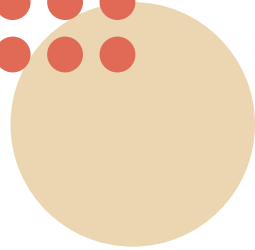
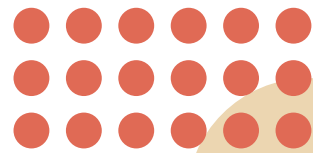


Our Vibrant Communities



Our Vibrant Communities



Our Goal

By 2033, our Moreton Bay will have vibrant communities that proudly come together to participate in and celebrate different cultures and life experiences, with access to the services and facilities they need.

Our Outcomes

- 01 Our communities make healthy and active lifestyle choices and have access to the services and facilities they need.
- 02 Our communities are safe and resilient so that in times of adversity our people and places are supported.
- 03 Our communities embrace opportunities for participation in creative experiences and celebrate our stories, cultures and identities.
- 04 We have respectful, inclusive and engaged communities that value diversity and sustain connections to people and places.





Vibrant events bring community together

With over 50 free and low-cost events held across the city, and something happening almost every weekend throughout the year, Moreton Bay was a hub for colour, activity and fun in 2022-23. Including business, tourism and signature community events, this major investment into liveability puts Moreton Bay ahead of the rest of South East Queensland when it comes to festivities.

Council's vibrant events calendar included 44 free events plus community favourites like Moreton Bay Food and Wine Festival, Moreton Kids Festival, Kitefest and Jetty 2 Jetty, delivered in collaboration with our strategic partner Moreton Bay Region Industry & Tourism (MBRIT), as a direct response to calls from locals for more festivals and activities in their suburbs and neighbourhoods. In addition to this, there are a host of activities and cultural activations in our parks and spaces across our community including The Anywhere Festival, Moreton Bay EcoFest, Park Tales and Park Jam.

A highlight of the events offering and hailed a glittering success, we celebrated Moreton Bay's inaugural PrideFest in 2023 with over 3,500 locals and visitors. The event showcased fun, diversity and inclusivity, and alongside Council's other major events helped create more connected and engaged communities.

2022-23 Deliverables

Disaster Management

Following the February 2022 severe weather flooding event, 20 recommendations and 20 opportunities were presented to Council. Of the 79 actions identified to meet these recommendations and opportunities, 44 have been completed and ongoing efforts will continue to address the remaining actions.

This lessons management process saw Council win the Australian Institute for Disaster Resilience Lessons Management Forum award.

Council supported the largest program of grant-funded works across Moreton Bay, under Disaster Recovery Funding Arrangements (DRFA) that saw:

- 397 homes registered for the Resilient Homes Fund
- 33 homes identified as eligible for the Voluntary Home Buy Back scheme by Queensland Reconstruction Authority (QRA) with Council expending \$14.35 million in 2022/2023, of which \$13.39 million was reimbursed by QRA
- 82 homes registered for house raising and 196 registered for a resilient retrofit
- Council was reimbursed \$3.76 million by QRA under DRFA Category A funding for extraordinary costs associated with the February 2022 severe rainfall event
- As of June 2023, Council gained approval for 51 projects under the Reconstruction of Essential Public Assets (DRFA Cat B) scheme valued at \$27.81 million with four additional projects worth \$2.91 million awaiting approval.

Received DRFA funding for two community resilience and recovery officers and the development of 20 emergency kits. These resources will facilitate community development and support community recovery and resilience projects in disaster-affected communities.

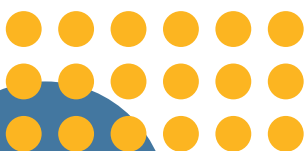
Received funding from Get Ready Queensland for a resilience and recovery officer and a business resilience officer to support community engagement and disaster resilience for local businesses and industries.

Provided ongoing support and training to six community disaster management teams located at:

- Mount Glorious
- Mount Nebo
- Dayboro, Mount Mee and Ocean View
- Beachmere
- Toorbul
- Donnybrook and Meldale.

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Developed a Disaster Management Training Framework to improve compliance.

Conducted a total of 446 staff training hours ensuring full compliance with Queensland Disaster Management Arrangements for the members of the Local Disaster Management Group (LDMG).

Conducted six disaster management exercises, focusing on severe weather, bushfires and recovery. These exercises required staff and external stakeholders to test the effectiveness of the local disaster management plan, with recommendations informing the plan.

The Moreton Bay Local Disaster Coordination Centre (LDCC) was activated for four days in October to respond to a severe weather event.

MoretonAlert registrations increased by 4% to 70,176, issuing over 1.71 million text messages, and 779,112 emails and voice messages alerting residents of severe weather, flooding and bushfire warnings.

Delivered disaster preparedness information at 33 community events connecting with more than 3,050 residents.

Public Safety

Maintained a CCTV network of 1,737 cameras and supporting technical infrastructure. This CCTV network is one of the largest local government networks in Queensland.

Deployed the portable CCTV assets over 150 times.

Provided 429 CCTV footage extracts to Queensland Police Service.

Delivered a \$1.29 million program to enhance CCTV network capability including new installations in Caboolture, Woodford, Osprey House, Cemeteries and Council's waste management facilities.

Maintained 40 portable poles operating license plate recognition (LPR) cameras to reinforce and complement the fixed LPR camera installations throughout the city.

Provided support to law enforcement, including 6,400 unique automated vehicle of interest alerts to the Queensland Police Service.

Since January 2023, license plate recognition alerts generated by our CCTV system have supported the identification and arrest of 306 offenders and 442 charges.

Public Health

Conducted 1,486 food safety inspections and provided online food hygiene training.

Responded to 3,466 public health related enquiries and provided 1,785 food businesses with information to communicate the new *Food Safety Standards 3.2.2A (Food Safety Management Tools)*, enacted by Food Safety Australia/New Zealand.

Local Laws

Issued 68,459 dog registration renewals and 13,845 cat registration renewals while conducting the Regulated Dog Systematic Inspection Program for 286 regulated dogs and identifying 4.19% non-compliance.

Responded to 36,111 animal-related and local law related enquiries.

Delivered 12 Pets in Public Space events to promote responsible pet ownership and provision of microchipping.

Played an integral role in the state led taskforce to review the *Animal Management (Cats and Dogs) Act 2008*.

Completed scheduled regulated parking programs and 193 patrols to ensure safer parking around local schools.

Cemeteries

Managed, maintained and serviced eight cemeteries and one memorial garden.

Community Facilities

Community halls

- Managed a \$1 million upgrade of Dayboro Meeting Hub and constructed a new \$2.4 million community hall and playground at Mount Glorious.
- Upgraded the carpark for Deception Bay Community Hall.
- Installed shade sails at Caboolture Memorial Hall.
- Renewed the roof of Narangba Community Centre.
- Renewed the roof of Toorbul Community Hall.
- Commenced implementation of revised community hall management model with seven hall transitions and managers appointed. Hall managers were supported with disaster resilience workshops and online resources.

Community leasing

- Supported more than 350 community organisations through subsidised facilities and land as part of our Community Leasing Policy.
- Processed 198 improvement works applications for community organisations to enhance community leased facilities.
- Commenced the implementation of a revised Community Leasing Policy.

Achieved a greater than 90% customer satisfaction at our Caboolture Hub Business and Learning Centre.

Deliver network planning initiatives proposed to support planning and delivery of community services and facilities. Planning initiatives included Veterans Affairs Network Mapping Report, Equine Network Mapping Report, and Changing Places Network Mapping Report.

Provided Cultural Heritage advice and facilitated engagement with Traditional Custodians for the development of the Reconciliation Action Plan, place naming of Waraba, upgrade to heritage building at 28 Williams Street, and the finalisation of the Dayboro Community Hall's conservation management plan.

Community Grants and Partnerships

Council's Community Grants program provided grants and funding worth \$2.4 million to 445 community organisations, enabling the delivery of 642 projects.

Provided \$113,052 in individual support including:

- 250 through Council's grants program
- 208 through the Individual Achievement Grants, Continue Creating Grants and Regional Arts Development Fund.

Community Development and Planning

Connected 262 people experiencing homelessness with the Queensland Government Department of Communities, Housing and the Digital Economy and local homelessness support services for housing assistance.

Provided support to the Reconnect Homelessness event which was attended by more than 150 people.

Promoted the 'Recognise and Reach Out' campaign to raise awareness of domestic and family violence and abuse and connect people to information and local support services. As part of this campaign, Council partnered with the Centre Against Domestic Abuse to deliver eight training events educating community service workers about domestic violence and abuse. The events were attended by more than 90 people.

Partnered with Banksia Beach State School, Bribie Island State School, and Bribie Island State High School to prepare Year 6 students for their transition to high school. The Bridging Project was delivered over three days and focused on strengthening individual resilience.



Delivered cross cultural training on Working with Maori and Pacific Island peoples in partnership with the University of Sunshine Coast attracting more than 45 people from community organisations and service providers across the city.

Partnered with Triballink to offer First Nations cultural awareness training to community volunteers and workers.

Delivered more than 40 free and low-cost activities to celebrate Queensland Youth Week that were attended by over 545 young people.

Delivered the 'Community Development 101' skill-building program for community workers. Workers from over 20 community services participated.

Four people received recognition for their outstanding contributions to Moreton Bay at the annual Australia Day Awards.

The first Moreton Bay Grow It Local Festival was held from 8 to 23 October 2022 at venues across the city, including workshops and speaking events with special guests Costa Georgiadis (Gardening Australia), Paul West (River Cottage Australia), and local experts.

Developed and submitted the Reconciliation Action Plan to Reconciliation Australia for endorsement.

Sport and Recreation

Continued to provide sport and recreation programs to encourage healthy and active lifestyles attracting 46,479 bookings across 3,957 activities including:

- 6,508 Active Holidays bookings over 381 activities.
- 39,971 Healthy & Active Moreton bookings over 3,576 activities.

Partnered with more than 140 individuals, businesses and community organisations to activate over 150 parks, facilities and waterways.

Maintained over 95% satisfaction rating for the Healthy & Active Moreton and Active Holidays programs.

Delivered a six week learn to swim program for Arabic speaking women at Lawnton Aquatic Centre.

Invested in the delivery of sport and community facilities including:

- Pine Rivers Swans Australian Football Club at Rob Akers Reserve - new changeroom facilities, storage, umpires room and clubhouse
- Caboolture Sports Rugby Union & Touch Football at Petersen Road Sports Grounds - new clubhouse
- North Lakes Kangaroos Rugby League Club at Griffin Sports Complex - new clubhouse, fields and carpark
- Redcliffe Environmental Forum at Deception Bay Environmental Hub - building renewal

- Clontarf Beach Scout Group at Yourell Park - new scout den
- Kallangur Scout Group at Ogg Road Park - new scout den
- Pine Rivers BMX Club at Nolan Park - new clubhouse and new BMX track
- North Lakes Blues Netball Club at Aurora Boulevard Park - renewed courts and building.

Provided planning and support for federal government election commitments including:

- Burpengary Sports Complex - Netball Court renewal
 - Federal government funding \$350,000
 - Council funding \$300,000
- Petersen Road, Morayfield - Clubhouse and field upgrades
 - Federal government funding \$1.5 million
 - State government funding \$1 million
 - Council funding \$500,000
 - Club contribution \$1 million
- Redcliffe PCYC Kippa-Ring - Redevelopment
 - Federal government funding \$1.25 million
- Pine Rivers PCYC - Building upgrade
 - Federal government funding \$890,000
 - Council funding \$360,000
- James Drysdale Reserve - Sports field lighting
 - Federal government funding \$125,000
- Samford Parklands - Tennis Court
 - Federal government funding \$980,000
 - Council funding \$250,000
- Alan Cash Park Samford - Rugby League Field
 - Federal government funding \$400,000
- Kallangur Memorial Bowls Club - Deck
 - Federal government funding \$100,000.

Completed the following sport and community organisation carpark renewals:

- Moreton Bay Rugby League Football Club
- Lions Club of Redcliffe Kippa-Ring
- Lions Club of Bribie Island.

Completed the following hardcourt renewals:

- Warriors Netball Club, Woodford Showgrounds - netball/tennis courts
- Wahminda Park, Ferny Hills - community tennis courts.



Completed the following sports field lighting upgrades:

- Caboolture Sports Hockey and Cricket at Lindsay Road Sportsgrounds
- Moreton Bay Rugby League Football Club at Government Street Sportsgrounds
- Pine Rivers St. Andrews Hockey Club at South Pine Sports Complex
- Peninsula Power Districts Football and Sporting Club at Bradley Park
- Redcliffe Seasnakes Junior Rugby Union Club at Ray Frawley Fields
- Moreton Bay Lions Australian Football Club at Moreton Bay Central Sports Complex.

Assisted 28 sports organisations to apply for the Queensland Government's Department of Tourism, Innovation and Sport Minor Infrastructure Program, resulting in eight organisations awarded funding for projects valued at \$1,704,838 (state government funding \$1,340,791, Council funding \$170,483, club funding \$193,563).

Supported the governance of Caboolture Historical Village and Cartmill Community Centre Burpengary Riding for Disabled Association Inc. through the development of Business and Facility Plans.

Supported over 100 flood impacted sport and community organisations by delivering Disaster Resilience live-streamed workshops and on-line resources.

Completed preliminary audit of local sporting facilities as potential Brisbane 2032 Olympic and Paralympic Games training venues.

Major Venues

Redcliffe Entertainment Centre sold 40,639 tickets across 98 shows and received greater than 90% customer satisfaction from patrons.

Morayfield Sport and Entertainment Centre achieved 116,698 bookings across 88 events and received greater than 90% customer satisfaction from patrons.

Queensland Equestrian Centre (QSEC) held significant events including:

- Tropicana Classic
- Show Jumping World Qualifiers
- Interschool Equestrian Championships
- High performance training clinics.

QSEC received greater than 90% customer satisfaction from patrons.

Council's aquatic facilities attracted 1.25 million attendees including 235,000 Learn to Swim attendees.



Cultural Services

Galleries, libraries, museums and cultural activations attracted an annual visitation of 1,250,818 people, a 20% increase on 2021-22.

Galleries

- Galleries visitation grew 13% on the previous year to 26,500 and achieved a 96% satisfaction rating across exhibitions and public programs.
- Delivery of 39 new exhibitions including 12 developed by the internal team and summer programming to attract visitors.
- Delivery of 877 public programs to 12,907 participants.
- Exhibited 413 local artists including 291 students at three student-focused exhibitions including the annual Moreton Bay Youth Art Awards.

Libraries

- Library visitation grew to 1,169,586 people, an increase of 19% on 2021-22, with a visitor satisfaction rating of 95%.
- 150,000 new titles were added to collections with more than 657,000 loans processed via e-collection.
- More than 26,000 members used the library app reflecting an annual increase of 186%.
- Completed projects included:
 - Burpengary Library extension, a flexible space with capacity for reconfiguration into smaller spaces, seating for 120 participants and digital display screens
 - Design and delivery of a new children's space at Bribie Island Library.
- Delivery of the First Nations Welcoming Statement project at Caboolture, Bribie Island, Deception Bay and North Lakes Libraries, funded by State Library of Queensland.
- Hosted the third annual International Day Against Homophobia, Biphobia, Intersexism and Transphobia (IDAHOBIT) event in partnership with the University of Sunshine Coast.

Heritage and Museums

- Museums visitation grew to 54,744 an increase of 60% on 2021-22 attracting a 95% customer satisfaction rate.
- 3,172 students participated in the museum's education program, an increase of 117% on 2021-22.
- Delivered 15 temporary exhibitions and 566 public programs (62% increase on 2021-22) to 17,102 participants (107% increase on 2021-22).
- Council's Preservation Station service expanded to include Strathpine and North Lakes Libraries, bringing the total number to seven, driving an increase in usage by 66% (378 users).
- Council's Our Story Cultural Heritage Platform increased access to the local history 'Our Story' digital platform with 142 new members and 6,009 new records including 3,907 digitised assets and saw an increase of 7% in visitors to Our Story (162,455 visitors) and an increase of 17% searches of the platform (29,223 searches).

Cultural Activation

- Engaged over 675 artists and creatives to deliver 78 events across 75 venues and spaces, attracting over 7,260 attendees.
- Delivered the third annual Moreton Bay Anywhere Festival, featuring 62 performances, over 550 performers, entertained over 5,100 people and activated over 30 locations and spaces across the city.
- Launched Council's Art At Large, taking public art outdoors, a highlight being the creation of three (3) contemporary mural artworks for the Caboolture Hub stairs, the North Lakes Community Centre, and the exterior wall of Strathpine Library.
- Commissioned nine local artists to create site-specific temporary public artworks for nine shoreline footpaths including at Bongaree, Deception Bay, Scarborough and Woody Point.
- Delivered the Joy Connection program, a series of free creative wellbeing experiences and workshops that engaged 10 artist-facilitators and attracted over 530 participants across 10 Council venues.
- Delivered the Outdoor Gallery as part of the 2023 Moreton Bay Region Art Prize consisting of 12 community banner poles on busy roads across the city, with banners then upcycled into outdoor mats and sold in Council's Art Gallery shops, ensuring a second creative outcome and no landfill.

Events

- Council delivered 14 signature events and 31 community events, attracting more than 75,000 attendees and a 92% satisfaction rating, including the inaugural Moreton Bay Pridefest and Pine Rivers Christmas Carols which had the highest individual attendance of 8,000 people.
- Council welcomed 1,998 new citizens across five (5) Citizenship ceremonies.
- Moreton Bay Eco Fest at the Caboolture Town Square was attended by approximately 1,500 people.

