

SUPPORTING INFORMATION

for respective items considered at

General Meeting

3 September 2019

SUPPORTING INFORMATION Ref: A18870438

The following list of supporting information is provided for:

ITEM 4.1 MORETON BAY LOCAL DISASTER MANAGEMENT GROUP AND MORETON DISTRICT DISASTER MANAGEMENT GROUP - MEETING MINUTES JULY 2019 - REGIONAL

#1 Minutes of Moreton Bay LDMG & Moreton DDMG Ordinary Meeting 24 July 2019

ITEM 4.1 - MORETON BAY LOCAL DISASTER MANAGEMENT GROUP AND MORETON DISTRICT DISASTER MANAGEMENT GROUP - MEETING MINUTES JULY 2019 - REGIONAL - A18989177 (Cont.)

#1 Minutes of Moreton Bay LDMG & Moreton DDMG Ordinary Meeting 24 July 2019

Moreton Bay LDMG and Moreton DDMG Ordinary Meeting

Wednesday, 24 July 2019 commencing at 12:39pm Strathpine Chambers 220 Gympie Road, Strathpine

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INVITEES

Agency	Name	LDMG	DDMG	Attended
APA Group	Josh Hankey/Derek Boo	Advisor	N/A	Apology
APA Group	Bipin Patel	Guest	N/A	Yes
APA Group	Brad Armstrong	Guest	N/A	Yes
Australian Defence Force	Maj James (Jim) McCutcheon	N/A	Member	Yes
Australian Red Cross (Qld)	Eleanor Carter	Member	N/A	Apology
Australian Red Cross (Qld)	Collin Sivalingum	Deputy	N/A	No
Australian Red Cross (Qld)	Judith Bradley	Guest	N/A	No
Australian Red Cross (Qld)	Sally Randall	Guest	N/A	Yes
Beachmere Community Disaster Management Team	Terry Poole	Guest	N/A	No
Department of Agriculture and Fisheries	Paul Willett	N/A	Advisor	No
Department of Agriculture and Fisheries	Craig Mathisen	N/A	Advisor	Apology
Department of Agriculture and Fisheries	Mathew Johnston	N/A	Advisor	No
Department of Agriculture and Fisheries	Kevin Duff	Guest	Guest	No
Department of Communities, Disability Services and Seniors	Donna Lockyer	N/A	Member	Apology
Department of Communities, Disability Services and Seniors	Chantal Devereaux- Larkin	N/A	Deputy	Yes
Department of Education	Rob Baker	Member	N/A	Yes
Department of Education	Trevor Schulz	Deputy	N/A	No
Department of Employment, Small Business and Training	John Suthers	N/A	Member	Apology
Department of Employment, Small Business and Training	Tim Cunnington	N/A	Deputy	Yes
Department of Employment, Small Business and Training	Katrina Hunt	N/A	Deputy	Apology
Department of Environment and Science	Matt Karle	N/A	Member	Yes
Department of Environment and Science	Peter Cavendish	N/A	Deputy	No
Department of Environment and Science	Leonie Clough	N/A	Advisor	No
Department of Environment and Science	Andrew Kingston	Advisor	N/A	Apology
Department of Housing and Public Works	Greg Smith	N/A	Member	Apology
Department of Housing and Public Works	Chris Short	N/A	Deputy	No
Department of Housing and Public Works	Matthew Carswell	N/A	Guest	Yes
Department of Housing and Public Works	Peter Shillam	N/A	Guest	Yes
Department of State Development, Manufacturing, Infrastructure and Planning	Frances Bottle	N/A	Member	Apology
Department of State Development, Manufacturing, Infrastructure and Planning	David Licence	N/A	Deputy	Yes
Department of Transport and Main Roads	lan Haidley	N/A	Member	Apology
Department of Transport and Main Roads	Gary Carr	N/A	Deputy	No
Department of Transport and Main Roads	Gerard Logan	Advisor	N/A	Yes
Department of Transport and Main Roads	Anthony Bougoure	Advisor	N/A	No
Energex	Andrew McCook	Member	N/A	Yes
Energex	Steven Lynch	Deputy	N/A	No

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Agency	Name	LDMG	DDMG	Attended
Maritime Safety Queensland	Keith Vince	N/A	Member	Yes
Maritime Safety Queensland	Captain Glenn Hale	N/A	Advisor	No
Metro North Public Health Unit	Adam Whitehead	N/A	Guest	Yes
Moreton Bay Regional Council	Cr Allan Sutherland	Member	N/A	Apology
Moreton Bay Regional Council	Cr Mike Charlton	Deputy	N/A	Apology
Moreton Bay Regional Council	Cr Peter Flannery	Member	N/A	Yes
Moreton Bay Regional Council	Cr Matt Constance	Member	N/A	Yes
Moreton Bay Regional Council	Anthony Martini	Member	Advisor	Apology
Moreton Bay Regional Council	Andrew Ryan	Deputy	N/A	Yes
Moreton Bay Regional Council	Bill Halpin	Member	N/A	Apology
Moreton Bay Regional Council	Mark McCormack	Deputy	N/A	Apology
Moreton Bay Regional Council	Carl Peterson	Member	Member	Yes
Moreton Bay Regional Council	Chris Barnes	Deputy	Deputy	Yes
Moreton Bay Regional Council	Vicki Anderson	Deputy	N/A	Yes
Moreton Bay Regional Council	Joshua O'Keefe	Advisor	N/A	No
Moreton Bay Regional Council	Diane Bradford	Guest	N/A	Apology
Moreton Bay Regional Council	Bradley Foley	Guest	N/A	No
Moreton Bay Regional Council	Kathrine Crocker	Support	N/A	Apology
Moreton Bay Regional Council	Erica Ross	Support	N/A	Yes
National Broadband Network	Marcello Massi	Advisor	N/A	Yes
Queensland Ambulance Service	Pat Lynch	Member	N/A	Yes
Queensland Ambulance Service	Ronald Cunningham	Deputy	N/A	No
Queensland Ambulance Service	Graham Allan	N/A	Member	No
Queensland Ambulance Service	Darren Darlington	N/A	Deputy	Yes
Queensland Ambulance Service	Matthew Green	N/A	Member	Apology
Queensland Fire and Emergency Services	David Brazel	Member	Member	Yes
Queensland Fire and Emergency Services	Wayne Waltisbuhl	Deputy	Deputy	Apology
Queensland Fire and Emergency Services	John Hannan	N/A	Member	Yes
Queensland Fire and Emergency Services	Konrad Sawczynski	Advisor	N/A	No
Queensland Health	Bogdan Lew	Member	Member	No
Queensland Health	Jael Phillipe-Janon	Deputy	Deputy	No
Queensland Health	Christian Pattison	Deputy	Deputy	No
Queensland Health	Diane Bretherton	Member	Member	Yes
Queensland Health	Carla Bailey	Deputy	Deputy	Apology
Queensland Health	Janene Farr	Advisor	N/A	No
Queensland Health	Bevan Marks	Advisor	N/A	No
Queensland Police Service	Michael Brady	N/A	Member	Apology
Queensland Police Service	Lee Jeffries	N/A	Deputy	Yes
Queensland Police Service	Paul Ready	Member	N/A	Yes
Queensland Police Service	Richard Kroon	Deputy	N/A	No
Queensland Police Service	Craig White	Deputy	N/A	No
Queensland Police Service	Gavin Marsh	N/A	Member	Yes
Queensland Police Service	Melissa Bicanic	N/A	Deputy	No
Queensland Police Service	Peter Thompson	N/A	Deputy	No
Queensland Police Service	Michael Moate	N/A	Guest	No
Queensland Police Service	Sarah Grayson	N/A	Guest	No
Queensland Police Service	Jo-anne Arthur	N/A	Guest	Yes

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Agency	Name	LDMG	DDMG	Attended
Queensland Rail	Maurice Tauletta	N/A	Member	Apology
Queensland Rail	Dean Hutchesson	N/A	Deputy	Yes
Queensland Reconstruction Authority	Stuart Head	N/A	Advisor	No
Redcliffe Coast Guard	Ed Endicott	Advisor	N/A	Yes
Seqwater	Dan Corliss	Advisor	N/A	No
Seqwater	Rob Drury	Advisor	N/A	No
Seqwater	Chloe De Marchi	Advisor	N/A	Apology
State Emergency Service	Henk van den Ende	Member	N/A	Yes
State Emergency Service	Alan Peterson	Deputy	N/A	Yes
State Emergency Service	Benay Patterson	Advisor	N/A	No
Surf Life Saving Queensland	Calan Lovitt	Advisor	N/A	No
Surf Life Saving Queensland	Greg Cahill	Advisor	N/A	No
Telstra	May Boisen	N/A	Advisor	Apology
Telstra	Gary McCulloch	N/A	Advisor	No
Unitywater	Ashley Lorenz	Member	N/A	Apology
Unitywater	Greg Burnett	Deputy	N/A	Apology
Unitywater	Mathias Reif	Advisor	N/A	Apology
Unitywater	Taryn Colless	Advisor	N/A	Yes
Volunteer Marine Rescue	Graham Gibb	Advisor	N/A	Yes
Volunteer Marine Rescue	Noel Wendt	Advisor	N/A	No

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1. WELCOME AND APOLOGIES

The Chairperson for the meeting held on 24 July 2019 is the Chairperson of the Moreton DDMG. Chairing of the combined LDMG and DDMG meetings are held on a rotational basis.

Agency representatives introduce themselves to the meeting.

Apologies to be received and noted in the attendance list above.

2. PREVIOUS MINUTES

2.1 Confirmation of Previous Minutes

The minutes of the meeting held on 27 February 2019 (pages 396 to 415) are provided for confirmation.

RECOMMENDATION:

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That the minutes of the meeting held on 27 February 2019 be confirmed.
Moved - John Hannan
Seconded - Graham Gibb
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2.2 Business Arising From Previous Minutes

Nil

RECOMMENDATION:

That there was no Business Arising from previous minutes.

3. CORRESPONDENCE

3.1 Correspondence In/Correspondence Out

Moreton Bay LDMG

Correspondence In

- 6 March 2019 Queensland Reconstruction Authority. Letter from QRA CEO advising of first round funding opportunities as part of the Queensland Disaster Resilience Fund (QDRF).
- 19 March 2019 Office of the Inspector-General Emergency Management. Email from Office of IGEM inviting feedback through annual customer satisfaction survey.
- 21 March 2019 Queensland Reconstruction Authority. Letter from QRA CEO requesting progress and updated expenditure and estimates for funding assistance and programs as at 31 March 2019.
- 3 April 2019 Queensland Reconstruction Authority. Letter from QRA CEO providing advice about the standard treatments or benchmark rates for the administration of Restoration of Essential Public Assets funding.

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- 11 April 2019 Queensland Reconstruction Authority. Letter from QRA CEO advising Council of its 2019-20 Get Ready funding and acquittal process for the Get Ready Queensland program.
- 18 April 2019 Queensland Reconstruction Authority. Letter from QRA CEO to advise a new resilient building guide has been developed to help Queenslanders increase the flood resilience of their homes.
- 14 May 2019 Queensland Reconstruction Authority. Letter from QRA CEO providing updated advice and guidelines on the 2019-20 Get Ready program.
- 12 June 2019 Queensland Reconstruction Authority. Letter from QRA CEO requesting progress and updated expenditure and estimates for funding assistance and programs as at 31 March 2019.
- 21 June 2019 Queensland Fire and Emergency Services. Email from Brisbane Region Community Engagement Officer regarding the release of the Queensland State Heatwave Risk Assessment.
- 2 July 2019 Queensland Reconstruction Authority. Letter from QRA CEO advising council that its applications for grant funding under the 2018-19 QDRF were unsuccessful.

Correspondence Out

- 11 April 2019 Moreton Bay Regional Council. Email from Coordinator Disaster Management to QRA providing March update on status of natural disaster funding programs (NDRP and Get Ready projects).
- 17 April 2019 Moreton Bay Regional Council. Email from Coordinator Disaster Management to QRA re QDRF application number 1 Regional Flood Database (Major Update).
- 17 April 2019 Moreton Bay Regional Council. Email from Coordinator Disaster Management to QRA re QDRF application number 2 MBRC Flood Warning System.
- 17 April 2019 Moreton Bay Regional Council. Email from Coordinator Disaster Management to QRA re QDRF application number 3 - Community Resilience Officer.
- 1 July 2019 Moreton Bay Regional Council. Email from Coordinator Disaster Management to QRA providing list of planned activities for Get Ready 2019-20.
- 15 July 2019 Moreton Bay Regional Council. Email from Disaster Resilience and Recovery Coordinator to QRA providing June update on status of natural disaster funding programs (NDRP and Get Ready projects).
- 19 July 2019 Moreton Bay Regional Council. Email from Disaster Resilience and Recovery Coordinator to QRA providing 2018-19 Get Ready Queensland acquittal documentation.

Moreton DDMG

Correspondence In:

11/03/19	QFES – Hazards and Risk Unit	All DMSO	Draft State Heatwave Risk Assessment	Reviewed nil comment
28/05/19	IGEM	All DMSO	2019 Monsoon Trough rainfall and flood review	Reviewed nil comment
21/06/19	MBRC	District	State Heatwave Risk Assessment	

Correspondence Out:

Nil

RECOMMENDATION: That the correspondence for LDMG and DDMG be noted.

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Moved - Carl Peterson Seconded - Henk van den Ende

4. AGENDA ITEMS

4.1 LDMG/DDMG Induction

- An LDMG/DDMG induction of all attendees was undertaken by QFES Emergency Management Coordinator John Hannan to meet legislative obligations.
 - o Annual training certification forms required to be completed
 - Combined 2 separate courses (Local and District)
 - o Relevant reference documents were identified and noted by the group
 - The Queensland Disaster Management Arrangement (QDMA) structure (State and District level to support local) was explained and discussed
 - Key principles of disaster management were explained
 - Moreton Bay LDMG and Moreton DDMG membership, meetings and structure explained
- Further training courses are available at http://www.dmlms.psba.qld.gov.au/user/login (contact John if unable to log onto website)

4.2 Department of Communities, Disability Services and Seniors response to recent events across the state

- Chantal Devereaux-Larkin, Senior Advisor Community Recovery presented on recent recovery efforts for the Queensland Bushfires and the Monsoon Trough and Flooding affecting north and west Queensland. An overview of DCDSS deployments, lessons learned, and considerations was provided for the Moreton District.
- DCDSS is the Human and Social lead agency under the Queensland Disaster Management Arrangements (have supported 8 of the 10 disaster activations in the18/19 period).
- **Deepwater National Park Fires November 2018** (6 localities activated) they were able to have the capacity to provide a Liaison Officer (LO) to the Gladstone LDCC to better understand emerging recovery needs.
- Paid out \$1.8M in essential hardship grant, 3000 people visited or attended the various recovery hubs.
- A short video was provided showing how the recovery hub worked.
- Key Learnings early involvement with local community organisations, need clearly defined roles within evacuation centres to ensure needs met, multi-agency messaging (community live streaming of meeting were a success) and multi-agency support for repatriation plans and recovery hubs
- FNQ & NQ Monsoonal Trough \$19.7M paid in emergency assistance grants. Worked with councils with limited resources.
- A number of Recovery Hubs across the activated area were established.
- Key Learnings lack of resources in councils, need to do more and sooner. Need to be responsive in how to deliver human and social recovery in situations where little or no mobile coverage, use council staff to process applications. Local support organisations already have trusted relationship with local service providers.
- **Townsville Flooding** early establishment of District Human Social recovery group to support Townsville council as beyond local capacity.
- Key Learnings Engage local providers as early as possible, clarify the role of community receiver coming into evacuation centres, support needs of informal evacuation centres/places of shelter, need

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for functional recovery groups to work more collaboratively, further recruitment and training needed for ready reserves (agencies asked if key people can be identified to advise Chantal) and review of standing offer arrangements for support partners.

- Currently still have temporary staff working in the community and working with community organisations.
- Roll out of new CR Assist systems which will enable faster grant payouts.

4.3 National Broadband Network presentation

- Marcello Massi, NBN Manager Metro North (Moreton advisor) provided an overview of the National Broadband Network including response and recovery capabilities.
- NBN is driven by power so when there is a power outage, your NBN service could be affected. The key recommendation to the community is to have another message service available such as a mobile phone.
- The Network Operations Centre (NOC) is based in Melbourne and will be aware when there is a power outage, so systems can be acted on.
- Approach to emergency management
 - Situational awareness and internal surge capacity of the Emergency Management Team (EMT)
 - Liaison/interface with emergency services through the Emergency Management Liaison Officer (EMLO) capacity
 - o Temporary Network Infrastructure which can include a secure network for emergency services
 - Prioritising restoration for essential services, community infrastructure as well as business services (Community recovery)

4.4 Aged Care Engagement Project

- Gavin Marsh, Executive Officer for the Moreton DDMG, provided an overview of the aged care
 providers engagement project and establishment of a working group to assist in the delivery of the
 project.
- QPS and council (looking for current and future buy in from other agencies) are currently looking at our vulnerable communities in the region with a need to develop a network with aged care facilities, expectations and how they can support themselves where they can.
- The objectives are to establish a professional network, review business continuity and risk
 management as well as develop a database and GIS mapping to recognise where these are.
- Benefits of this is improved resilience, provide support options, decreased agency reliance and increased intelligence.

5. AGENCY/COMMITTEE REPORTS

5.1 APA Group (Advisor)

Preparedness and Planning

• Since the last MBRC LDMG meeting, APA has not had a major incident, but unfortunately, we continue to experience a range of asset strike incidents, typically caused by 3rd parties. Perversely, these ongoing incidents help APA to maintain a thoroughly prepared position for any situation that may arise.

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These regular incidents combined with our ongoing training programme – formal and informal – plus
desk top exercises conducted with external and internal parties, including councils, give us a sense of
confidence about ability to deal any event issue.

Training and development

APA conducts formal and informal training on an ongoing basis with this training forming a key
component of the development of our staff. QDMA training is also a key focus of APA's training for
those APA staff who attend council LDMG meetings, with further QDMA training planned for a number
of APA staff in August.

Emergency Communications matters - What to do?

- Evacuate the area immediately surrounding any gas escape without using a vehicle or any device that may create a spark, including a mobile phone.
- For a major incident, where there is risk to life or property, call 000
- Call the relevant emergency number below if:
 - o you can smell gas
 - o you can hear gas escaping
 - o there has been a gas explosion or fire
 - o you are aware of, or may have caused damage to a gas pipe, meter or pipeline
 - Please report all damage, no matter how minor.
- Gas Emergency Contact Numbers
 - o Local Natural Gas Distribution Networks 1800 GAS LEAK (1800 427 532)
 - o LPG 1800 GAS LEAK (1800 427 532)
- For gas appliance faults, contact your local plumber.
- Avoid emergencies by using the free Dial Before You Dig service before digging

5.2 Australian Defence Force

• Nil issues to report.

5.3 Australian Red Cross Queensland

Operations

- QLD Drought Relief:
 - The Red Cross drought relief fund is now closed and all monies have been distributed. In Australia as a whole, 7,364 grants were distributed for a total of \$11.1M.
 - In Queensland, 1,726 farming households were assisted for a total of \$4M. Grants were used for food, rates, fuel, utilities bill and more.
 - In Moreton Bay region 20 short term financial assistance grants (Red Cross / CWA) and 1 long term farm household allowance grants (Federal Government) were facilitated.
 - Red Cross will continue to undertake drought recovery activities over the next two years.
- QLD Floods:
 - Red Cross has deployed multiple teams to support the evacuation and recovery of multiple communities across North and Western QLD. As at 17th March 2019, Red Cross had provided the following assistance:

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Red Cross Flood Recovery Support					
	Evacuation Centres	2,490	Reflects multiple support engagements for individuals.		
Provision of PFA	Recovery Hubs	20,270			
	Outreach	7,893			
	Phone Outreach	10,478	Phone outreach team based in BNE		
Ded Crees	Requests received	5268	(41,140 items)		
Red Cross GIVIT Referrals	Requests fulfilled	763	(17,674 items)		
GIVIT INCICITAIS	Vouchers distributed	\$69,500			
Register.Find.Reunite.	Registrations Received	1,341			
Register.rinu.Reunite.	Enquiries received	232			
Red Cross People	Red Cross People deployed across all waves	1578	Includes both field and IMT deployments		

 Planning is currently underway for long term recovery activities across a number of the flood and fire affected areas.

Training and Development:

• Red Cross are currently training new cohorts of volunteers in PFA.

Community Awareness and Education:

- A range of useful preparedness and recovery resources are available for download form our Red Cross website at the following link: <u>http://www.redcross.org.au/emergency-resources.aspx</u>
- These resources can be used by agencies to support their work before during and after emergencies but can also be shared with family, friends and community members.

Communications:

 When formally activating Red Cross to respond to an emergency, contact should be made via the Red Cross Duty Officer phone which is: 0403 251 226. The Duty Officer may then request additional supporting activation information to be sent to: <u>gldesdutyofficer@redcross.org.au</u>

General:

- The Red Cross Red Crescent Climate Centre has just launched a very interesting publication the 'Heatwave Guide for Cities'. Obviously here in Australia heatwaves are very topical at the moment and we know that they are on the increase:
 - In the guide, the Climate Centre's experts show that deaths from heatwaves are not inevitable ("Heatwaves are silent killers because they take the lives of people who are already vulnerable"). The risks can be greatly reduced through the implementation of relatively simple and cost-effective actions.
 - The guide is very informative and offers a good range of case studies from preparing for an imminent heatwave to simple actions you can take during and after the action.
 - The guide is written for a global audience, so some sections need contextualisation and while the title talks about 'cities' there is info relevant to all regions.
 - The guide can be downloaded via the below link: <u>www.climatecentre.org</u>. Please share this guide with other relevant stakeholders.

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5.4 Department of Agriculture and Fisheries (Advisor)

• Nil issues to report.

5.5 Department of Communities, Disability Services and Seniors

• See presentation from Chantal Devereaux-Larkin, Senior Advisor Community Recovery (Item 4.2)

5.6 Department of Education

Hazard Mitigation and Risk Reduction

 North Coast Regional Office and all schools within the North Coast Region have updated their emergency plans for currency which deal with an all hazards approach.

Preparedness and Planning

 North Coast Regional office and Schools have access the DoE Disaster and Emergency Management web site which provides the Emergency Management Framework to assist with prevention and planning. Schools have undertaken risk assessments of their sites and updated their school emergency plans in preparedness for disaster events

Emergency Communications

 North Coast Region is fully equipped to maintain emergency communications as outlined in the North Coast Region Emergency Response Plan - Appendix 17. The Regional Coordination Centre (RCC North Lakes) also has Iridium Go satellite devices to aid in emergency communications if landlines and mobile reception is unavailable.

Response

• DoE is fully staffed and ready to respond for any activation if required and has deployable teams available to assist in the management and recovery of any disaster event.

Relief and Recovery

• DoE would enact the business continuity plan and work closely with BAS in the infrastructure recovery of educational facilities as required. Regional office and Schools have access the DoE Disaster and Emergency Management web site which provides the Emergency Management Framework to assist with recovery actions.

5.7 Department of Employment, Small Business and Training

• Nil issues to report

5.8 Department of Environment and Science

• QPWS - currently undertaking controlled burning around region (D'Aguilar area and Moreton Bay islands)

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5.9 Department of Housing and Public Works

• Nil issues to report

5.10 Department of State Development, Manufacturing, Infrastructure and Planning

Nil issues to report

5.11 Department of Transport and Main Roads

• Nil issues to report

5.12 Energex

Business as usual

5.13 Maritime Safety Queensland

Hazard Mitigation and Risk Reduction

• Audit of local implementation of organisation's Asbestos Management arrangements conducted

Preparedness and Planning

• In-house pollution response & marine emergency exercises conducted

Response

• Oil spill response in Port of Brisbane Jan 2019

5.14 Moreton Bay Regional Council

Moreton Bay Regional Council

Hazard Identification and Risk Assessment

• A number of hazards have the potential to impact the communities of the Moreton Bay Region and are summarised in the table below:

OVERALL RISK	HAZARD
	Bushfire
HIGH	Flooding
	Severe Storm

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OVERALL RISK	HAZARD
	Chemical Incident
	Earthquake
	Heatwave
	Landslide
MEDIUM	Major Fire
	Major road, rail, air or marine transport incident
	Pandemic
	Storm Tide
	Tsunami

Capability Strategy 2018-2019 Progress Report

	Deliverable	Description	Progress Report
Essential Task	Disaster Risk Review	A QERMF compliant risk review - focused on high risks (risk- based approach).	 Successfully drafted QERMF Risk Assessment for Bushfire, Severe Storm and Coastal Inundation. Stakeholder input has been completed with relevant agencies. Final clarification with risk-owners and key infrastructure operators are ongoing

Preparedness and Planning

Capability Strategy 2018-2019 Progress Report

	Deliverable	Description	Progress Report
Essential Task	5-Pillar Approach	Align the operational Lines of Effort in Disaster Response with the 5-Pillars of Recovery - Economic; Environment; Human & Social; Built Environment; Roads & Transport.	 Incorporation of 5-pillar approach to sub-plan concepts as Lines of Response Effort is ongoing as sub- plans are reviewed and updated.

Capability Integration

Capability Strategy 2018-2019 Progress Report

	Deliverable	Description	Progress Report
Essential Task	Interagency Integration	Establish effective integration between all agencies through training, exercising, education, and resource allocation.	 Training 28-Feb-19 Guardian IMS - User Training (MBRC Staff) 05-Mar-19 Intro to Recovery & Working in Recovery (MBRC Staff) 02-Mar-19 Mt Mee Community Leaders Workshop 04-Apr-19 CPR and First Aid training 06-Apr-19 Evacuation Centre Management training - Mt Mee

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	Deliverable	Description	Progress Report
			 13-Apr-19 Evacuation Centre Management training - Mt Nebo 16-Apr-19 Senior Leaders Workshop - QDMA Mod 1 Refresh 17-Apr-19 Senior Leaders Workshop - QDMA Risk Refresh
			 Exercises 26/27 Mar 19 Ex WARM UP 19 14-Jun-19 Ex PUMICESTONE TTX 15-Jun-19 Ex PUMICESTONE LIVEX Coastal Evac 18-Jun-19 Evac Centre training and exercise at Strathpine Community Ctr
			 Plans Development of Storm Tide Exercise Series (Planning, TTX, LDCC & LIVEX) - Aug 19 to Mar 20. Development of Ex PUMICESTONE - Jun 20 Evac Centre Training and QDMA for Library Staff Guardian IMS Training for LDMG and MBRC
Essential Task	Develop Disaster Management Plans and Procedures	Develop operationally efficient Disaster Management planning and execution processes compliant with EMAF good practice.	 Planning and Liaison Review and endorsement of MBRC Disaster Recovery Plan - Target: Sep 19 Review and Update of LDMP ongoing - Target: Sep 19 Review and Update of LDCC SOP ongoing - Target: Aug 19 Development of Sub-Plans 'Plan-on-a- Page' roll out.
	Disaster Management Education	Review and improve District and Community educational plans, products & procedures to align with contemporary good practice and lessons-learned.	 Community Engagement 8 Education events have been run since the last LDMG with approx. 267 community members involved. 6 Y5 School Presentations have been conducted to over 620 school children in the region.
	Cascade Disaster Management planning to local communities	Facilitate community-based Disaster Management planning to build the resilience of "at-risk" isolated communities and vulnerable populations.	 Community Development 02-Mar-19 Mt Mee Community Leaders Workshop 04-Apr-19 CPR and First Aid training for community groups 06-Apr-19Evacuation Centre Management training - Mt Mee 13-Apr-19 Evacuation Centre Management training - Mt Nebo

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Planning - Local Disaster Management Plan (LDMP) and Sub-Plans

Name of plan	Description	Last reviewed	Status
Local Disaster Management Plan (Version 4.1)	LDMP	Approved by Council 29 November 2018. Version 5 is being developed for adoption in September 2019.	Review underway
MBRC Disaster Recovery Plan (Version 1.0)	Plan	Drafted and ready for stakeholder endorsement and approval at next LDMG	Stakeholder engagement to begin
Animal Management	Sub-Plan	Endorsed by LDMG (Flying Minute March 2012)	Under review
Evacuation	Sub-Plan	Endorsed by LDMG 6 February 2013. Adopted at council workshop 7 March 2013	Under review
Evacuation Centre Management	Sub-Plan	Endorsed by LDMG (Flying Minute March 2012)	Under review
Evacuation Centre Management - Watson Park	SOP	99% complete. Signed off by ADRA with MBRC Legal for review	Pending endorsement
Impact Assessment	Sub-Plan	Concept planning completed - Project development continuing with QIT+ / Tech One solutions being reviewed	Concept finalised
Public Health	Sub-Plan	Endorsed by LDMG 23 November 2011	Under review
Threat Specific - Bribie Island Isolation	Sub-Plan	Endorsed by LDMG (Flying Minute 11 January 2018)	Under review
Threat Specific – Narangba Innovation Precinct Response	Sub-Plan	Endorsed by LDMG (Flying Minute 12 February 2016)	Under review
Threat Specific - North Pine Dam Response Plan	Sub-Plan	Complete. Sub-Plan, Messaging and Mapping complete. Development of joint sub-plan with Brisbane City Council is being pursued.	For endorsement in Q1 19/20
Waste Management	Sub-Plan	25% complete	Under Development
Storm-Tide Evacuation	Sub-Plan	30% complete. Mapping completed.	Under Development
Redcliffe Aerodrome Emergency Plan	Sub-Plan	Recommendation for a comprehensive Operational Risk Review has been made	No further input

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Emergency Communications

Capability Strategy 2018-2019 Progress Report

	Deliverable	Description	Progress Report
Essential Task	Enhance Situational Awareness at all levels	Refine the 'MBRC Disaster Portal' to establish effective community situational awareness during an event, supported by timely community warnings and "social-media domain" activity.	 Launch of new MBRC Website completed Disaster Portal tested and refined during TC Oma event. Continuous development of webpage Development of MBRC Social Media policy in Q1 19/20

Communication Systems

- As at 1 July 2019, council has 55,880 residents registered to receive MoretonAlert messages an increase of 1,610 subscribers since February 2019.
- Extensive ongoing social media engagement with the community via Facebook. The page has 29,457 followers, an increase of 2,123 from February 2019.
- Twitter following of @MBRCdisaster account has decreased by 5 followers since February 2019 (2,157 followers).
- Monthly testing of the Mt Nebo / Mt Glorious Early Warning System by QFES continues.

Relief and Recovery

Capability Strategy 2018-2019 Progress Report

	Deliverable	Description	Progress Report
Essential Task	Cascade Disaster Management planning to local communities	Facilitate community-based Disaster Management planning to build the resilience of "at-risk" isolated communities and vulnerable populations.	 Community Development 02-Mar-19 Mt Mee Community Leaders Workshop 04-Apr-19 CPR and First Aid training for community groups 06-Apr-19Evacuation Centre Management training - Mt Mee 13-Apr-19 Evacuation Centre Management training - Mt Nebo

5.15 Queensland Ambulance Service

Hazard Identification and Risk Assessment

- Ongoing issues associated with increased workload in health associated with winter Inc. influenza contributing to significant demand for service and decreased resource availability due to internal illness.
- SEQ Ambulance Emergency Coordination Centre stood up for duration providing oversight and resource management throughout the season.

Hazard Mitigation and Risk Reduction

- Decreased approval of leave.
- Increased focus on early management of internal illness and vaccination for influenza.
- Focus on appropriate use of PPE.

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Preparedness and Planning

- Preparation of all managers through training to be utilised in the Local Ambulance Coordination Centre.
- Training in Multi casualty incidents.
- Recent participation in multi-disciplinary MCI exercise with all emergency services, QR, energy Co's etc.

Emergency Communications

- All Emergency response units now have two mobile telephones for communications. One of each is subscribe to the Telstra and Optus networks.
- The pager system has now been discontinued for QAS.
- Exploration of utilisation of the GWN network to use SELCALL for communication and dispatching purposes.
- Exploration of the use of Satellite telephones during disasters.
- Continued mapping of GWN Black spots and installation of boosters where required Inc. inside most hospitals.

Response

- No active responses this year.
- Staff and supervisors maintain currency responding to incidents in other jurisdictions, i.e. Cyclones, floods fire etc.

Relief and Recovery

• Systems are in place for the relief and recovery of QAS assets.

5.16 Queensland Fire and Emergency Services

Hazard Identification and Risk Assessment

- Operation Cool Burn 2019 officially commenced on 1 April 2019 and will continue through to 31 August 2019, unless varied for climatic or operational reasons.
- Operation "Cool burn" through the Fire Managers Forum has identified the key bushfire risk in MBRC and documented them in the "Bushfire Risk Mitigation Plan".
- 17 April 2019, Emergency Risk Management workshop with senior LDMG and DDMG members.
- RFS and F&R recently conducted bushfire risk assessment on Bribie Island. Relevant land owners to be notified with recommendation to reduce identified risk.

Hazard Mitigation and Risk Reduction

All agencies are working to the reduction of identified risks through hazard reduction burns, community
awareness programs and fire break maintenance. The recent wet weather has made planned burns
difficult and most agencies have stopped until a return to better conditions. (RFS)

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Preparedness and Planning

- Rural Fire service is conducting their annual First Officers pre-fire season workshop on the 3 August 2019.
- RFS has delivered 4, Level 2 AIIMS functional Role courses to volunteers and staff. This will enable RFS in Brisbane Region to have 2 x level 2 Incident Management teams available to respond to manage bushfire incidents.
- QFES Region is facilitating the annual Pre-Bushfire Season workshop on 6 August 2019 (Tentative date. TBC).
- We have a rescheduled exercise assessing the RFS base camp and catering plan. This has been postponed due to wet weather and is rescheduled for the 14 and 15 September 2019 at Mt Mee.
- 26 27 March 2019, EMC attended MBRC Exercise Warm Up.
- 6 April 2019, Evacuation Centre training, Mt Mee. (EMC)
- 13 April 2019, Evacuation Centre training, Mt Nebo. (EMC)
- 16 April 2019, Refresher QDMA Training and Strategic Disaster Response Planning workshop with senior LDMG and DDMG members. (EMC)
- 7 May 2019, Bureau of Meteorology Masterclass. (EMC)
- 15 June 2019, EMC acted as evaluator for MBRC Exercise Pumicestone.
- 18 June 2019, EMC participated in MBRC Evacuation Centre exercise at Strathpine.
- 21 June 2019, EMC attended meeting with Unity Water, XO and MBRC DMO to consider response actions relating to failure of Bribie Island Bridge.
- Brisbane Region F&R recently took possession of six new light attack (Yankee) vehicles to replace ageing fleet four Toyota Land Cruisers and two Fuso Canters. These are being brought up for duty and have dual capabilities to assist with bushfire and swift water rescue incidents.

Emergency Communications

- The current VHF low band radio network, which is used by land management agencies and RFS as fire ground communications, will become redundant over the next couple of years. This is due to manufacturers no longer producing radios and support. A whole of government solution is being developed. (RFS)
- RFS has no issues with the GWN digital network.

Relief and Recovery

- 5 March 2019, Recovery training with MBRC staff. (EMC)
- 12 June 2019, Qld Disaster Relief and Recovery Funding Workshop. (EMC)

General Business

- QFES EMC's recently hosted the 'High Consequence Decision Making Masterclass' on 27 June in Brisbane.
- This is part one of the Operational Leadership and Crisis Management Masterclass Series.
- This session focused on making critical decisions in situations of uncertainty; defensible decision making; and mitigating the impacts of uncertainty in making evidence-based decisions.

5.17 Queensland Health

Hazard Identification and Risk Assessment

- Local issues Same as district
- District issues

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- Metro North, like the whole of Queensland, is seeing a higher number of Influenza notifications than is expected for this time of year.
- Notifications across Queensland are markedly higher than average, surpassing 2014, 2016 and 2018 peaks that would ordinarily occur in August.
- Admissions due to Influenza continue to remain higher than average for this period. It is unsure what this signifies in regard to the remainder of this year's flu season trends.

Hazard Mitigation and Risk Reduction

- Local issues Same as district
- District issues
 - Vaccinations and communications (internally and externally) are occurring as per the Metro North Influenza Surge Plan.
 - Vaccination is the best way to reduce the risk of preventing the flu and its complications.
 - Being vaccinated gives you protection against flu by building immunity to the virus and preventing transmission of the virus to other people and is recommended annually for any person over 6 months of age.

General Business

- Hospital occupancy within Metro North in 2019 is at its highest level in five years. In March 2019 there was a South East Queensland(SEQ)-wide Code Yellow for Acute Capacity activated to manage system-wide capacity pressures, and this included Metro North.
- Metro North and its Directorates have been managing ongoing capacity surges since March 2019 with a number of Directorates activating to Lean Forward and Level 3/Code Yellow and Metro North fluctuating between Alert and Lean Forward. These surges are being managed in line with acute capacity plans and Metro North is able to maintain usual services.

5.18 Queensland Police Service

Hazard Identification and Risk Assessment

- LDMG/DDMG Improvement Strategy to align strategic focus of both groups
- Work with council to develop draft QERMF documents for top 3 risks (Storm, Bushfire, Coastal inundation). Letters to key stakeholders to validate risk assessment process undertaken
- Circulation and confirmation of reps and contact details for DDMG membership. Provided list to Council to establish contact email group to better manage communication and prevent double ups.

Hazard Mitigation and Risk Reduction

- My Resilient Community Project Support engagement strategy with identified at risk communities with Council. Mt Mee, Ocean View, Mt Glorious, Toorbul, Beachmere, etc
- Ongoing review of MOU with MBRC, QFES (Rural), QPWS and QPS re Mt Glorious/Mee EWS
- Engagement with Sunshine Coast Council and XO to review their project relating to aged care providers. Develop Aged Care Providers engagement project requiring establishment of Project team including Q-Health, QAS, MBRC, XO
- Plan developed for Woodford Correctional Centre by MBRC to Assist in supporting isolation
- Populate Excel Document with relevant recommendations from the Flood Review, Cyclone Debbie and Townsville DDMG audit to focus improvement strategies for the Local and District groups.
- Meeting with Woodford reps to examine resilience for the local area, and emergency communication

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Preparedness and Planning

- Exercising Activation of LDCC (Warm-Up), Preparation and planning for Field Exercise (Pumicestone) Water based evac of Meldale, Toorbul and Donnybrook June 14-15, Evac Centre Exercise Strathpine 18/6.
- Discussion re Bribie Island Isolation Unitywater.
- Bribie Island Emergency Services Expo planning meeting.
- Working with Woodford/Beachmere/Toorbul community on My Resilient Community.
- Working with isolated/at risk community to improve resilience in partnership with MBRC Meeting at Woodford 26/6/19.
- Attend North Pine Dam review EAP, MBRC Sub Plan.
- Attendance at Resilience planning meetings with MBRC, QFES, SES.
- Review District Plan and assist with review of Sub plans for Narangba and Bribie Isolation.
- 6 June meeting with Q-Health.
- QDMA and DDCC training for QPS Sworn and unsworn 25/7 and 6/8 at Caboolture Station, supported by EMC John Hannan.
- DIEMS training and exercise set for 19 August.
- Attend Gympie District to support Exercise Pacific Fire (Oil Spill Disc Ex).
- 27 June Attend High Consequence Decision Making Masterclass (Senior Managers).
- 21 June Discussion Exercise Council, QFES, QPS and Unitywater review risk and resupply strategies for Bribie Island re water and sewerage.

Emergency Communications

• Meeting with Whispir to review improvement strategies.

Response

- Continuation of Moreton DDCC activating at Strathpine Council building in the future. Review of structure with MBRC and development of instructions.
- Conduct training to allow increased ability to respond and maintain support staffing during an activation.
- Working with MBRC to streamline SITREPs that meet QDMA requirements.
- Working with MBRC to develop social media mapping capability LOCATO.
- Meeting with Communities to review learnings from recent State Bushfire incident where Communities and MBRC Rep was deployed.
- Discussion Exercise Storm Super Cell.

Relief and Recovery

- Moreton Recovery Plan Draft reviewed.
- Moreton Recovery Group reviewed to include 5 pillars. Structure of meetings is to be considered following learnings from recent fire activations across the state.
- Read Draft IGEM 2019 Monsoon Trough and Flood review Townsville.
- 12 June Attend QRA Relief and Recovery funding workshop at Kedron.

5.19 Queensland Rail

Hazard Mitigation and Risk Reduction

- Regular maintenance works are carried out by Queensland Rail workers.
- Also, Queensland Rail works closely with Moreton DDMG and LDMG

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Preparedness and Planning

- Queensland Rail has a Disaster Management Plan for SEQ, which details roles and responsibilities of the various teams during different types of events, including natural disasters.
- The Emergency Preparedness Team undertakes continual monitoring of the BOM for significant weather events in readiness and to prepare for significant disruptions on the network etc.
- Queensland Rail regularly conducts training and exercises with Emergency Services.
- Queensland Rail does attend LDMG and DDMG exercises.

Response

• Queensland Rail has not responded to significant weather-related events during this reporting period.

General Business

• Dean Hutchesson, Emergency Preparedness Coordinator will replace James Stewart as deputy to Maurice Tauletta, Queensland Rail.

5.20 State Emergency Service

Preparedness and Planning

- 33 members including three flood boats participated in Exercise Pumicestone.
- The outcome has identified future operational training with VMR and other agencies.
- SES participated in the table top exercise Moreton Storm to identify further learnings in joint operations.

Emergency Communications

• SES vehicles and flood boats have been fitted with GWN radios tuned into the current SES UHF band. It is expected to go over to GWN mid-2020.

Response

- Storm season has been quiet with a handful with 178 tasks received between 1 January and 30 June 2019.
- The Unit supported 2 QPS forensic searches.
- The Unit assisted Brisbane SES unit in searches.

General Business

- Arana Hills SES Group have moved to their new facility.
- The official opening is 3 August at 10:00am.
- Joint exercise (Moreton and Redlands)

5.21 Telstra

• No report provided

5.22 Unitywater

• Nil issues to report

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5.23 Volunteer Marine Rescue (Advisor)

- Expo scheduled for 13 October 2019.
- Participated in Exercise Pumicestone, the Toorbul and Donnybrook multi-agency exercise.

RECOMMENDATION:

That the reports be received and noted.

6. OTHER BUSINESS

6.1 Update on the QERMF process

An update was provided to the group on the status of the implementation of the Queensland Emergency Risk Management Framework by the Moreton Bay LDMG and the Moreton DDMG.

6.2 IGEM Review of 2018 Bushfire

• <u>www.igem.qld.gov.au/reports-and-publications - 2018 Bushfire</u>

6.3 IGEM Review of 2019 Monsoonal Trough and Flood

• www.igem.qld.gov.au/reports-and-publications - Monsoonal Trough & Flood

6.4 MBRC Survey of Community of Risk Awareness and Preparation Behaviour

- Carl Peterson provided an overview of the survey outcomes as part of an MBRC project to understand the community's level of awareness and confidence in relation to preparing for and responding to natural disasters.
- Outline conclusions were:
 - Continued efforts to remind and educate residents about the various risks (in addition to severe storm) and how to prepare for disasters are endorsed.
 - Promoting specific activities such as preparing an emergency plan or kit may be worthwhile (in addition to general awareness raising about disaster risks and preparation).
 - Consideration to linking such activities to a season or time of year to help with message cutthrough and to encourage annual review will be made.
- A copy of the complete survey report will be provided to LDMG members.

RECOMMENDATION:

That the other business items be noted.

7. REFERRAL

7.1 To SDCC/SDCG/QPS DMU

• Nil issues to report

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8. FUTURE AGENDA ITEMS

Nil noted

9. NEXT MEETING

The next LDMG/DDMG meeting is scheduled to occur on Wednesday, 27 November 2019.

RECOMMENDATION:

That the next meeting will occur on Wednesday, 27 November 2019.

10. CLOSE

There being no further business the meeting was closed at 2.41pm.

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