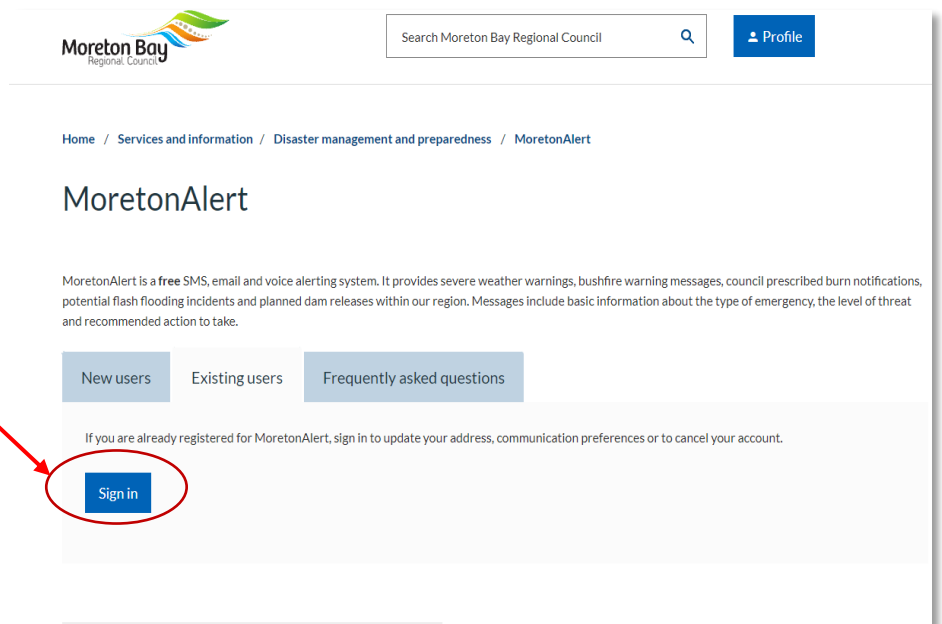


## Moreton Bay Regional Council

### Change your MoretonAlert account language preference

**How** can I change the language I receive alerts in?

1. Log into your MoretonAlert account through Council's website  
[mbrc.qld.gov.au/moretonalert](http://mbrc.qld.gov.au/moretonalert)



The screenshot shows the Moreton Bay Regional Council website. At the top, there is a search bar and a 'Profile' button. Below the navigation bar, the breadcrumb trail reads: Home / Services and information / Disaster management and preparedness / MoretonAlert. The main heading is 'MoretonAlert'. A paragraph describes the system as a free SMS, email, and voice alerting system. Below this, there are three tabs: 'New users', 'Existing users', and 'Frequently asked questions'. A red arrow points from the URL in the list above to the 'Sign in' button, which is circled in red. Below the 'Sign in' button, there is a note: 'If you are already registered for MoretonAlert, sign in to update your address, communication preferences or to cancel your account.'

2. Once signed in, select MoretonAlert from My Services.

Home / My Moreton Bay

## My Moreton Bay

### My details

You are currently signed in via Google

[Sign out](#)

- [Remove my account](#)

### My services

**MoretonAlert**  
Sign up to receive free SMS, email and voice alerts regarding severe weather, bushfires and other emergencies within our region.

**MBRC Online Services**  
Council offers a range of services over the internet - pay your account, track your rates balance, request property searches, lodge applications or requests, etc.

### My subscriptions

[Manage subscriptions](#)  
Add/remove subscriptions

3. Click 'change your contact preferences'

Moreton Bay Regional Council

Search Moreton Bay Regional Council

Profile

Home / Services and information / Disaster management and preparedness / Before a disaster / MoretonAlert / Your subscription

## MoretonAlert - Your subscription

### Property details

222 Gympie Road, STRATHPINE 4500

Current subscriptions:

- Lower Pine River Catchment

### Your details

First name: John  
Last name: Wick



### Communication preferences

Preferred language: English

Email alerts: moretonalert@test.com  
SMS alerts: -  
Voice alerts: -

- [Change your property details](#)
- [Change your contact preferences](#)
- [Cancel your subscription](#)

4. Select the arrow under 'Select preferred language'

 Search Moreton Bay Regional Council 

[Home](#) / [Services and information](#) / [Disaster management and preparedness](#) / [Before a disaster](#) / [MoretonAlert](#) / [Change your contact preferences](#)

## MoretonAlert - Change your contact preferences

Your details

First name (required)


Last name (required)

Communication preferences

Email (required)

Mobile

Phone

Select preferred language  
 

Receive notifications:

Email alerts


SMS alerts

Voice alerts on

**Privacy statement**  
Moreton Bay Regional Council is collecting your personal information for the purposes of managing your MoretonAlert subscription. The collection of this information is authorised under the Local Government Act 2009. Your information will not be given to any other person or agency unless you have given us permission or we are required to by law.



5. You can select from available languages from the dropdown list. Once selected, click on "Update Your Details".

  [Profile](#)

[Home](#) / [Services and information](#) / [Disaster management and preparedness](#) / [Before a disaster](#) / [MoretonAlert](#) / [Change your contact preferences](#)

## MoretonAlert - Change your contact preferences

Your details

First name (required)

Last name (required)

Communication preferences

Email (required)

Mobile

Phone

Select preferred language

English ▼

- select -

MSA - Modern Standard Arabic

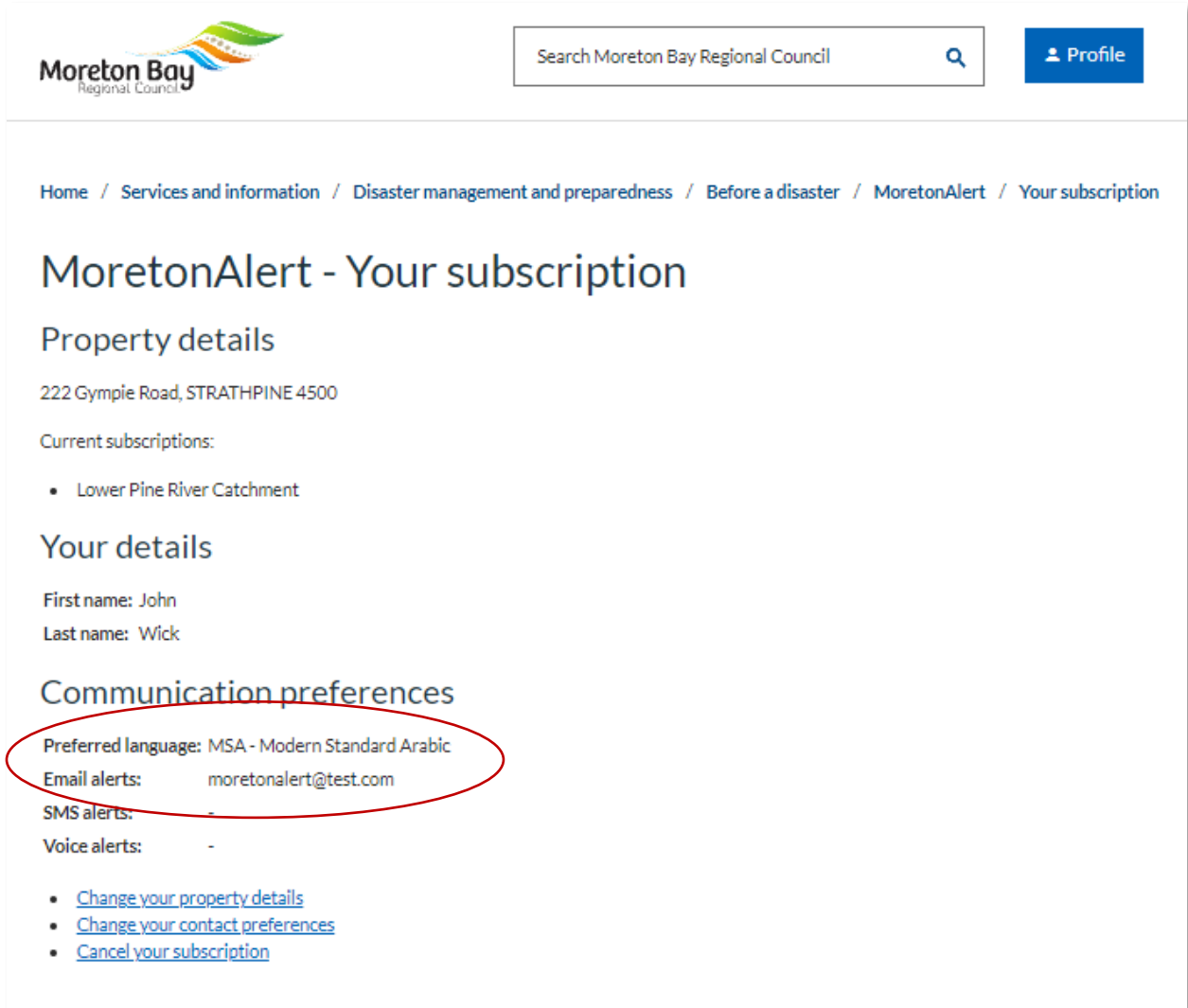
English



Voice alerts on - select - ▼

[Update your details](#)

**Privacy statement**  
Moreton Bay Regional Council is collecting your personal information for the purposes of managing your MoretonAlert subscription. The collection of this information is authorised under the Local Government Act 2009. Your information will not be given to any other person or agency unless you have given us permission or we are required to by law.

6. In your MoretonAlert subscription summary, you can now see your preferred language. This language is what you will receive future MoretonAlert messages in.



 Search Moreton Bay Regional Council  [Profile](#)

[Home](#) / [Services and information](#) / [Disaster management and preparedness](#) / [Before a disaster](#) / [MoretonAlert](#) / [Your subscription](#)

## MoretonAlert - Your subscription

### Property details

222 Gympie Road, STRATHPINE 4500

Current subscriptions:

- Lower Pine River Catchment

### Your details

First name: John  
Last name: Wick

### Communication preferences

Preferred language: MSA - Modern Standard Arabic  
Email alerts: moretonalert@test.com  
SMS alerts: -  
Voice alerts: -

- [Change your property details](#)
- [Change your contact preferences](#)
- [Cancel your subscription](#)