Bongaree Caravan Park

Welsby Parade, Bongaree, Bribie Island, Qld 4507 | Phone / Fax: 07 3408 1054 bongareecaravanpark@moretonbay.qld.gov.au | www.visitmoretonbay.com.au







Caravan Park Terms and Conditions





Please note this is a summary of the caravan park terms and conditions only. For a full copy of the caravan park terms and conditions, please refer to Council's website at <u>www.moretonbay.qld.gov.au</u>.

Check in / out

Accommodation type	Check in after	Check out before
Cabins and Cottages	2.00pm	10.00am
Sites	11.00am	10.00am

There is no late check out facility.

Booking conditions

Bookings may be cancelled by the guest at any time. However, refunds will only be provided in accordance with the caravan park terms and conditions.

Future bookings

Guests may make a booking up to twelve (12) months in advance.

Payments and deposits

A deposit equivalent to one night's site/ accommodation fee is required at the time of booking. The balance of the account will be due for payment on arrival, except in certain circumstances.

Park managers may charge a bond equivalent to one night's site/ accommodation fee at the time of check-in. Deposits will not be refunded and are not transferrable except in extenuating circumstances and at Council's sole discretion.

Site availability and allocation

Sites will be allocated according to the dimensions of the guest's caravan/motor home/ tent as advised by the guest. Sites and site numbers are not guaranteed.

Site occupation

Only one (1) tent or one (1) caravan/ motor home/ boat is permitted per site. Guests must keep their site clean and tidy, free from litter, and ensure their belongings are retained within their allocated site, otherwise further charges may apply.

Trenches must not be dug on or around sites. No open fires are permitted. Tent and annex pegs must be no longer than 300mm.

Cottage or cabin occupation

Cottages and cabins are to be left clean and tidy, otherwise further charges may apply.

Cottages and cabins will be serviced every seven (7) days from the date of checkin (this includes linen change, towel change and re-supply of consumables). Caravan park property must not be removed from the cottages or cabins.

Maximum number of people per site

A maximum of six (6) people, including children and infants, are allowed per site.

Maximum length of stay

Guests may stay at the caravan park for up to six (6) weeks per stay. Guests who have stayed at the caravan park for between three (3) and six (6) consecutive weeks and wish to return for a further period must vacate the caravan park for a minimum period of four (4) weeks. All guests are limited to stay at the caravan park for a maximum combined stay of twenty-four (24) weeks per annum.

A guest may apply for an extension to their maximum length of stay, however conditions will apply if an extension is granted.

Security and security cards

Guests must secure items of value on or about their tent, caravan, cottage or cabin during the length of their stay. A twenty dollar (\$20.00) cash deposit is required for an additional security card.

Use of caravan park facilities

Guests must use the provided facilities for its proper purpose, and must leave all facilities clean and tidy after use.

Pets

No animals are permitted in the caravan park other than a bona fide, registered guide, hearing or assistance dog with an identity card.

Evacuation

In case of fire or other emergency, guests must follow evacuation procedures and the Park Manager's directions, and make their way to the evacuation assembly point as displayed throughout the caravan park.

Children

Children must be supervised at all times, and parents must take reasonable steps to ensure their children do not disturb other caravan park guests.

Recreation activities

Bicycles and scooters are permitted to be ridden in the caravan park only between the hours of 7.30am and dusk, and only if ridden at 8km/h (walking pace) or slower. Helmets must be worn for safety reasons. Rollerblades, skateboards, and noisy or motorised toys are not permitted in the caravan park.

Vehicles / speed limit

Vehicles must be driven at 8km/h (walking pace) or slower. Washing of motor vehicles or boats within the caravan park is not permitted.

No smoking

Guests and their visitors must comply with the applicable smoking laws at all times.

Water and dump point

Water usage must comply with the level of water restrictions at the time of stay.

Visitors

Guests are welcome to invite visitors to attend the caravan park during the hours of 7.30am and 10.00pm, but only on certain conditions. Guest/s are responsible for the actions of their visitor/s. The Park Manager may remove an unruly or disruptive visitor from the caravan park.

Noise, nuisance and illegal activity

At all times, noise must be kept to a minimum and guests must not cause a nuisance to other caravan park guests.

Trees

Guests are prohibited from tying ropes or lines to trees, and climbing trees.

<u>Refuse</u>

Guests must bag and wrap their garbage before placing in the provided rubbish bins. Cleaning or disposal of fish in the caravan park is not permitted. Please recycle where possible.

Electricity

Only one (1) extension cord with **15 amp lead and terminals** shall be connected to the caravan park supply. Double adaptors in power heads are prohibited.

Indemnity, release and other conditions of stay

Guests agree to indemnify Council against all actions, claims, demands, loss, damage, injury, costs and expenses arising from the negligence or breach of these caravan park terms and conditions by guests or their visitors. Guests accept all responsibility for costs incurred as a result of damage, expense or loss of any kind caused by them or their visitors to the caravan park.

Guests accept all responsibility, and acknowledge neither the Council nor its servants or agents can be held liable in anyway whatsoever, for any damage or theft to property belonging to guests or their visitors, including as a result of power supply being connected or disconnected to guests' caravans/ motor homes/ tents.

Compliance with caravan park terms and conditions

Guests and their visitors must abide by all caravan park terms and conditions, and all verbal directions provided by the Park Manager. Failure to comply with the caravan park terms and conditions and/ or Park Manager's directions will result in termination of the booking without refund, and immediate eviction from the caravan park.