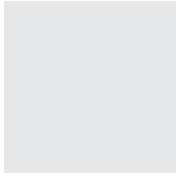




our COMMUNITY



A community that takes
pride in the region

One of council's goals is to promote the development of connected and active communities with high quality facilities and support services. Building safe, harmonious environments that celebrate culture, diversity and heritage, is all part of the mix.

A sense of belonging

Providing opportunities for residents and visitors to engage in cultural and artistic experiences helps nurture a sense of belonging and community pride. To achieve this, council has developed a strong events calendar featuring much-loved festivals that have grown with their communities over the years. Council also works with other organisations and community groups to deliver iconic and local events.

Exit surveys at council-conducted festivals during the year to 30 June 2010 showed attendees were very satisfied with their experience, with most rating them either excellent or above average. Crowd numbers during 2009/10 highlighted that the events listed below continued to grow in popularity.

Redcliffe First Settlement Festival –12 and 13 September 2009

For the first time Redcliffe's iconic First Settlement Festival was held over two days. It featured an extensive program of activities including live performances, workshops, markets, the Great Gatsby Picnic, and a traditional re-enactment ceremony marking the establishment of the First European settlement in Queensland. The highlight of the event was the Superboat Grand Prix which attracted spectators along Redcliffe's foreshore.

Redcliffe Festival of Sails – 2 April 2010

More than 40,000 festival-goers gathered at Redcliffe's Suttons Beach on Good Friday to celebrate the start of the 62nd Brisbane to Gladstone Yacht Race. Besides providing the perfect vantage point for Queensland's premier sailing event, the festival included markets, live entertainment, free children's activities and sand sculpting workshops.

Urban Country Music Festival – 30 April to 3 May 2010

An estimated \$2.8 million was injected into Caboolture's local economy during the Urban Country Music Festival held over the May long weekend. The festival featured top artists including John Williamson, Kasey Chambers and Band, Troy Cassar-Daley, Beccy Cole and special guest Diana Trask.

Pine Rivers Festival – 22 to 30 May 2010

Consisting of a string of artistic and cultural events, the Pine Rivers Festival featured The Moreton Bay Region Art Awards, The Hills Carnivale, mystery bus tours, The Core Series BMX and skateboard competition, Rodz Rock 'n' Roll featuring hot rods and music, Dayboro Day and two new events – the Lakeside Top Gear Race Day and the Steppin' Out 40s on Parade celebration at Old Petrie Town.

Splendour in the Grass

Council worked with the Queensland Government and Woodford Folk Federation to secure the three-day Splendour in the Grass music festival for Woodford after it was announced the festival's previous Byron Bay location would be unavailable while the site was being upgraded.

Council is also giving local bands an opportunity to play at the festival which will run from 30 July to 1 August 2010. It's estimated the festival, featuring more than 80 acts, will attract around 30,000 music fans and generate up to \$13 million for the local economy.



Council organises a host of other events and activities including:

What's Cooking in the Gardens? at the Redcliffe Botanic Gardens on 2 August 2009, attracted 15,000 who were entertained by cooking demonstrations, gardening experts, gourmet food and market stalls and a battle of the butchers cook off.

Caboolture Family Fun Day held at Centenary Lakes Caboolture on 12 August 2009 attracted more than 10,000 children and parents to its day of free activities. All food and market sites were operated by local community groups, which enabled them to raise funds to support the many projects they organise throughout the year.

Get Staged! A Youth Talent Search held in September 2009 saw more than 120 acts audition for the competition which featured a prize pool of \$4,000 and was open to anyone aged between five and 25. The finals, showcasing the top 20 acts, were held as part of the Redcliffe First Settlement Festival and Superboat Grand Prix celebrations.

Jozef Wisniewski, 18, of Mango Hill, won first prize for his original acoustic composition *Painting Colours*. Since then, the singing sensation has performed in South Africa, New Zealand and Canada. The event was held as part of the State Government's Q150 celebrations.

Chaplaincy Support Breakfasts

As part of its ongoing commitment to supporting harmonious, safe communities council continued its fund-raising support of the Scripture Union's school chaplaincy program.

Council-organised charity breakfasts at Kallangur, Redcliffe and Morayfield were well supported by local business and community leaders and raised more than \$55,000 for chaplains in 51 schools across the region.



The Pine Rivers Christmas Concert at Pine Rivers Park Strathpine on 12 December 2009 featured Australian singer songwriter Jenny Morris who wowed the crowds. Other attractions included the Ice Age 3 stage show, dance productions, a traditional Christmas Carol sing-a-long and a fireworks spectacular. Council hosted other Christmas celebration events in Caboolture and Redcliffe.

Australia Day celebrations were held at Redcliffe, Strathpine and Bongaree on Bribie Island. All three provided free family entertainment.



Our quiet achievers

Council understands the importance of the quiet achievers in our communities and is able to provide some recognition for their efforts through the annual Australia Day Awards.

The winners of the 2010 awards were:

Citizen of the Year

Alison Taylor, Kobbie Creek

Young Citizen of the Year

Jenna Freeman, Eatons Hill

Community Event

Scarborough Lights Up Redcliffe

Environmental Award

Donna Farrell, Draper

Cultural Award

Imogen Scott-Parker, Upper Caboolture

Sportsperson of the Year

Nell "Billie" Maundrell, Albany Creek

Young Sportsperson of the Year

Ashley Stoddart, Murrumba Downs

Special Achievement Award

Maria "Mimi" Carbery, Ningi

Special Recognition Award

Ross Pettit, Bribie Island

Valued venues

Providing cultural venues is one way council is able to support the region's cultural and heritage values.

To build on its commitment to creating vibrant and creative communities, council has delivered two major heritage projects – the new Bribie Island Seaside Museum, built on the foreshore at Bongaree, and a significant facelift to the Caboolture Historical Village's entry and reception area. For details of both projects see page 32.

Meanwhile, in the year to 30 June, each of the venues within council's existing network of museums and art galleries provided a calendar of events, workshops and activities designed to engage the broader community as well as foster growth in local arts, culture and heritage.

The patronage of these venues throughout the financial year indicates the success of these extensive programs. More than 70,350 visitors attended council-operated museums and art galleries while the Redcliffe Cultural Centre recorded 170,000 visits in the same period.

Below are some of the highlights during the financial year.

Redcliffe Cultural Centre

Useage of the centre continues to grow as does attendance at events. Theatrical highlights include two successful seasons of Menopause the Musical where more than 3,600 tickets were sold. The centre has introduced a web-based ticketing system which allows patrons to book tickets online at any time. Customer satisfaction survey results returned a rating of 98 per cent.

Pine Rivers Heritage Museum

The museum created a popular program of in-house developed exhibitions during the financial year including The Dayboro Story, Emergency: a tribute to our local services, Games, Fun and Adventure, Fun with Weights and Measures and Hammer, Axe and Needle: traditional crafts of the past. Many of these exhibitions, which continue to tour the region, involved working with local community or service groups.

Pine Rivers Art Gallery

In line with the gallery's undertaking to give more opportunities to artists, around 580 artists either participated in an exhibition, entered the Art Awards or had works displayed or sold through the gallery shop.

Redcliffe City Art Gallery

The gallery presented over fifteen exhibitions. One highlight was the exhibition Suburbia, which presented a slice of contemporary life, reflecting the common and uncommon ground of suburban Australia.

Redcliffe Museum

The museum conducted a First Settlement Dig in September 2009 and a follow-up dig in June 2010, both of which attracted great interest. Other highlights for the year were the Redcliffe Journeys exhibition – drawing on items from the museum's own collection – and Little Shipmates - Seafaring Pets on tour from the Australian Maritime Museum.

Bribie Island Seaside Museum

Officially opened by Mayor Allan Sutherland and Member for Pumicestone Carryn Sullivan on 14 May 2010, the Bribie Island Seaside Museum represents a new era in tourism for the region and is the only museum of its kind in Australia to focus on presenting seaside culture. Between its opening and 30 June the museum had more than 5,570 visitors. Its first touring exhibition, Summers Past, comes from the Australian National Archives and features an array of images of life in the sun in 1960s Australia.

Developing arts and culture

The Regional Arts Development Funding program continues to provide a major stimulus to arts, culture and heritage development for the region.

The 2009/10 financial year was the first year of operation for the newly amalgamated community panel which assessed 67 applications with a total value of \$340,271. Of these, 43 were funded for \$184,642.

For the first time, the Food For Thought professional development workshops were delivered across the region. More than 15 workshops were held throughout the year, providing support and inspiration to members of the region's cultural community.



Cultural Heart beats

Council's network of museums, art galleries, heritage trails, libraries and learning centres now has its own Cultural Heart branding, launched in May 2010.

The whole network is unified by the multicoloured Cultural Heart logo which appears in advertising, on pamphlets and in brochures to help identify key arts, cultural and heritage centres in Moreton Bay region.

The Creative Moreton online portal launched in May 2009 proved a valuable tool to help deliver arts, cultural and heritage news and events to the community. The website will feature some changes in the forthcoming financial year, when it incorporates the Cultural Heart branding.



MORETON BAY REGION
Cultural Heart

Our libraries

Through a network of 17 service points, council libraries act as vibrant meeting places that work in partnership with the community to support learning and leisure pursuits and opportunities.

The library service has been reshaped during the past year through the introduction of a single Library Management System. Through the library catalogue, residents are able to access more than 690,000 items.

Used by more than 153,000 residents, who borrowed a total of 3.39 million items during 2009/10, Moreton Bay region's libraries continue to offer a comprehensive and diverse collection including magazines and newspapers, fiction and non-fiction, large print, CDs, audio books, DVDs, children's and young adult collections, reference, local history and genealogy resources, toys and a sport library.

Through the library catalogue customers also have access to authoritative databases and subscriptions such as Ancestry.com, internet links and a range of online library services.

Council's library service has 12 library branches, four community libraries, a library express cart servicing commuters at Caboolture station and a mobile library that, on a fortnightly basis, covers Murrumba Downs, Samford, Mt Samson, Mt Glorious, Mt Nebo, Lawnton, Bray Park, Whiteside, Petrie, Dayboro, Ocean View, Everton Hills, Ferny Hills, Arana Hills and Warner.

In the year to 30 June 2010 libraries spent \$1.7 million on updating collections and capital works.

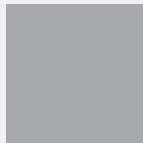
Deception Bay Library has had a \$95,000 makeover which includes a reading area, community meeting room for hire, a revamped "Art Space", a youth space, extra computers for Internet and email and new furniture and toys for the children's outdoor area.

In consultation with local Aboriginal and Torres Strait Islander communities, a Welcoming Place was created at Redcliffe Library.

Caboolture library has a temporary home in Memorial Hall at King Street Caboolture while a new library is built as part of the "Hub" complex. For further details on this project see page 29.

When completed the new 3,000 square metre public library space within the Caboolture complex will hold extensive collections, a dedicated local history space and a reading and information area with the latest magazines and newspapers. There will be an interactive children's area with an inviting storytelling space and wet craft area. A youth space, more internet PCs, a computer training lab and public meeting spaces will also be included.

In 2009/10, the region's libraries ran more than 3,000 activities that supported creative exploration and participation in the world of the written word, new technologies and media, information, and literacy and learning.



Programs included:

Children's Book Week Book Safari celebrations in August 2009 attracted more than 4,600 children to our libraries.

Homework!Help? Between January and July 2010 information sessions for parents, carers and students were rolled out to libraries and some local primary schools.

Genealogy To support the community's strong interest in their family history, libraries provided a range of quality events including State Library of Queensland talks, a bus trip to Queensland State Archives, a State Archives land records workshop, and an oral history workshop.

Computer and technology classes covering Computers for Nervous Beginners, mobile phone workshops, Internet Armchair Travel and email, How to Wii, genealogy and digital photography were attended by more than 1,500 residents.

Harmony Month in March 2010 celebrated the region's cultural diversity by reaching out to more than 725 residents with 20 events including African drumming, Chinese dance and puppetry, Indigenous bush tucker, Henna Art and Bollywood dancing.

Mash it Up Short Film Festival offered young people between 12 and 25 the opportunity to engage and develop through film making workshops and multi-media technology. Thirty workshops attracted more than 478 participants and three winners from the 2009 film festival participated in mentoring programs. The film festival held in April 2010 at the Redcliffe Cultural Centre was attended by 320 young people and their family and friends.

Book Clubs and Books, Wine and Cheese. The Library's Book Club service provides over 260 book club sets to more than 100 local book clubs. At the Books, Wine and Cheese event held in October, there was an opportunity to choose new titles to be added to the Library's Book Club collection.

Summer Reading Club, Around the World for 0-17 years, supports continued reading over the summer holiday period. This year more than 1,000 children and young people participated in Around the World activities while 3,238 registered for the program and read for a total of 15,485 hours.

In partnership with the community, local groups and State organisations the library service delivered:

- The literacy intervention projects Library Language Outreach Program, run through Deception Bay Library with BoysTown, and Let's Read Caboolture run in partnership with the Smith Family and the Centre for Community Child Health
- The World is not a Rubbish Bin library workshops series with Red Hot Fibre
- The Moreton Bay Writers Show with Playabout Productions
- The Australian National Poetry Slam regional heat
- Big Book Club author tours with the State Library of Queensland featuring Judy Nunn, Stephen Irwin, Nick Earls and Tiana Templeman
- Harajuku Party with Transit Lounge Caboolture



This Sporting Life

Council plans, provides and supports sport, recreation and community facilities, programs and activities along with swimming pools and aquatic centres.

In the 12 months to 30 June 2010, council constructed new sporting facilities and improved existing venues at various locations throughout the region.

Some of the major sporting and community facilities to receive new or upgraded infrastructure included the Redcliffe Tennis Centre, the South Pine Sports Complex and the James Drysdale Reserve.

Details of these projects are available on pages 32 and 33 of this report.



Pools

To ensure council's 12 pools and Settlement Cove Lagoon are providing the best possible service to the community, the Royal Life Saving Society Queensland was engaged to undertake Swimming Pool Safety Audits.

To date seven aquatic facilities have been audited and on average, the facilities achieved a high compliance rating.

The society congratulated council on seeking an independent safety issues assessment.

Managing community venues

Council has endorsed a new management model for its 42 volunteer-managed community venues. The new model streamlines operational processes and is based on feedback provided by volunteer managers.



Sport and Recreation Programs

Council undertakes planning and provides support and promotion of sport and recreation programs, activities and facilities to strengthen connections in its communities and to support the wellbeing of residents.

Some of these programs are:

SHAFT (Super Holiday Activities for Teenagers)

SHAFT provides free and low cost activities for students who reside locally or attend high school in the Moreton Bay region. Activities are subsidised by council making them more affordable and accessible. The program continues to grow in popularity across the region.

Older & Bolder

Residents and ratepayers aged 50 years and over are given an opportunity to experience and enjoy passive, adventurous and cultural activities – from cooking classes and coach tours to outdoor and environmental activities. The Older & Bolder program is also a great way to meet new people.

Heart Foundation Walking

There are more than 473 active participants registered in 13 Heart Foundation walking groups throughout the Moreton Bay Region. In 2009, 263 new walkers registered. A Heart Foundation Morning Tea was held in June 2010 to celebrate the program. Twenty Heart Foundation walk organisers were trained in Senior First Aid and CPR as part of an on-going development program.

Spring In Your Step

Using council-installed park fitness equipment, this program was trialled in February 2009. The program was originally offered at seven locations, however, further sessions were scheduled to cater for community demand. In total 396 people participated in the four-week program.



Adrenaline

Delivered for the first time in 2010, this program was specifically developed for men over 18 years of age in the Moreton Bay region. Activities ranged from horse riding through to jet skiing and a total of 46 sessions were offered. More than 340 men participated with hundreds more on the waiting list.

Adventure Women

The 2010 Adventure Women program provided 319 participants with a range of outdoor recreation and physical activity opportunities.

Active Kids Park Sessions

More than 1,650 toddlers, parents and primary school aged children participated in the 2009/10 Active Kids Sessions during the Christmas, Easter and June holidays.

The sessions focused on gymnastics and active games at locations across Moreton Bay.

Active Living Seniors Fitness Program

Targeting people in Aged Care and retirement centres, the program aimed at connecting people over 50 with accessible, low impact and sustainable physical activity opportunities in the Moreton Bay region.

Activities included linking in with Heart Foundation walking groups and council aquatic centre programs. Other activities included tai chi, yoga and park fitness sessions. Representatives of community groups were also trained to deliver tai chi to older participants.



Services for the Community

During 2009/10 council delivered on its commitment to provide government grant-funded community services for the aged, children and people with a disability.

Council's community services recorded a number of significant achievements and milestones during the financial year.



Birralee Childcare Centre

Of Birralee's available day places, 99 per cent were utilised throughout the financial year – well above the 95 per cent target. The centre also registered a user satisfaction rate of 90 per cent.

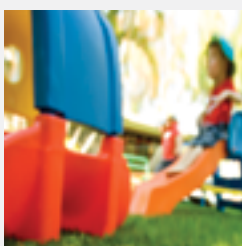
The facility provides a safe and structured learning environment for children from six-weeks up to and including five years old. The centre received a \$1,200 grant from Telstra Kids, which will be used to install awnings on the veranda outside the toddler room.

Pine Rivers Family Day Care

About 65 carers provided Family Day Care, clocking up 30,000 charged hours per month. Surveys revealed a service user satisfaction rating of 96 per cent throughout the year.

During 2009/10, Pine Rivers Family Day Care launched its own website which has proven a successful marketing tool for the service.

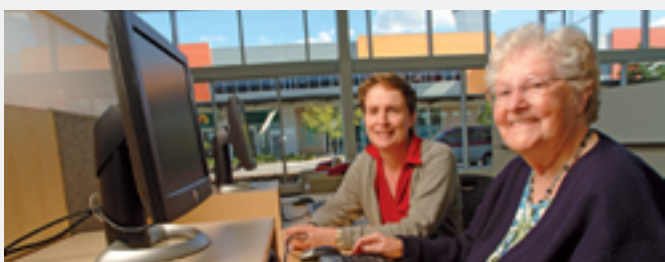
Pine Rivers Family Day Care has been chosen by Queensland University of Technology, the University of Melbourne and Queensland and Victorian State Governments to participate in a new study of early childhood called E4 Kids that will follow more than 2,000 children, their families and their care and education experiences for five years.



Community Assisted Transport Service (CATS)

Designed to provide valuable transportation assistance and social support to Health And Community Care (HACC) eligible clients who reside within the Pine Rivers district, the service provided 21,183 one-way trips and 2,423 hours of social support.

CATS received an additional \$76,000 in direct recurrent annual funding which will provide an extra three clients with 259 hours of social support and 26 clients with 2,736 one-way trips per annum.



Respite

The respite service commenced two new service streams in January 2010 – Social Support and Personal Care. These new streams will ensure the service remains responsive to our client group, providing a holistic approach.

Key performance indicators are on track to meet new Home and Community Care (HACC) Service Agreement Guidelines.

- Social Support – 6 clients – 172 hours
- Personal Care – 7 clients – 176 hours
- Respite Care – 26 clients – 1,946 hours
- Allied Health Care – 111 clients – 192 hours
- Centre Based Day Care – 215 clients – 53,950 hours

Home Assist Secure

Pine Rivers Home Assist Secure provided services to 4,019 clients throughout the 2009/10 financial year.

A total of 6,677 services were provided to clients under the Home Assist Secure, Home and Community Care and Department of Veteran Affairs programs. Work included servicing faulty and leaking taps, replacing step treads, installing grab rails, fabricating and installing ramps and wedges for wheelchair access and improving bathrooms in consultation with occupational therapists.

Disability Services

This program provided 39,650 hours of social and/or respite support, either in-home, centre-based, or out in the community to younger people with a disability and their families during 2009/10. Consumer evaluations of the services showed an overall satisfaction rate of 95 per cent. A highlight of the year was being nominated as a finalist for the Pine Rivers Business Achievers Awards 2010 in the Community Services and Non-Profit Organisations category.

Community Grants

Council's Community Grants Program supports a diverse range of projects including capital improvements to community facilities, Indigenous and multicultural related projects and events, environmental regeneration programs, sport and recreation, youth, arts and culture and other community related initiatives. Throughout the 2009/10 financial year, council provided about \$500,000 through the community grants program.

Community Engagement Framework

Council's community engagement framework was endorsed in March 2010 and formally ensures that residents and the broader community have the opportunity to provide feedback and suggestions to council on a range of issues. At 30 June, 75 council officers had participated in Community Engagement Training which will guide staff when designing and implementing community engagement programs.

Council will also launch its new feedback network – Think Out Loud – in September 2010. Interested residents will be asked to join the network and participate in online and telephone surveys, face-to-face interviews and questionnaires on important council issues.

Workshops and networks

More than 200 members of community groups attended council-run workshops on issues as varied as events management and governance training to understanding domestic violence and grief and loss.

In addition to workshop training, council coordinates various networks that focus on multicultural, indigenous, youth, disability, healthy ageing, domestic violence and community sector issues.

Through these networks, various council resourced and supported projects were conducted including the Indigenous employment expo, Indigenous cross cultural training, a refugee week event, a NAIDOC week event, a seniors week event, a disability week event, a healthy ageing expo and youth week events.



Emergency management

Council's corporate plan commits to providing planning, preparation, response and recovery activities for community emergencies.

To achieve these aims, council adopted a Moreton Bay Local Disaster Management Plan in March 2010 which complies with the Disaster Management Act 2003. It aims to minimise the impact of hazards on local communities by ensuring a coordinated approach towards risk management.

The plan is available at Moreton Bay Region libraries and on the website www.moretonbay.qld.gov.au

The plan will be regularly reviewed and updated to ensure it remains in line with legislative requirements and current best practice.

Other emergency management milestones achieved in the year to 30 June were:

- Council staff and members of Moreton Bay region's Local Disaster Management Group undertook a total of 265 hours of training during the year
- Natural Disaster Mitigation Program (NDMP) funding of \$78,000 was used during the financial year to promote community awareness through:
 - information signage
 - magnets distributed to the region's households
 - banners and flyers promoting storm, flood and bushfire awareness
 - promotional material distributed at council events
 - community information sessions at 12 libraries across the region in June 2010. These sessions were supported by representatives from Emergency Management Queensland, Queensland Police Service, Queensland Fire and Rescue Service and the State Emergency Service (SES).



Making our communities healthier and safer

Council provides many services which manage public health risks. These services include education projects, immunisation and mosquito control programs and monitoring initiatives.

Protecting our pets

Council's Petsmart programs are aimed at providing support and advice to residents about responsible pet ownership.

The new Queensland Animal Management Act which took effect from 1 July 2009, made council registration of cats compulsory. To help residents adapt to this new legal requirement, council provided a registration fee amnesty for the first year of operations. By 30 June 2010, about 9,000 cats were registered with council.

The Animal Management Act also made it compulsory for new pets to be permanently identified. Special discounted microchipping days held throughout the financial year have resulted in more than 2,900 dogs and cats receiving microchipping.

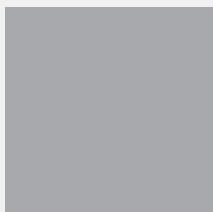
Council has also continued its "Snip and Chip" mobile desexing clinics for cats, with funding assistance from the State Government. In the year to 30 June, 700 cats were desexed and microchipped, bringing the program's total to about 1,000 cats. Two further desexing clinics will be held before December 2010.

Council delivers an education program to local schools to help increase children's awareness of dogs to help reduce the number of dog attacks. Council's program reached 15,000 children during the year to June 2010.



Immunisations

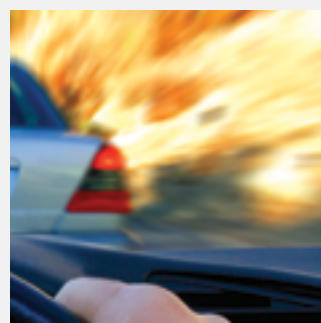
During the financial year, council's immunisation program vaccinated 1,664 infants at baby clinics while the high school vaccination program immunised about 13,800 students across the two school calendar years. These activities kept the region's immunisation levels above the 85 per cent target set in council's operational plan.



Managing Mozzies

In the year to June 2010, council treated almost 38,000 hectares of low-lying coastal areas to reduce the incidence of mosquitoes. Council continually monitors weather conditions, tide forecasts and local mosquito activity to ensure treatments are as effective as possible.

Although the total number of treatments was slightly down on the previous season due to weather factors, council achieved its target of a 90 per cent control rate for mosquito larvae.



Promoting food safety

During the financial year, 908 food industry employees completed council food hygiene training via an online subscription. Council also produced a newsletter to promote food safety awareness and conducted displays for National Food Safety Week in November 2009.

Improving road safety

In June 2010, council adopted its 2010-2014 Road Safety Strategic Plan aimed at reducing road trauma in the Moreton Bay region. The safety plan brings local and state government initiatives together to produce better results for motorists and the community. It will focus on promoting better driver behaviour as well as identifying trouble spots and working to make them safer.

The plan was developed by the Road Safety Partnership Project which involves council collaborating with the Queensland Government, the Local Government Association of Queensland (LGAQ), the Queensland Police Service and the Institute of Public Works Engineering Australia Queensland Division (IPWEAQ). An official launch is planned for September, 2010.

Safer suburbs – CCTV program

Community safety throughout Moreton Bay region will be boosted over coming months when new closed circuit television (CCTV) cameras and lighting are installed in key areas. During 2009/10 council received \$1 million in Australian Government funding through the Safer Suburbs program.

CCTV camera networks are expected to be installed before October in the Strathpine CBD, along the Deception Bay foreshore and at the Bribie Island bridge, to enable CCTV monitoring of those areas for the first time. Extra cameras will boost existing networks in the Caboolture central business district and around Redcliffe's Settlement Cove Lagoon. The project will also include extra lighting for Kalowen Park at Kippa-Ring, an upgrade of council's existing mobile CCTV trailer, and provision for two new portable CCTV surveillance units.