts and culture and other community related initiatives. The Individual Achievement grant category also supports individuals in pursuit of personal excellence, involved in representing Queensland at recognised national and international events.

Throughout 2010/11 council provided \$548,343 through the community grants program.

Workshops and networks

Council-sponsored workshops covering various training topics, including community development, risk management and public liability insurance were attended by 82 community members. In addition, 30 representatives from community organisations across the region attended the inaugural Community Leaders Program. Council also coordinates various networks that focus on multicultural, Indigenous, youth, disability, healthy ageing, domestic violence and community sector issues. Through these networks, various council resourced and supported projects were conducted including the Indigenous Employment Expo, a NAIDOC week event, the Healthy Ageing expo, a Refugee Action week event, a Disability Action Week event and youth week events.

Community Engagement Framework

Adopted in 2010, council's community engagement framework ensures that residents and the broader community have the opportunity to provide feedback and suggestions to council on a range of issues. As at 30 June 2011, over 100 council officers had participated in Community Engagement Training which assists in the design and implementation of community engagement programs.

Council launched the community feedback network - Think Out Loud - in September 2010. The network now involves 260 members from the Moreton Bay community who participate in online and telephone surveys, face-to-face interviews and questionnaires on important council issues.



Public Health

Council's services to manage public health risks involve education, control programs and monitoring initiatives.

PetSmart – Snip and Chip Program

The Snip and Chip initiative, which provides subsidised desexing and microchipping of cats, desexed 400 cats and microchipped 1,380 pets in the 2010/11 financial year.

The program, which was allocated \$86,000 in Queensland Government funding over two financial years, was part of a State Government pilot program aimed at reducing the number of unwanted pets.

Council officers worked with local veterinarians to promote the benefits of cat desexing and used the RSPCA's mobile education and portable animal welfare service throughout the council area to promote responsible animal ownership.

Results from the pilot study over the two year period are:

Activity	Number of participants
Visits to school children	28,000
Children who engaged with the RSPCA Education Mobile Unit	4,206
Cats desexed (snipped)	1,345
Cats microchipped (chipped)	2,170
Dogs microchipped	3,750
New council pet registrations lodged	2,600

PetSmart – School Education Program

The PetSmart School Education Program delivers information and education to schools and the wider community on issues such as local laws, responsible pet ownership and dog safety. Over the past 12 months, the PetSmart program visited a total of 11,600 children in groups ranging from under threes to year 12 students.



Food safety

Council continued its work with the food industry to promote good food hygiene. In the 12 months to June 2011, 2,706 food industry employees visited council's food hygiene training website via an online subscription. Council also conducted displays for National Food Safety Week.

Immunisation

Council's infant immunisation clinics vaccinated 1,662 people during the year with 14,925 immunisations also delivered through the schools program. These figures kept the region's immunisation levels above the 85 per cent target set in council's operational plan.

Community

Key performance indicator	Target	Achieved
Increase in visitation numbers across all cultural venues	10%	√
Increase in attendance at signature events	10%	5% (Wet weather impacted on crowd numbers)
Customer satisfaction with council's call centre service	90%	√ 93%

The call centre answered 281,919 phone calls in the year to 30 June 2011.

The call centre now responds to an average of 500 online service requests per month.

Emergency Management

Heavy rains throughout November, December and January caused major damage throughout Queensland. Between November 2010 and February 2011, Commonwealth and State Natural Disaster and Recovery Arrangements were activated across Queensland and the Queensland Reconstruction Authority (QRA) was set up to develop and manage a state-wide recovery plan.

The deluge of Tuesday, 11 January, caused flooding in Moreton Bay Region that hit with less warning and receded more quickly than floods that devastated parts of Brisbane, Grantham, Toowoomba and Ipswich.

In Moreton Bay Region, intense downpours of up to 430mm in less than 10 hours, fell into the already saturated catchment areas of Burpengary Creek, Wararba Creek, the Upper Caboolture River and Sheepstation Creek. It was less than an hour between when rainfall peaked and when flash flooding hit low-lying areas of Caboolture and Morayfield. In Lawnton and Petrie, torrential rain resulted in the release of water at short notice from an already full North Pine Dam.

At the height of flooding more than 120 Moreton Bay Region roads were closed and Dayboro, Mt Nebo and Bellthorpe were isolated, while around 300 homes in low-lying areas were affected. Local SES crews responded to more than 640 callouts in two days – 70 of which involved rescues.

Council has provided relevant submissions to the QRA for funding to assist with the cost of initial repair works. In Moreton Bay Region, this involved works carried out during the floods to preserve life and essential services as well as immediate post-disaster clean-ups.

Flood-related repair work

Following the floods, council recorded about 600 sites and projects, including roads, bridges, parks and buildings, that needed remedial or rectification works. Council is targeting a completion date of 30 June, 2012 for this work. While the initial damage estimate was \$16 million, the final claim to be submitted to the Natural Disaster Relief and Recovery Arrangements is likely to be around \$31.8 million. This claim will help cover the cost of the following works.

Parks

About \$3.5 million of damage was caused to shelter sheds, playground equipment, fences, car parks, internal roads, fields, irrigation equipment and paths. About \$1.5 million has been spent on rectification works to date.

Some of the bigger projects were:

Park name	Damage estimate	\$ spent as at June 30	Balance subject to insurance claims
Sweeney Reserve, Petrie	\$656,000	\$168,000	
Centenary Lakes, Caboolture	\$413,000	\$299,000	√
Leis Park, Lawnton	\$189,000	\$66,000	√
Pine Rivers Park, Strathpine	\$113,000	\$48,000	√
Dayboro district parks	\$110,000 (collectively)	\$110,000	

Roads

An estimated \$27.6 million of damage to roads, bridges and culverts occurred during the flood with \$8.7 million of rectification work carried out by 30 June.

Significant weather-related damage to roads and pavements included:

Bellthorpe: Landslips resulted in major road damage and \$61,000 has been spent on emergent works. Much of the balance of work is subject to the rectification solution and cost being approved by the QRA. Bellthorpe Range Road is closed and its estimated repair cost is \$4.2 million. Council has sought geotechnical advice and the planned repair work is currently under design review. Council is planning to call for tenders next financial year. Gap Road is undergoing significant repairs, estimated at \$1.3 million, and involves major embankment shoring and reinstatement of the roadway. The work is expected to be completed in August. The forestry track from Stony Creek to Bellthorpe was upgraded so it can be used as alternate route to Bellthorpe while the Bellthorpe Range Road is closed.

Jimna Court: Council spent about \$2 million on reconstruction at Jimna Court following the subsidence of part of the road surface in October. Council performed emergency repair work and consulted with geotechnical and structural engineers on a permanent solution. A secondary slip occurred in January after additional heavy rain. However, the road was fixed by the end of the financial year.

Mt Nebo: Damage to Mt Nebo Road is estimated at \$1.495 million. The Goat Track is currently closed, design review is under way and costs are being assessed.

Other major road works undertaken:

Location	Damage estimate	Amount spent to date	Balance subject to QRA approval
Woodford	\$993,000	\$105,000	
Mt Pleasant	\$224,000	\$168,000	
Kobble Creek	\$829,000	\$334,000	√
Cedar Creek	\$2.13 million	\$428,000	√
Laceys Creek	\$1.014 million	\$619,000	√
Dayboro	\$497,000	\$235,000	√

Following QRA guidelines, council carried out initial emergency response works, debris removal and fixed signs, fences and guard rails so that traffic could use local roads.

The table below summarises those works:

Type of work	Cost estimate	Amount spent to date	Note
Initial emergency response	\$875,000	\$747,000	Minor damage still being discovered at some locations
Debris removal	\$1.07 million	\$560,000	Some debris removal has required DERM approval
Damage to signs, fences, guard rails	\$135,000	\$116,000	

Other major flood damage requiring replacement or substantial reconstruction of assets includes:

Type of work	Cost estimate	Amount spent to date	Balance subject to QRA approval
Repairs requiring major patching of roads	\$710,000	\$336,000	√
Road pavement replacement	\$1.852 million	\$205,000	√
Repairs to damage caused by major scours and slips	\$973,000	\$373,000	√
Bridge repairs	\$636,000	\$96,000	√
Repairs to culverts and causeways	\$723,000	\$318,000	√
Repairs to fire and recreation trails	\$410,000	\$19,000	√
Repairs to gravel roads	\$638,000	\$467,000	

Buildings

Flood damage to council-owned buildings was estimated at \$661,727. The damage was relatively minor and did not present any structural issues.

Improvements

While natural disasters can't be avoided, their impacts can be lessened through planning. Council has examined its emergency response practices and is working on ways to improve them.

Since the flooding:

- ◆ council has reviewed its communications and expanded its social media capacity with a new council Facebook page and Twitter account that can be used to communicate information to the community during disaster events. Council is also examining other potential methods to alert residents via SMS or other means
- ◆ flood mapping has been made available through council's website that indicates the region's most flood-prone areas. Mapping will be updated as new data emerges
- ◆ Bribie and Caboolture SES headquarters are undergoing upgrades (see page 20)
- ◆ council has worked to re-establish an SES base at Woodford
- ◆ all council rain, river and creek gauges are connected to the Bureau of Meteorology flood alert system
- ◆ a list of 15 primary evacuation centres is available on council's website
- ◆ a Memorandum of Understanding is now in place with Red Cross for the management of evacuation centres
- ◆ council has streamlined the structure of the Local Disaster Management Group (LDMG) and reviewed its membership

The LDMG now consists of The Mayor, Chair, Deputy Chair, Local Disaster Coordinator, Local Recovery Coordinator, Chair Communications Group, Coordinator Disaster Management and external agencies represented are Emergency Management Queensland, Energex, the Queensland Ambulance Service, Queensland Fire and Rescue Service, Queensland Health, Queensland Police Service and Unitywater. In addition, a number of other agencies and organisations will play an advisory role to the LDMG, such as Seqwater, the State Emergency Service, Red Cross and community radio stations.

Business assistance

Council visited all flood-affected businesses to offer information about flood recovery assistance.

Council also hosted workshops in various locations in conjunction with the Department of Employment, Economic Development and Industry (DEEDI) and Regional Development Australia-Moreton Bay to help businesses develop a six-month business recovery plan.

Tourism was among the industries impacted by the floods. Council worked with Tourism Queensland and the Queensland Tourism Industry Council to distribute recovery packages and advice specific to the industry while initiating marketing to encourage visitors back to the region.

Looking ahead

Council is anticipating the Queensland Floods Commission of Inquiry interim report to be delivered in August and plans to implement report recommendations not already addressed.

Council is planning to meet with residents from the North Pine Dam Residents Association and Dale Street, Burpengary to discuss ways to enhance future communications. Both groups were flood affected on 11 January.

