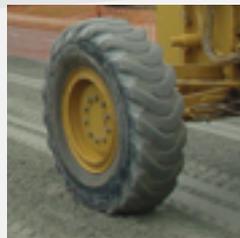
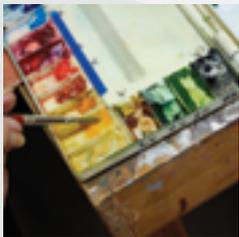


Moreton Bay Regional Council
ANNUAL REPORT



2009/2010

CONTENTS

About us

<input type="checkbox"/> Who we are	2
<input type="checkbox"/> One Council	6
<input type="checkbox"/> Mayor's Report	8
<input type="checkbox"/> CEO's Report	9
<input type="checkbox"/> Elected Representatives	10
<input type="checkbox"/> Corporate Structure	12

Our Community	15
---------------	----

Our Development	27
-----------------	----

Our Environment	37
-----------------	----

Moreton Bay Water	43
-------------------	----

Our Responsibilities	47
----------------------	----

Our Financials	63
----------------	----

Moreton Bay Regional Council – the third largest local government in Australia – is responsible for meeting the needs of more than 370,000 residents across 2,037 square kilometres.

This annual report is designed to give readers an overview of our council's performance during the 12 months to 30 June, 2010.

Moreton Bay Regional Council is still a relatively new organisation, formed in March 2008 through the merger of Caboolture Shire, Pine Rivers Shire and Redcliffe City councils.

This year's report focuses on how our new council has built on its foundations and is looking to deliver key projects that will serve its community into the future, and shape a region of opportunity.

The Local Government Act 1993 requires this annual report to measure the organisation's performance against council's 2009/10 operational plan. The operational plan outlines targets and indicators set to help council achieve the objectives of its five-year corporate plan.

Who we are

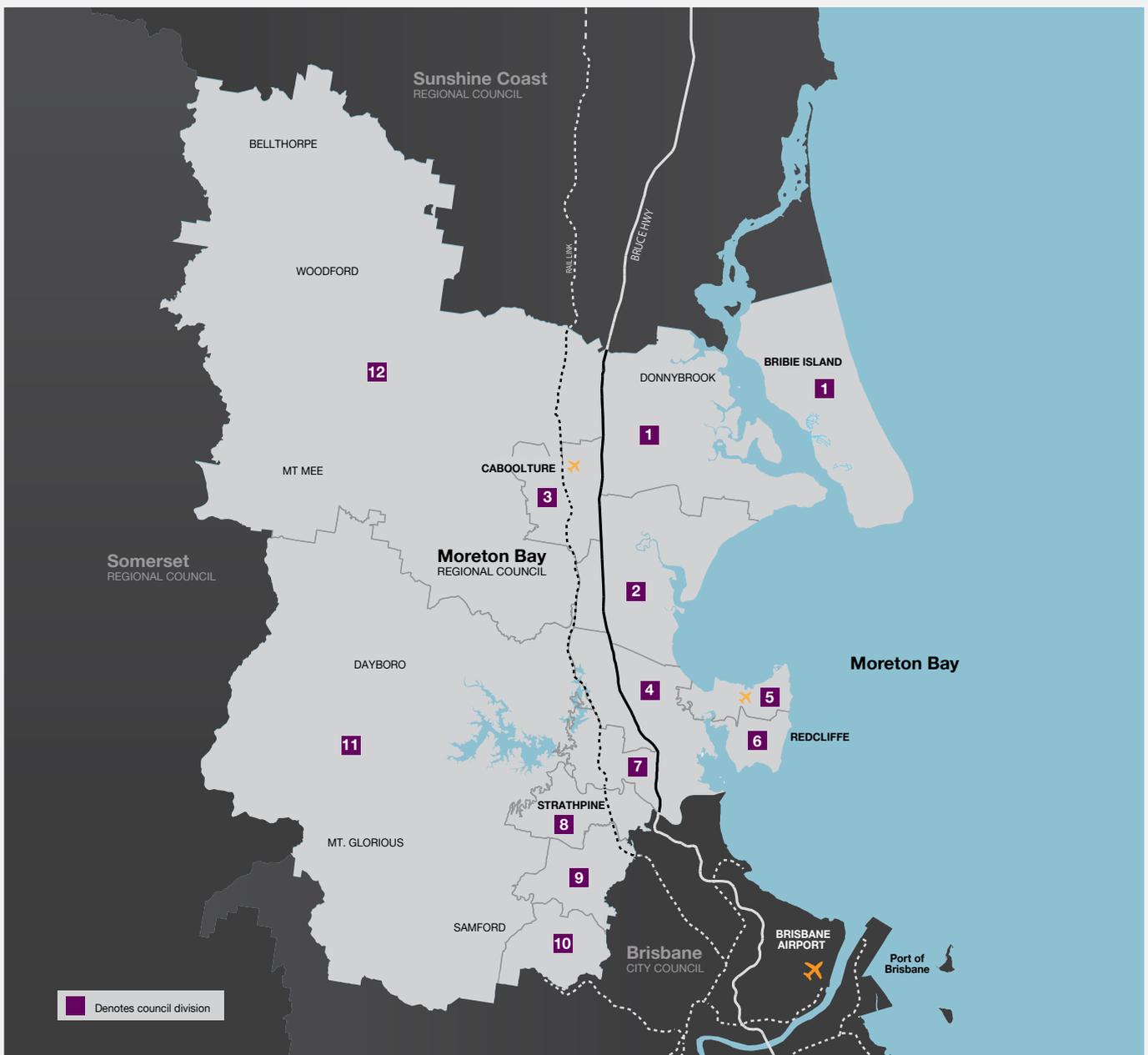
Moreton Bay region is one of the fastest developing places in Australia. More than 13,000 new residents have moved to the area each year since 2006 and our population is forecast to reach half a million in less than 20 years.

Situated between Brisbane and the Sunshine Coast, our region is one of diverse communities and landscapes. It covers coastal settlements including Redcliffe, Beachmere and Bribie Island, rural townships and mountain villages like Mount Mee, Woodford, Dayboro and Mt Glorious, established areas such as The Hills District and rapidly expanding urban centres like North Lakes, Morayfield and Narangba.

It is also home to residents with many different cultural backgrounds. In 2009/10, 1,199 of our residents became Australian citizens in public ceremonies.

Twelve divisional councillors and a popularly elected mayor serve the region. Each councillor's division has an average of 19,861 voters.

Each divisional councillor represents the interests of residents and businesses within their defined geographical division, as well as the overall public interest of Moreton Bay region.



Moreton Bay Regional Council's Corporate Plan 2009 – 2014 provides a framework for shaping council priorities, decisions, and policies.

The corporate plan's strategic direction is outlined through its vision, mission and values.

Our Vision A region of opportunity where sustainable communities enjoy work, recreation and lifestyle

Our Mission We serve the community while focusing on excellence and sustainability

Our Values Council proudly upholds the following values in its daily operations with customers, external partners and staff

Respect

- We listen to people
- We treat people fairly and consistently
- We embrace diversity and opinions
- We treat others as we wish to be treated

Service

- We seek to understand the needs of those we serve
- We strive to exceed expectations
- We communicate clearly
- We take a positive approach
- We are proud to serve our community

Integrity

- We are ethical and honest
- We take responsibility for our actions
- We act within statute and law
- We take pride in the manner in which we perform our duties

Teamwork

- We promote a friendly, supportive work environment
- We inspire and encourage innovation
- We develop and maintain relationships
- We work collectively to achieve common goals
- We work collaboratively with our community and external partners

Sustainability

- We focus on the future
- We respect the environment
- We demonstrate leadership by example

In the 12 months to 30 June, council achieved several significant milestones relating to large projects and strategies that will build the Moreton Bay region for years to come.



2009/10 highlights

Construction projects:

Detailed design completed for Caboolture's three-storey cultural complex (p 29)

Detailed design completed for Redcliffe's rejuvenation project (p 29)

\$14.8 million upgrade of Youngs Crossing Road at Warner completed (p 34)

\$6.5 million upgrade of Dohles Rocks Road commenced (p 34)

First stage of Samford Parklands redevelopment officially opens (p 32)

Bribie Island's Seaside Museum opens to the public (p 32)

Redcliffe Tennis Centre refurbishment nears completion (p 32)

Major plans and strategies adopted:

Economic development strategy (p 36)

Climate change policy (p 39)

Community engagement framework (p 24)

Road Safety Strategic Plan (p 26)

Moreton Bay Local Disaster Management Plan (p 25)

Planning projects:

Strathpine Master Plan 2031 (p 31)

Caboolture-Morayfield Master Plan (p 31)

Narangba East Local Development Area Plan (p 31)

2009/10 at a glance

A snapshot of Moreton Bay Regional Council as at 30 June 2010

	30 JUNE 2010	30 JUNE 2009
Estimated population	371,162 (as at 30 June, 2009)	356,709 (as at 30 June, 2008)
Number of rateable properties	150,537	146,112
Number of properties exempt from rates	4,120	5,301
Total number of council staff	2,524	2,638
Total loan debt	\$334 million	\$269 million
Debt level calculated per resident	\$899	\$751
Total gross rates and charges	\$325.4 million	\$334.5 million less pensioner and other rebates of \$7.5 million

NUMBER OF DEVELOPMENT APPROVALS TO 30 JUNE 2010

Material Change of Use	Reconfiguring a lot	Operational works	Total
396	219	495	1,110

NUMBER OF LOTS ENDORSED (BY TYPE) TO 30 JUNE 2010

Residential (including rural residential)	Industrial	Commercial	Other	Total
4,640	52	29	438	5,159

KEY FINANCIAL STATISTICS FOR THE YEAR TO 30 JUNE 2010

Net rate revenue	\$325.4 million
Fees and charges revenue	\$44.2 million
Total operating revenue	\$425.5 million
Operating expenses	\$444.3 million
Borrowing costs	\$19 million
Net result	\$123.7 million
Operating result	\$18.7 million (loss)
Capital projects	\$305 million
Net cash generated by operating activities	\$89 million

FINANCIAL POSITION	AT 30 JUNE 2010	30 JUNE 2009
Total assets	\$5.1 billion	\$4.7 billion
Total liabilities	\$439.1 million	\$360.4 million
Total equity	\$4.67 billion	\$4.3 billion
Reserves	\$214.4 million	\$238.4 million



One Council

Transforming into Moreton Bay Regional Council has involved significant behind-the-scenes reform to unify the operations of the former Caboolture Shire, Pine Rivers and Redcliffe City councils.

While our first year as an amalgamated council concentrated on setting up a sound framework for our organisation, our second year has involved refining and strengthening our systems to provide services to the community.

Below are some of the changes to council's operations that have occurred over the past 12 months as a direct result of amalgamation.

Customer service operations

Council has retained three district offices for the convenience of residents who like to do their council business locally. Council's call centre operations were aligned by December 2009, meaning that when residents now telephone council they are talking to staff who have been trained to handle calls from across the region.

The call centres answered 201,444 phone calls in the year to 30 June 2010 which is an increase of 55,467 calls compared to the previous year. Customer service surveys, carried out over the 2010 financial year asked residents about their call centre experience. They showed an overall average satisfaction rating of 96 per cent.

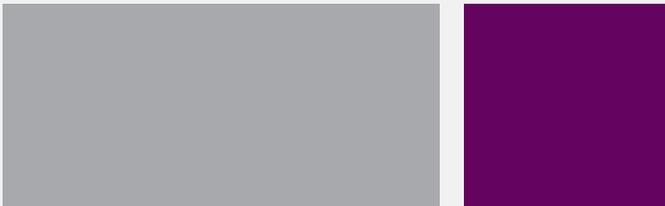
Regional Floodplain Database

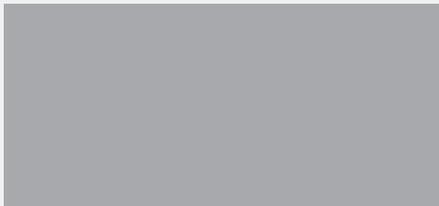
Council is continuing to develop its Regional Floodplain Database. The three-year \$2.37 million project will provide up-to-date flood mapping for the entire region.

Preliminary floodplain mapping for areas around Burpengary, Deception Bay, Caboolture, Narangba, Redcliffe, Bribie Island and Woodford was completed in 2009/10. The information gathered will be used for preliminary planning purposes and to allow more detailed flood mapping to be prepared.

Detailed floodplain mapping is almost complete for areas around Burpengary and Deception Bay and council expects to have better flood information available for these areas by early 2011.

Once completed, the database will allow council and the community to better understand flooding in the region and assist planning activities.





Local laws reform

Council is working to cut red tape and simplify its local laws. Inheriting three different sets of local laws when it amalgamated, council has been working since then to create one simple set of laws applicable across the region. In 2010/11 council will be asking the community for feedback on its planned package of local laws.

Records management

Bringing the documents and data kept by the three former councils into one unified system is a continuing process.

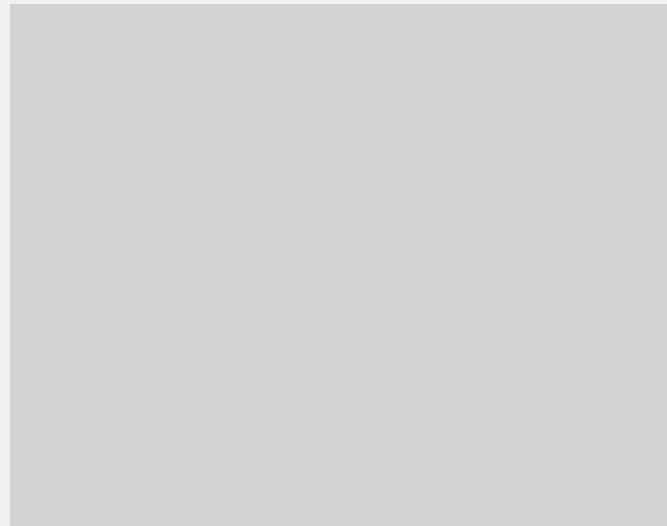
The consolidating of council's business systems is helping to deliver responsive customer service, responsible financial management, open and accountable governance and continuous improvement and learning across the organisation.

Benefits include easier document access and retrieval, improved compliance with Queensland State Archives standards and legislation, and a reduction in the volume of archived hardcopy documents.

The following records consolidation milestones were met:

- 1 July 2009 – A unified financial system
- 1 July 2009 – A unified human resources system
- 21 December 2009 – A unified property and rating system
- 19 April 2010 – A unified electronic document and records management system

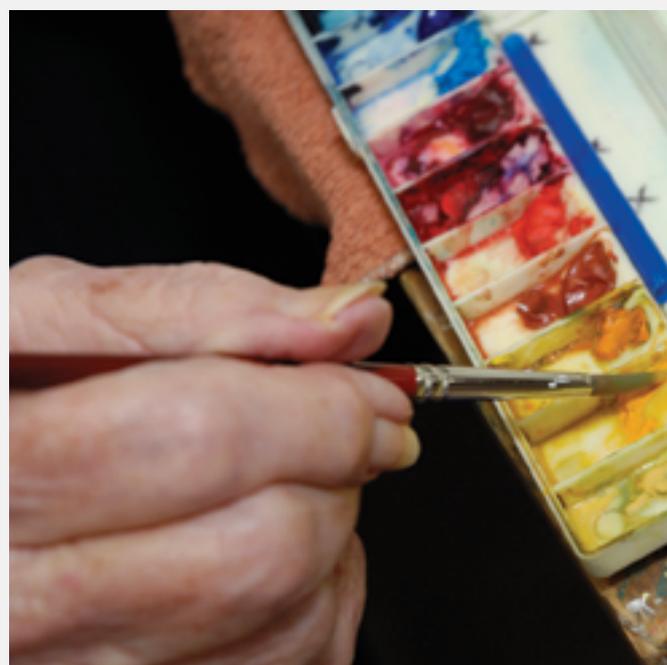
In addition to these, work continued on refining council's asset management system (see page 35) and council has introduced a management system for its regional library operations.



Unitywater preparation

As part of the State Government's water reform process, from 1 July 2010 Unitywater will be the water supply and sewerage services distribution and retail business covering both Moreton Bay Regional Council and Sunshine Coast Regional Council areas (see Moreton Bay Water pages 43 to 46).

Council has been preparing for this new era in the delivery of water and sewerage services – readying payroll, asset management, and property and rating systems for the transfer of associated staff and resources from Moreton Bay Regional Council to the new entity on 1 July.



Mayor's Report

As Mayor, I meet thousands of residents and discuss all manner of issues with them.

I've been hearing two recurring messages in the past year – that there is a real need to plan for future growth in this region and that, in the wake of the global financial crisis, many people are doing it tough.



Moreton Bay Regional Council has worked hard throughout the financial year to strengthen our position as a new and unified local government authority, responsible for many diverse communities across 2,037 square kilometres.

Our council has placed an emphasis on continuing to deliver operational savings so that we can help ease the pain of increasing household expenses through keeping rate rises down.

But we've also been mindful of forecasts that Moreton Bay region will be home to more than half a million people within 20 years.

That is why we have announced and budgeted for some very exciting large infrastructure projects to be built in the next 18 months. These projects will help invigorate our business precincts by creating new job opportunities and providing a catalyst for further urban renewal.

The Hub complex planned for Caboolture (see page 29) will bring a much-needed cultural facility to the heart of the town. Associated works in and around Town Square will help us improve the attractiveness of the central business district to residents, visitors and businesses alike.

The Redcliffe rejuvenation project (see page 29) will help bring a new lease of life to an area that has long held a special place in the hearts of visitors and residents. The iconic pines and bathing pavilion will remain much-loved landmarks in a modernised and pedestrian-friendly setting that also provides for vehicular traffic.

I've been a long time campaigner for a Moreton Bay Rail Link because of the multiple benefits it would bring our region. The ability to remove traffic from our road networks at a time when our area is experiencing rapid growth will have a significant benefit for anyone travelling in our region. We now have a pledge from the federal government to build the \$1.15 billion rail link from Petrie to Kippa-Ring servicing growth areas including Kallangur, Mango Hill, North Lakes and Rothwell. After so many years of talk, to see this project on the cusp of construction, reinforces how, by working closely with other levels of government, our council can deliver on significant projects that will have long lasting benefits for our communities.

I'm looking forward to monitoring the progress of these projects and witnessing the differences we can make for all who live in the magnificent Moreton Bay region.

**Allan Sutherland
Mayor**

CEO's Report

In a very short period Moreton Bay Regional Council has transformed into a strong and sustainable organisation, working to meet the needs of our residents.

The past 12 months has seen ongoing work to align many aspects of our business and it has involved continued changes to our organisational structure as we establish the best ways of serving the region.

The process of amalgamation is far from over, but the introduction of regional approaches to managing our financial systems and our assets are already helping us achieve greater operational efficiencies.

These days we're managing more than \$4.4 billion in assets including 3,370 kilometres of roads, 2,280 kilometres of stormwater network, 1,737 parks and 19 environmental reserves, 514 bus shelters, 154 amenities blocks and 68 community halls.

We're delivering a host of services and activities through our libraries, art galleries, museums, and sporting complexes as well as providing various educational programs and workshops on environmental, cultural, community and business issues.

While we pride ourselves on ensuring quality of service in our day-to-day operations, we're also planning for the future, looking at better ways to provide for our communities.

Our council has focused on developing key projects that will serve our region by providing economic stimulus through jobs creation, business opportunities and improvements to community wellbeing.

In the coming year we'll be further developing our community engagement framework (see page 24) – a system that will help us improve the way we communicate with our residents about our projects, plans and strategic direction.

By working closely with our residents, who are ultimately both our customers and our "shareholders", we aim to deliver a bright future for our dynamic and ever growing region.



John Rauber
Chief Executive Officer

Elected Representatives



Cr Gary Parsons

DIVISION 1

Representing Banksia Beach, Bellara, Bongaree, Donnybrook, Godwin Beach, Meldale, Ningi, Sandstone Point, Toorbul, Welsby, White Patch, Woorim and parts of Caboolture and Elimbah.

Cr Parsons was a member of Caboolture Shire Council from October 2002 until March 2008. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Parks, Recreation and Sport

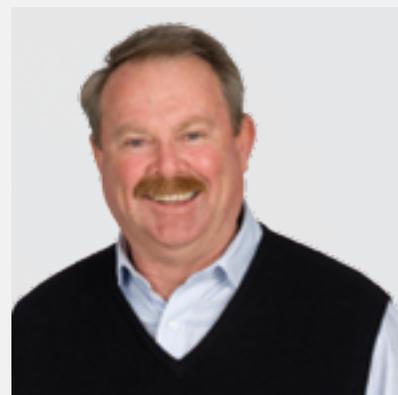


Cr Chris Whiting

DIVISION 2

Representing Beachmere, Burpengary, parts of Caboolture East, Deception Bay and parts of Morayfield.

Cr Whiting was a member of Caboolture Shire Council from 2000 until March 2008. He is currently serving his first term with Moreton Bay Regional Council.



Cr Greg Chippendale

DIVISION 3 – DEPUTY MAYOR

Representing Caboolture, Caboolture South, Morayfield, parts of Bellmere and Moodlu.

Cr Chippendale was a member of Caboolture Shire Council from 1997 and was appointed Deputy Mayor in 2000. He is currently serving his first term with Moreton Bay Regional Council.



Cr David Dwyer

DIVISION 7

Representing Petrie, Kallangur, Murrumba Downs and Kurwongbah.

Cr Dwyer was a member of Pine Rivers Shire Council from 1994 until March 2008. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Lifestyle and Amenity



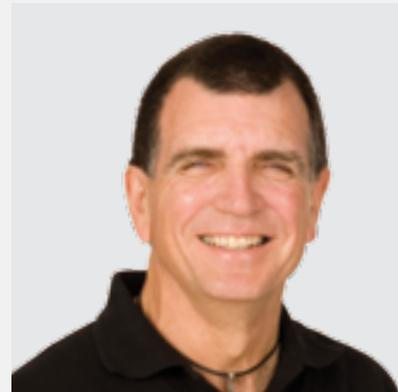
Cr Mick Gillam

DIVISION 8

Representing Strathpine (east), Bray Park, Lawnton, Joyner, Cashmere (north) and Warner (north).

Cr Gillam served as a Pine Rivers Shire Councillor from 1994 to March 2008. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Operations



Cr Mike Charlton

DIVISION 9

Representing Albany Creek, Brendale, Eatons Hill, Strathpine (west) and Warner (south).

Cr Charlton served on Pine Rivers Shire Council from 1994 to March 2008. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Strategic and Planning



Cr Julie Greer

DIVISION 4

Representing North Lakes, Mango Hill, Griffin, Dakabin, parts of Kallangur, Deception Bay, Burpengary and Narangba.

Cr Greer was appointed to Pine Rivers Shire Council at a special meeting in April 2007. She is currently serving her first term with Moreton Bay Regional Council.



Cr James Houghton

DIVISION 5

Representing Redcliffe (north), Scarborough, Newport, Kippa-Ring (north) and Rothwell.

Cr Houghton was a Redcliffe alderman from 1973 to 1976. He was re-elected to Redcliffe City Council in 2004. He is currently serving his first term with Moreton Bay Regional Council.



Cr Rae Frawley

DIVISION 6

Representing Clontarf, Woody Point, Margate, Redcliffe (south), and Kippa-Ring (south).

Cr Frawley was a Redcliffe City Councillor from 2004 until March 2008. She is currently serving her first term with Moreton Bay Regional Council.

Spokesperson for Sustainability



Cr Brian Battersby

DIVISION 10

Representing The Hills District (Arana Hills, Everton Hills, Ferny Hills) Bunya and southwest Albany Creek.

Cr Battersby has served as a councillor since 1976 and was appointed Pine Rivers Shire Council's Deputy Mayor in March 2007. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Commercial Enterprises



Cr Bob Millar

DIVISION 11

Representing Armstrong Creek, Camp Mountain, Cedar Creek, Clear Mountain, Closeburn, Dayboro, Draper, Highvale, Jollys Lookout, King Scrub, Kobbie Creek, Laceys Creek, Mount Glorious, Mount Nebo, Mount Pleasant, Mount Samson, Ocean View, Rush Creek, Samford, Samford Valley, Samsonvale, Whiteside, Wights Mountain, Yugar and parts of Burpengary, Cashmere, Kurwongbah, Moorina and Narangba.

Cr Millar was a member of Pine Rivers Shire Council from 2000 until March 2008. He is currently serving his first term with Moreton Bay Regional Council.

Spokesperson for Corporate Services



Cr Adrian Raedel

DIVISION 12

Representing parts of Bellmere, Bellthorpe, Booroobin, Bracalba, parts of Burpengary, Campbells Pocket, parts of Caboolture, Cedarton, Commissioners Flat, D'Aguliar, Delaneys Creek, Elimbah, Moodlu, Mount Delaney, Mount Mee, parts of Morayfield, Moorina, Neurum, Rocksberg, Stanmore, Stony Creek, Upper Caboolture, Wamuran Basin, Wamuran and Woodford.

Cr Raedel is currently serving his first term with Moreton Bay Regional Council.

Chair of the Audit Committee

Corporate Structure

Moreton Bay Regional Council has continued to review its corporate structure so that it best serves the community's needs.

Mayor and Councillors



Chief Executive Officer



John Rauber

**Governance
Legal Services**



Directors



Daryl Hitzman

**Corporate Services
and Deputy CEO**



Tony Martini

**Engineering, Construction
and Maintenance**



Alison Bray

**Environment and Local
Laws**

Responsibilities

Financial and Project
Services

Human Resources

Information Services

Customer Services

Communications

Asset Management

Building and Facilities

Parks, Roads and Drains

Infrastructure Delivery

Infrastructure Planning

Fleet Services

Building and Plumbing
Services

Business Support and
Governance

Environmental Health

Waste Services



Chris Warren

Strategic Planning

Development Services
Development Planning
Development Engineering
Strategic Infrastructure
Planning
Sustainability Services



Chris Teitzel

**Community and Cultural
Services**

Community Services, Arts
and Heritage
Community Facilities, Sport
and Recreation
Libraries
Economic Development
Events



Alan Sheridan

Major Projects

Caboolture Library, Learning
Centre and Art Gallery (Hub)
Redcliffe Shopping Village
Rejuvenation Project
Strathpine Gateway Project
Brendale Commercial
Development
Enterprise Projects

Our People

Moreton Bay Regional Council collected a number of awards in 2009/10 that recognised the region's achievements.

Highlights include:

July 2009 – Excellence Award for the Woody Point Jetty Reconstruction (projects less than \$5 million) presented by the Institute of Public Works Engineering Australia Queensland (IPWEAQ).

July 2009 – Moreton Bay Regional Council's Community Assisted Transport Service was the winner of the Community Service and Non Profit Organisations category of the Quest Business Achiever Awards.

September 2009 – 2009 Ergon Energy Tidy Towns Regional Awards

- The Onesteel Recycling Partnerships Awards for Moreton Bay Regional Council's work across the region.
- The Environmental Protection Award for a tree planting project at Woodford
- The Heritage Award sponsored by Paradise and Bishopp Outdoor Advertising – awarded to Caboolture Historical Village .
- The MINT Individual Outstanding Accomplishment Award – awarded to the Friends of the Botanic Gardens at Redcliffe

October 2009 – Council's shorebird management program was shortlisted as a finalist in the United Nations Australia World Environment Day Awards – Excellence in Marine and Coastal Management

November 2009 – 23rd Annual Planning Institute Australia Qld Awards for Planning Excellence

- Certificate of Merit for Caboolture's Urban Design Framework
- Certificate of Merit for shorebird conservation

December 2009 – Woorim was awarded the Cleanest and Friendliest Beach title in Keep Australia Beautiful Queensland's Regional Beach Challenge Awards.

February 2010 – Council officer Frazer Watson was awarded the Clean Beach Challenge's outstanding achievement award for work supervising Green Army participants at Godwin Beach Environmental Reserve.

April 2010 – Bribie Island Seaside Museum received a regional commendation at the 2010 Sunshine Coast Regional Architecture Awards.

Our staff

As at 30 June, 2010, Moreton Bay Regional Council employed 2,524 staff.

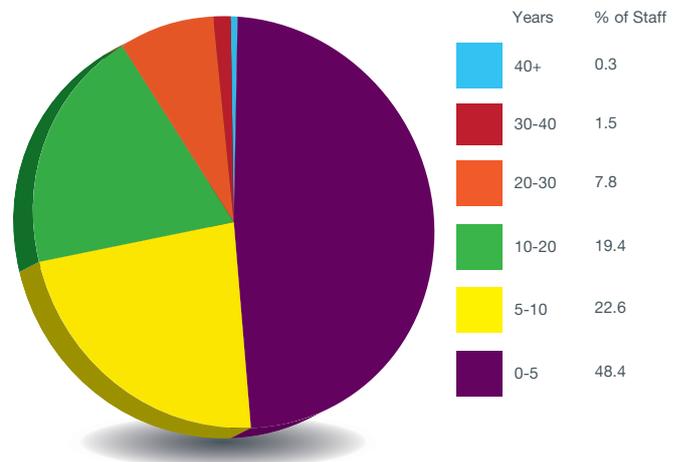
The chart (right) provides a breakdown of staff and their years of service.

Under the council's Equal Employment Opportunity (EEO) Policy, all staff members are treated on their merits.

Council values a workforce that closely reflects the diversity of our community and comprises people of different age, culture, race, religion, marital status, values, beliefs, education, abilities and gender.

By creating a workplace in which every employee is valued for their diverse skills, knowledge and perspectives, council aims to establish a more cohesive workforce that collectively will continue to meet the needs of its community.

Staff Length of Service





our COMMUNITY



A community that takes
pride in the region



One of council's goals is to promote the development of connected and active communities with high quality facilities and support services. Building safe, harmonious environments that celebrate culture, diversity and heritage, is all part of the mix.

A sense of belonging

Providing opportunities for residents and visitors to engage in cultural and artistic experiences helps nurture a sense of belonging and community pride. To achieve this, council has developed a strong events calendar featuring much-loved festivals that have grown with their communities over the years. Council also works with other organisations and community groups to deliver iconic and local events.

Exit surveys at council-conducted festivals during the year to 30 June 2010 showed attendees were very satisfied with their experience, with most rating them either excellent or above average. Crowd numbers during 2009/10 highlighted that the events listed below continued to grow in popularity.

Redcliffe First Settlement Festival – 12 and 13 September 2009

For the first time Redcliffe's iconic First Settlement Festival was held over two days. It featured an extensive program of activities including live performances, workshops, markets, the Great Gatsby Picnic, and a traditional re-enactment ceremony marking the establishment of the First European settlement in Queensland. The highlight of the event was the Superboat Grand Prix which attracted spectators along Redcliffe's foreshore.

Redcliffe Festival of Sails – 2 April 2010

More than 40,000 festival-goers gathered at Redcliffe's Suttons Beach on Good Friday to celebrate the start of the 62nd Brisbane to Gladstone Yacht Race. Besides providing the perfect vantage point for Queensland's premier sailing event, the festival included markets, live entertainment, free children's activities and sand sculpting workshops.

Urban Country Music Festival – 30 April to 3 May 2010

An estimated \$2.8 million was injected into Caboolture's local economy during the Urban Country Music Festival held over the May long weekend. The festival featured top artists including John Williamson, Kasey Chambers and Band, Troy Cassar-Daley, Beccy Cole and special guest Diana Trask.

Pine Rivers Festival – 22 to 30 May 2010

Consisting of a string of artistic and cultural events, the Pine Rivers Festival featured The Moreton Bay Region Art Awards, The Hills Carnivale, mystery bus tours, The Core Series BMX and skateboard competition, Rodz Rock 'n' Roll featuring hot rods and music, Dayboro Day and two new events – the Lakeside Top Gear Race Day and the Steppin' Out 40s on Parade celebration at Old Petrie Town.

Splendour in the Grass

Council worked with the Queensland Government and Woodford Folk Federation to secure the three-day Splendour in the Grass music festival for Woodford after it was announced the festival's previous Byron Bay location would be unavailable while the site was being upgraded.

Council is also giving local bands an opportunity to play at the festival which will run from 30 July to 1 August 2010. It's estimated the festival, featuring more than 80 acts, will attract around 30,000 music fans and generate up to \$13 million for the local economy.



Council organises a host of other events and activities including:

What's Cooking in the Gardens? at the Redcliffe Botanic Gardens on 2 August 2009, attracted 15,000 who were entertained by cooking demonstrations, gardening experts, gourmet food and market stalls and a battle of the butchers cook off.

Caboolture Family Fun Day held at Centenary Lakes Caboolture on 12 August 2009 attracted more than 10,000 children and parents to its day of free activities. All food and market sites were operated by local community groups, which enabled them to raise funds to support the many projects they organise throughout the year.

Get Staged! A Youth Talent Search held in September 2009 saw more than 120 acts audition for the competition which featured a prize pool of \$4,000 and was open to anyone aged between five and 25. The finals, showcasing the top 20 acts, were held as part of the Redcliffe First Settlement Festival and Superboat Grand Prix celebrations.

Jozef Wisniewski, 18, of Mango Hill, won first prize for his original acoustic composition *Painting Colours*. Since then, the singing sensation has performed in South Africa, New Zealand and Canada. The event was held as part of the State Government's Q150 celebrations.

Chaplaincy Support Breakfasts

As part of its ongoing commitment to supporting harmonious, safe communities council continued its fund-raising support of the Scripture Union's school chaplaincy program.

Council-organised charity breakfasts at Kallangur, Redcliffe and Morayfield were well supported by local business and community leaders and raised more than \$55,000 for chaplains in 51 schools across the region.



The Pine Rivers Christmas Concert at Pine Rivers Park Strathpine on 12 December 2009 featured Australian singer songwriter Jenny Morris who wowed the crowds. Other attractions included the Ice Age 3 stage show, dance productions, a traditional Christmas Carol sing-a-long and a fireworks spectacular. Council hosted other Christmas celebration events in Caboolture and Redcliffe.

Australia Day celebrations were held at Redcliffe, Strathpine and Bongaree on Bribie Island. All three provided free family entertainment.



Our quiet achievers

Council understands the importance of the quiet achievers in our communities and is able to provide some recognition for their efforts through the annual Australia Day Awards.

The winners of the 2010 awards were:

Citizen of the Year

Alison Taylor, Kobbie Creek

Young Citizen of the Year

Jenna Freeman, Eatons Hill

Community Event

Scarborough Lights Up Redcliffe

Environmental Award

Donna Farrell, Draper

Cultural Award

Imogen Scott-Parker, Upper Caboolture

Sportsperson of the Year

Nell "Billie" Maundrell, Albany Creek

Young Sportsperson of the Year

Ashley Stoddart, Murrumba Downs

Special Achievement Award

Maria "Mimi" Carbery, Ningi

Special Recognition Award

Ross Pettit, Bribie Island

Valued venues

Providing cultural venues is one way council is able to support the region's cultural and heritage values.

To build on its commitment to creating vibrant and creative communities, council has delivered two major heritage projects – the new Bribie Island Seaside Museum, built on the foreshore at Bongaree, and a significant facelift to the Caboolture Historical Village's entry and reception area. For details of both projects see page 32.

Meanwhile, in the year to 30 June, each of the venues within council's existing network of museums and art galleries provided a calendar of events, workshops and activities designed to engage the broader community as well as foster growth in local arts, culture and heritage.

The patronage of these venues throughout the financial year indicates the success of these extensive programs. More than 70,350 visitors attended council-operated museums and art galleries while the Redcliffe Cultural Centre recorded 170,000 visits in the same period.

Below are some of the highlights during the financial year.

Redcliffe Cultural Centre

Useage of the centre continues to grow as does attendance at events. Theatrical highlights include two successful seasons of Menopause the Musical where more than 3,600 tickets were sold. The centre has introduced a web-based ticketing system which allows patrons to book tickets online at any time. Customer satisfaction survey results returned a rating of 98 per cent.

Pine Rivers Heritage Museum

The museum created a popular program of in-house developed exhibitions during the financial year including The Dayboro Story, Emergency: a tribute to our local services, Games, Fun and Adventure, Fun with Weights and Measures and Hammer, Axe and Needle: traditional crafts of the past. Many of these exhibitions, which continue to tour the region, involved working with local community or service groups.

Pine Rivers Art Gallery

In line with the gallery's undertaking to give more opportunities to artists, around 580 artists either participated in an exhibition, entered the Art Awards or had works displayed or sold through the gallery shop.

Redcliffe City Art Gallery

The gallery presented over fifteen exhibitions. One highlight was the exhibition Suburbia, which presented a slice of contemporary life, reflecting the common and uncommon ground of suburban Australia.

Redcliffe Museum

The museum conducted a First Settlement Dig in September 2009 and a follow-up dig in June 2010, both of which attracted great interest. Other highlights for the year were the Redcliffe Journeys exhibition – drawing on items from the museum's own collection – and Little Shipmates - Seafaring Pets on tour from the Australian Maritime Museum.

Bribie Island Seaside Museum

Officially opened by Mayor Allan Sutherland and Member for Pumicestone Carryn Sullivan on 14 May 2010, the Bribie Island Seaside Museum represents a new era in tourism for the region and is the only museum of its kind in Australia to focus on presenting seaside culture. Between its opening and 30 June the museum had more than 5,570 visitors. Its first touring exhibition, Summers Past, comes from the Australian National Archives and features an array of images of life in the sun in 1960s Australia.

Developing arts and culture

The Regional Arts Development Funding program continues to provide a major stimulus to arts, culture and heritage development for the region.

The 2009/10 financial year was the first year of operation for the newly amalgamated community panel which assessed 67 applications with a total value of \$340,271. Of these, 43 were funded for \$184,642.

For the first time, the Food For Thought professional development workshops were delivered across the region. More than 15 workshops were held throughout the year, providing support and inspiration to members of the region's cultural community.



Cultural Heart beats

Council's network of museums, art galleries, heritage trails, libraries and learning centres now has its own Cultural Heart branding, launched in May 2010.

The whole network is unified by the multicoloured Cultural Heart logo which appears in advertising, on pamphlets and in brochures to help identify key arts, cultural and heritage centres in Moreton Bay region.

The Creative Moreton online portal launched in May 2009 proved a valuable tool to help deliver arts, cultural and heritage news and events to the community. The website will feature some changes in the forthcoming financial year, when it incorporates the Cultural Heart branding.



MORETON BAY REGION
Cultural Heart

Our libraries

Through a network of 17 service points, council libraries act as vibrant meeting places that work in partnership with the community to support learning and leisure pursuits and opportunities.

The library service has been reshaped during the past year through the introduction of a single Library Management System. Through the library catalogue, residents are able to access more than 690,000 items.

Used by more than 153,000 residents, who borrowed a total of 3.39 million items during 2009/10, Moreton Bay region's libraries continue to offer a comprehensive and diverse collection including magazines and newspapers, fiction and non-fiction, large print, CDs, audio books, DVDs, children's and young adult collections, reference, local history and genealogy resources, toys and a sport library.

Through the library catalogue customers also have access to authoritative databases and subscriptions such as Ancestry.com, internet links and a range of online library services.

Council's library service has 12 library branches, four community libraries, a library express cart servicing commuters at Caboolture station and a mobile library that, on a fortnightly basis, covers Murrumba Downs, Samford, Mt Samson, Mt Glorious, Mt Nebo, Lawnton, Bray Park, Whiteside, Petrie, Dayboro, Ocean View, Everton Hills, Ferny Hills, Arana Hills and Warner.

In the year to 30 June 2010 libraries spent \$1.7 million on updating collections and capital works.

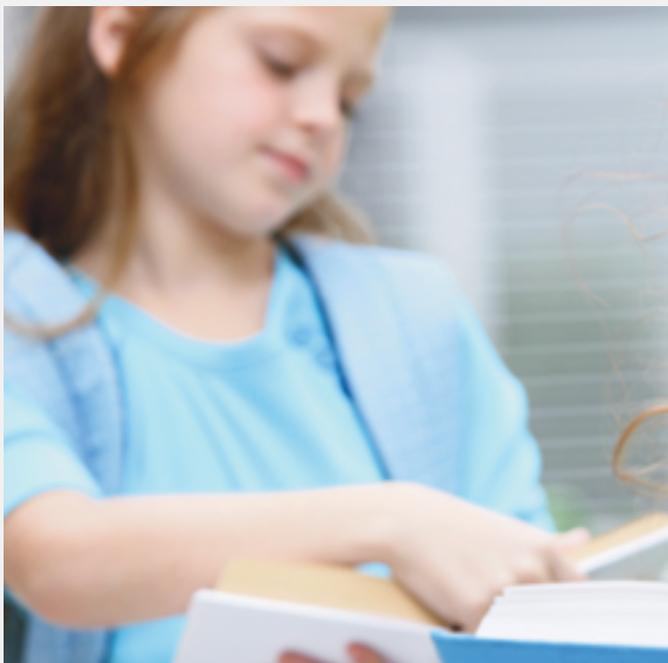
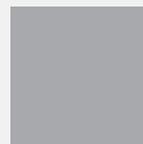
Deception Bay Library has had a \$95,000 makeover which includes a reading area, community meeting room for hire, a revamped "Art Space", a youth space, extra computers for Internet and email and new furniture and toys for the children's outdoor area.

In consultation with local Aboriginal and Torres Strait Islander communities, a Welcoming Place was created at Redcliffe Library.

Caboolture library has a temporary home in Memorial Hall at King Street Caboolture while a new library is built as part of the "Hub" complex. For further details on this project see page 29.

When completed the new 3,000 square metre public library space within the Caboolture complex will hold extensive collections, a dedicated local history space and a reading and information area with the latest magazines and newspapers. There will be an interactive children's area with an inviting storytelling space and wet craft area. A youth space, more internet PCs, a computer training lab and public meeting spaces will also be included.

In 2009/10, the region's libraries ran more than 3,000 activities that supported creative exploration and participation in the world of the written word, new technologies and media, information, and literacy and learning.



Programs included:

Children's Book Week Book Safari celebrations in August 2009 attracted more than 4,600 children to our libraries.

Homework!Help? Between January and July 2010 information sessions for parents, carers and students were rolled out to libraries and some local primary schools.

Genealogy To support the community's strong interest in their family history, libraries provided a range of quality events including State Library of Queensland talks, a bus trip to Queensland State Archives, a State Archives land records workshop, and an oral history workshop.

Computer and technology classes covering Computers for Nervous Beginners, mobile phone workshops, Internet Armchair Travel and email, How to Wii, genealogy and digital photography were attended by more than 1,500 residents.

Harmony Month in March 2010 celebrated the region's cultural diversity by reaching out to more than 725 residents with 20 events including African drumming, Chinese dance and puppetry, Indigenous bush tucker, Henna Art and Bollywood dancing.

Mash it Up Short Film Festival offered young people between 12 and 25 the opportunity to engage and develop through film making workshops and multi-media technology. Thirty workshops attracted more than 478 participants and three winners from the 2009 film festival participated in mentoring programs. The film festival held in April 2010 at the Redcliffe Cultural Centre was attended by 320 young people and their family and friends.

Book Clubs and Books, Wine and Cheese. The Library's Book Club service provides over 260 book club sets to more than 100 local book clubs. At the Books, Wine and Cheese event held in October, there was an opportunity to choose new titles to be added to the Library's Book Club collection.

Summer Reading Club, Around the World for 0-17 years, supports continued reading over the summer holiday period. This year more than 1,000 children and young people participated in Around the World activities while 3,238 registered for the program and read for a total of 15,485 hours.

In partnership with the community, local groups and State organisations the library service delivered:

- The literacy intervention projects Library Language Outreach Program, run through Deception Bay Library with BoysTown, and Let's Read Caboolture run in partnership with the Smith Family and the Centre for Community Child Health
- The World is not a Rubbish Bin library workshops series with Red Hot Fibre
- The Moreton Bay Writers Show with Playabout Productions
- The Australian National Poetry Slam regional heat
- Big Book Club author tours with the State Library of Queensland featuring Judy Nunn, Stephen Irwin, Nick Earls and Tiana Templeman
- Harajuku Party with Transit Lounge Caboolture



This Sporting Life

Council plans, provides and supports sport, recreation and community facilities, programs and activities along with swimming pools and aquatic centres.

In the 12 months to 30 June 2010, council constructed new sporting facilities and improved existing venues at various locations throughout the region.

Some of the major sporting and community facilities to receive new or upgraded infrastructure included the Redcliffe Tennis Centre, the South Pine Sports Complex and the James Drysdale Reserve.

Details of these projects are available on pages 32 and 33 of this report.



Pools

To ensure council's 12 pools and Settlement Cove Lagoon are providing the best possible service to the community, the Royal Life Saving Society Queensland was engaged to undertake Swimming Pool Safety Audits.

To date seven aquatic facilities have been audited and on average, the facilities achieved a high compliance rating.

The society congratulated council on seeking an independent safety issues assessment.

Managing community venues

Council has endorsed a new management model for its 42 volunteer-managed community venues. The new model streamlines operational processes and is based on feedback provided by volunteer managers.



Sport and Recreation Programs

Council undertakes planning and provides support and promotion of sport and recreation programs, activities and facilities to strengthen connections in its communities and to support the wellbeing of residents.

Some of these programs are:

SHAFT (Super Holiday Activities for Teenagers)

SHAFT provides free and low cost activities for students who reside locally or attend high school in the Moreton Bay region. Activities are subsidised by council making them more affordable and accessible. The program continues to grow in popularity across the region.

Older & Bolder

Residents and ratepayers aged 50 years and over are given an opportunity to experience and enjoy passive, adventurous and cultural activities – from cooking classes and coach tours to outdoor and environmental activities. The Older & Bolder program is also a great way to meet new people.

Heart Foundation Walking

There are more than 473 active participants registered in 13 Heart Foundation walking groups throughout the Moreton Bay Region. In 2009, 263 new walkers registered. A Heart Foundation Morning Tea was held in June 2010 to celebrate the program. Twenty Heart Foundation walk organisers were trained in Senior First Aid and CPR as part of an on-going development program.

Spring In Your Step

Using council-installed park fitness equipment, this program was trialled in February 2009. The program was originally offered at seven locations, however, further sessions were scheduled to cater for community demand. In total 396 people participated in the four-week program.



Adrenaline

Delivered for the first time in 2010, this program was specifically developed for men over 18 years of age in the Moreton Bay region. Activities ranged from horse riding through to jet skiing and a total of 46 sessions were offered. More than 340 men participated with hundreds more on the waiting list.

Adventure Women

The 2010 Adventure Women program provided 319 participants with a range of outdoor recreation and physical activity opportunities.

Active Kids Park Sessions

More than 1,650 toddlers, parents and primary school aged children participated in the 2009/10 Active Kids Sessions during the Christmas, Easter and June holidays.

The sessions focused on gymnastics and active games at locations across Moreton Bay.

Active Living Seniors Fitness Program

Targeting people in Aged Care and retirement centres, the program aimed at connecting people over 50 with accessible, low impact and sustainable physical activity opportunities in the Moreton Bay region.

Activities included linking in with Heart Foundation walking groups and council aquatic centre programs. Other activities included tai chi, yoga and park fitness sessions. Representatives of community groups were also trained to deliver tai chi to older participants.

Services for the Community

During 2009/10 council delivered on its commitment to provide government grant-funded community services for the aged, children and people with a disability.

Council's community services recorded a number of significant achievements and milestones during the financial year.



Birralee Childcare Centre

Of Birralee's available day places, 99 per cent were utilised throughout the financial year – well above the 95 per cent target. The centre also registered a user satisfaction rate of 90 per cent.

The facility provides a safe and structured learning environment for children from six-weeks up to and including five years old. The centre received a \$1,200 grant from Telstra Kids, which will be used to install awnings on the veranda outside the toddler room.

Pine Rivers Family Day Care

About 65 carers provided Family Day Care, clocking up 30,000 charged hours per month. Surveys revealed a service user satisfaction rating of 96 per cent throughout the year.

During 2009/10, Pine Rivers Family Day Care launched its own website which has proven a successful marketing tool for the service.

Pine Rivers Family Day Care has been chosen by Queensland University of Technology, the University of Melbourne and Queensland and Victorian State Governments to participate in a new study of early childhood called E4 Kids that will follow more than 2,000 children, their families and their care and education experiences for five years.



Community Assisted Transport Service (CATS)

Designed to provide valuable transportation assistance and social support to Health And Community Care (HACC) eligible clients who reside within the Pine Rivers district, the service provided 21,183 one-way trips and 2,423 hours of social support.

CATS received an additional \$76,000 in direct recurrent annual funding which will provide an extra three clients with 259 hours of social support and 26 clients with 2,736 one-way trips per annum.



Respite

The respite service commenced two new service streams in January 2010 – Social Support and Personal Care. These new streams will ensure the service remains responsive to our client group, providing a holistic approach.

Key performance indicators are on track to meet new Home and Community Care (HACC) Service Agreement Guidelines.

- Social Support – 6 clients – 172 hours
- Personal Care – 7 clients – 176 hours
- Respite Care – 26 clients – 1,946 hours
- Allied Health Care – 111 clients – 192 hours
- Centre Based Day Care – 215 clients – 53,950 hours

Home Assist Secure

Pine Rivers Home Assist Secure provided services to 4,019 clients throughout the 2009/10 financial year.

A total of 6,677 services were provided to clients under the Home Assist Secure, Home and Community Care and Department of Veteran Affairs programs. Work included servicing faulty and leaking taps, replacing step treads, installing grab rails, fabricating and installing ramps and wedges for wheelchair access and improving bathrooms in consultation with occupational therapists.

Disability Services

This program provided 39,650 hours of social and/or respite support, either in-home, centre-based, or out in the community to younger people with a disability and their families during 2009/10. Consumer evaluations of the services showed an overall satisfaction rate of 95 per cent. A highlight of the year was being nominated as a finalist for the Pine Rivers Business Achievers Awards 2010 in the Community Services and Non-Profit Organisations category.

Community Grants

Council's Community Grants Program supports a diverse range of projects including capital improvements to community facilities, Indigenous and multicultural related projects and events, environmental regeneration programs, sport and recreation, youth, arts and culture and other community related initiatives. Throughout the 2009/10 financial year, council provided about \$500,000 through the community grants program.

Community Engagement Framework

Council's community engagement framework was endorsed in March 2010 and formally ensures that residents and the broader community have the opportunity to provide feedback and suggestions to council on a range of issues. At 30 June, 75 council officers had participated in Community Engagement Training which will guide staff when designing and implementing community engagement programs.

Council will also launch its new feedback network – Think Out Loud – in September 2010. Interested residents will be asked to join the network and participate in online and telephone surveys, face-to-face interviews and questionnaires on important council issues.

Workshops and networks

More than 200 members of community groups attended council-run workshops on issues as varied as events management and governance training to understanding domestic violence and grief and loss.

In addition to workshop training, council coordinates various networks that focus on multicultural, indigenous, youth, disability, healthy ageing, domestic violence and community sector issues.

Through these networks, various council resourced and supported projects were conducted including the Indigenous employment expo, Indigenous cross cultural training, a refugee week event, a NAIDOC week event, a seniors week event, a disability week event, a healthy ageing expo and youth week events.



Emergency management

Council's corporate plan commits to providing planning, preparation, response and recovery activities for community emergencies.

To achieve these aims, council adopted a Moreton Bay Local Disaster Management Plan in March 2010 which complies with the Disaster Management Act 2003. It aims to minimise the impact of hazards on local communities by ensuring a coordinated approach towards risk management.

The plan is available at Moreton Bay Region libraries and on the website www.moretonbay.qld.gov.au

The plan will be regularly reviewed and updated to ensure it remains in line with legislative requirements and current best practice.

Other emergency management milestones achieved in the year to 30 June were:

- Council staff and members of Moreton Bay region's Local Disaster Management Group undertook a total of 265 hours of training during the year
- Natural Disaster Mitigation Program (NDMP) funding of \$78,000 was used during the financial year to promote community awareness through:
 - information signage
 - magnets distributed to the region's households
 - banners and flyers promoting storm, flood and bushfire awareness
 - promotional material distributed at council events
 - community information sessions at 12 libraries across the region in June 2010. These sessions were supported by representatives from Emergency Management Queensland, Queensland Police Service, Queensland Fire and Rescue Service and the State Emergency Service (SES).



Making our communities healthier and safer

Council provides many services which manage public health risks. These services include education projects, immunisation and mosquito control programs and monitoring initiatives.

Protecting our pets

Council's Petsmart programs are aimed at providing support and advice to residents about responsible pet ownership.

The new Queensland Animal Management Act which took effect from 1 July 2009, made council registration of cats compulsory. To help residents adapt to this new legal requirement, council provided a registration fee amnesty for the first year of operations. By 30 June 2010, about 9,000 cats were registered with council.

The Animal Management Act also made it compulsory for new pets to be permanently identified. Special discounted microchipping days held throughout the financial year have resulted in more than 2,900 dogs and cats receiving microchipping.

Council has also continued its "Snip and Chip" mobile desexing clinics for cats, with funding assistance from the State Government. In the year to 30 June, 700 cats were desexed and microchipped, bringing the program's total to about 1,000 cats. Two further desexing clinics will be held before December 2010.

Council delivers an education program to local schools to help increase children's awareness of dogs to help reduce the number of dog attacks. Council's program reached 15,000 children during the year to June 2010.



Immunisations

During the financial year, council's immunisation program vaccinated 1,664 infants at baby clinics while the high school vaccination program immunised about 13,800 students across the two school calendar years. These activities kept the region's immunisation levels above the 85 per cent target set in council's operational plan.



Managing Mozzies

In the year to June 2010, council treated almost 38,000 hectares of low-lying coastal areas to reduce the incidence of mosquitoes. Council continually monitors weather conditions, tide forecasts and local mosquito activity to ensure treatments are as effective as possible.

Although the total number of treatments was slightly down on the previous season due to weather factors, council achieved its target of a 90 per cent control rate for mosquito larvae.



Promoting food safety

During the financial year, 908 food industry employees completed council food hygiene training via an online subscription. Council also produced a newsletter to promote food safety awareness and conducted displays for National Food Safety Week in November 2009.

Improving road safety

In June 2010, council adopted its 2010-2014 Road Safety Strategic Plan aimed at reducing road trauma in the Moreton Bay region. The safety plan brings local and state government initiatives together to produce better results for motorists and the community. It will focus on promoting better driver behaviour as well as identifying trouble spots and working to make them safer.

The plan was developed by the Road Safety Partnership Project which involves council collaborating with the Queensland Government, the Local Government Association of Queensland (LGAQ), the Queensland Police Service and the Institute of Public Works Engineering Australia Queensland Division (IPWEAQ). An official launch is planned for September, 2010.

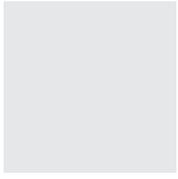
Safer suburbs – CCTV program

Community safety throughout Moreton Bay region will be boosted over coming months when new closed circuit television (CCTV) cameras and lighting are installed in key areas. During 2009/10 council received \$1 million in Australian Government funding through the Safer Suburbs program.

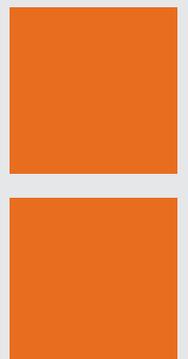
CCTV camera networks are expected to be installed before October in the Strathpine CBD, along the Deception Bay foreshore and at the Bribie Island bridge, to enable CCTV monitoring of those areas for the first time. Extra cameras will boost existing networks in the Caboolture central business district and around Redcliffe's Settlement Cove Lagoon. The project will also include extra lighting for Kalowen Park at Kippa-Ring, an upgrade of council's existing mobile CCTV trailer, and provision for two new portable CCTV surveillance units.



our DEVELOPMENT



A region of opportunity



The population of Moreton Bay region has increased by an estimated 13,000 a year since 2006, reaching just over 371,000 at June 2009. Averaged over 10 years, the area's growth rate is 3.04 per cent, making it one of the fastest in Australia.

With such growth, it is vital that council works to ensure the region has essential infrastructure, such as roads, parks, recreation reserves and cultural complexes to support community needs.

Effective regional planning will help council meet future service demands while fulfilling the legislative requirements of state planning policies.

Council is also building business, investment and tourism opportunities that foster growth in the economies of our local communities.

The signature projects

In 2008/09, council announced several major construction projects designed to support local economies and stimulate the region's business precincts.

Known as the signature projects, these initiatives are designed to significantly improve existing public infrastructure, boost local economies, stimulate further development and enhance the lifestyle of residents as well as the experiences of visitors to the region.

In Caboolture, council is planning a \$25 million three-storey complex, tagged The Caboolture Hub, which will contain a state-of-the-art library, learning centre and art gallery, to be built on the site of the Memorial Hall car park, overlooking Town Square.

Redcliffe's iconic foreshore area will also be rejuvenated with extensive streetscaping, new pedestrian pathways and promenades, remodelling of the historic jetty bathing pavilion, easier parking and an upgrade of public areas.

Some tight timeframes were set so construction could begin on both projects in the 2010/11 financial year.

Caboolture

Community consultation and concept design	July to October 2009	Deadline achieved
Detailed design phase	October 2009 to April 2010	Deadline achieved
Construction tender process	April to May 2010	Deadline achieved
Construction works	June 2010 to September 2011	In progress

Redcliffe

Community consultation and concept design	July to December 2009	Deadline achieved
Detailed design phase	January to May 2010	Deadline achieved
Construction tender process	April to July 2010	Deadline achieved
Construction works	August 2010 to November 2011	To occur

At 30 June 2010, the design work for both projects was completed to a point where residents could see what is planned through virtual tours on council's website.



In Strathpine, council has unveiled plans for a further cultural complex to feature as a part of a planned long-term redevelopment of the Strathpine and Bray Park areas.

The Strathpine Gateway, flagged for design and development over the next five years, will link cultural facilities including a library and art galleries with office space and retail opportunities all within walking distance of the Strathpine railway station.

The complex will help rejuvenate the area by encouraging new business and economic opportunities as well as creating an attractive leisure and entertainment destination.

In April 2010, council completed the construction of a commercial warehouse on council-owned land in the Brendale industrial estate. The warehouse is on a long-term commercial lease to a national manufacturer and the revenue raised through this arrangement will be used for new community infrastructure projects.

Council has also entered into a commercial arrangement to plan, design and deliver a new operations depot for Unitywater on council-owned land in the Brendale industrial estate.



The Moreton Bay Rail Link

As part of its commitment to ensuring our growing region has adequate infrastructure, council committed \$2 million in 2009/10 towards the development of a “shovel-ready” proposal aimed at delivering a new rail link servicing high growth suburbs including Petrie, Kallangur, Mango Hill, North Lakes and Rothwell.

In partnership with the state government, council developed a thorough business case, design and plans for submission to the federal government for funding for a Moreton Bay Rail Link from Petrie to Kippa-Ring.

A corridor for the rail line has been preserved since the 1970s and it is estimated that each full train using a future Moreton Bay Rail Link will potentially reduce the region’s traffic by 600 cars.



Planning ahead

Through strategic planning, council can help guide development in a way that meets the lifestyle aspirations of residents.

Council's master plans act as blueprints for the long-term development of an area by providing a vision for integrated growth and development, based on the provision of adequate supporting infrastructure and a focus on local lifestyles.

It also helps ensure that the new growth experienced in a master planned environment brings opportunities that will expand and strengthen local economies.

Strathpine Master Plan 2031

In February 2010, council began preparing a master plan encompassing the Strathpine business area, Bray Park railway station and Brendale. The areas are part of a strategically located centre within South-East Queensland and the master plan will establish a vision for how these areas evolve. The Australian government has contributed \$200,000 towards the project.

To 30 June, council had held community sessions, conducted a three-day workshop involving stakeholders and distributed project newsletters to inform residents and businesses of the project's progress. A draft master plan, which will take into consideration all information and feedback collected, is expected to be released in late August for community consultation. Council is expecting to adopt a finalised plan by early 2011.

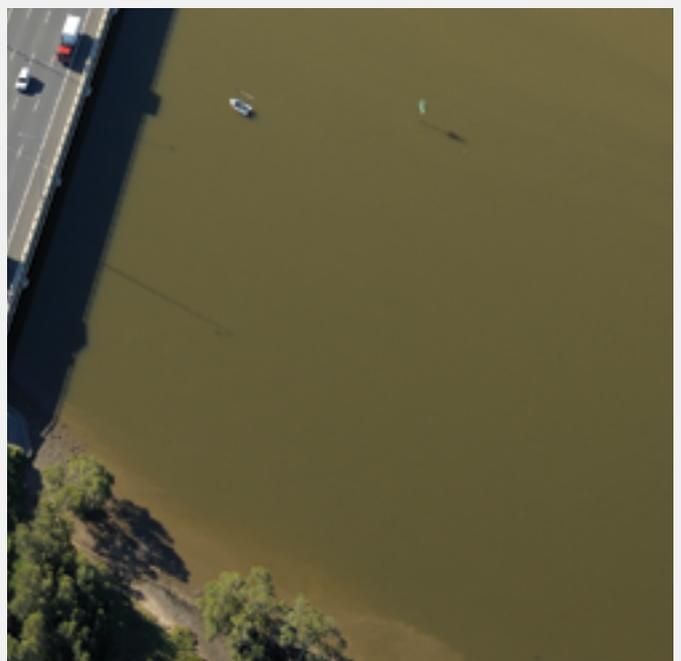
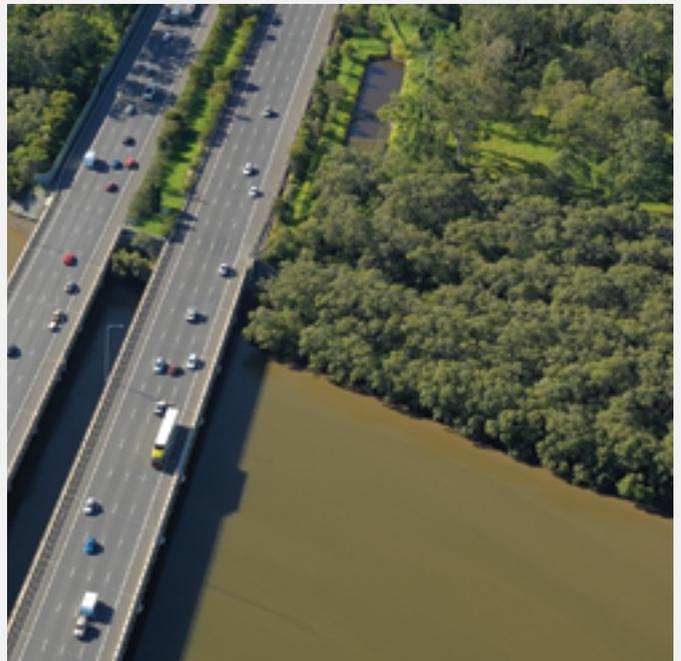
Caboolture-Morayfield Master Plan

In October 2009, council began preparing a draft master plan for Caboolture and Morayfield which will guide and manage growth and development over 20 years. The Queensland Government has identified the area as a Principal Regional Activity Centre in its South-East Queensland Regional Plan and has provided funding towards the master planning process.

Initial consultation was carried out with local business and community reference groups in March and April. It's expected that further consultation will occur towards the end of 2010 and a finalised master plan will be adopted before 30 June 2011.

Narangba East Local Development Area Plan

In January 2010, council began preparing a local development area plan for eastern areas of Narangba. This land is currently occupied by houses on rural residential land. Their proximity to Narangba's railway station provides an excellent opportunity to provide for a new residential community. In April, an information session at the Narangba Community Hall was held to gather public feedback. Draft planning options are expected to be provided to the community in late 2010 and the plan should be finalised in early 2011.



Building our Communities

Council provides public infrastructure, parks and local roads to meet the needs of the region's local communities.

In the year to 30 June, council completed 91 per cent of its budgeted capital works program. This exceeded its operational plan target of 90 per cent and represented more than \$94 million in infrastructure and facilities.

Large-scale projects either delivered or under construction during the financial year are listed below.

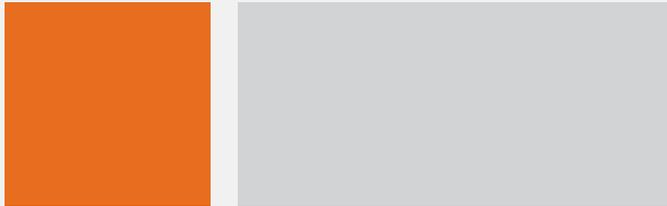
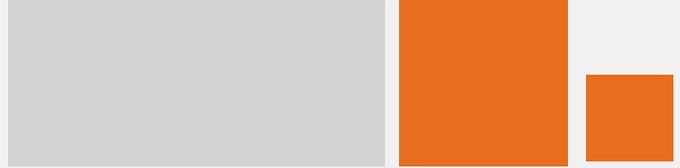
Samford Parklands

The \$7 million first stage of the Samford Parklands redevelopment was officially opened in May 2010. It included new netball and tennis courts, a pavilion complex and a new entrance road. The improvements at the 140-hectare reserve are part of a longer-term vision to create a multi-function park with recreational areas, sporting fields, hard courts, paths and public amenities.

Detailed design work is well under way for soccer grounds on the eastern side of Mount Samson Road. Staged construction of these grounds will continue throughout next year.

Redcliffe Tennis Centre

The \$3.5 million refurbishment of the tennis centre has involved the extension of the existing facility, a new clubhouse, and six plexicushion and six synthetic grass courts which have been lit to competition standard. The work is nearing completion and the official opening of the centre is scheduled for early October. The refurbishment of the centre was staged to allow continued use of the facility.



Seaside Museum and Caboolture Historical Village

Construction of the \$2.7 million Bribie Island Seaside Museum, on the foreshore at Bongaree, was completed in December 2009. It was then fitted with displays and officially opened in May 2010. Since then, the museum has attracted an average of more than 200 visitors each business day.

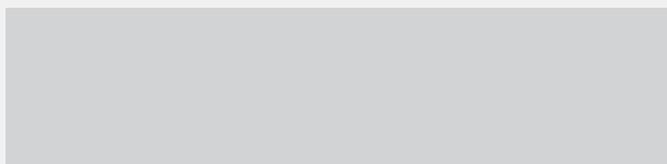
Just before opening, the museum's architectural design was recognised at the 2010 Sunshine Coast Regional Architecture Awards. For more details on this museum see page 19.

Council also completed its facelift of the Caboolture Historical Village and the newly refurbished visitor reception area was officially opened on 2 December 2009. Improvements included a new entry area and car park as well as a redesigned ticketing area, village shop, café, easy access ground-level amenities and office space.

The village's hotel veranda was also extended which has increased the venue's capacity for hosting functions.

By April 2010, council had completed the superstructure for a 500-square metre collections management facility at the village, which is expected to be operating by the end of 2010.

The State Government contributed \$1 million towards both the seaside museum and historical village under its Q150 Legacy Infrastructure Program.



Caboolture's Queensland State Equestrian Centre

Council is developing the Queensland State Equestrian Centre in stages as funding is available, building on existing facilities within the Caboolture Showgrounds and Alexander Barr Recreation Reserve precinct.

By December 2009, the superstructure for the main arena was completed. Containing single span trusses that minimise the use of columns, the 70-metre wide, 100-metre long structure contains 130 tonnes of Australian steel.

Increased funding of \$3.8 million, provided by the Federal Government under its regional and local community infrastructure program, allowed council to re-scope the project to involve detailed design work for a seating capacity of 2,700, 150 new stables, wash bays, outdoor warm-up areas behind the stadium, competitor camping facilities and a new road which feeds into the camping grounds from Old Gympie Road.

South Pine Sports Complex

Council has provided \$490,000 in lighting for the soccer and rugby league fields on the upper terrace of the South Pine Sports Complex. On the lower terrace work is under way on providing two new district-level playing fields with irrigation, lighting, a stormwater system upgrade, landscaping and car parking. The fields and the car park are expected to be complete by March 2011 with the balance of the work due for completion by June 2011. The new fields have been designed to accommodate a range of football codes.

Council is working on developing a master plan for the site which will incorporate existing facilities as well as planned future expansions.

Albany Creek Leisure Centre

The \$3 million makeover of the council-owned centre, jointly funded by centre manager Belgravia Leisure, was officially opened in October 2009. A new fitness wing, childcare facilities and office space were among the improvements.

Rob Akers Reserve

A full redevelopment of the AFL senior fields was completed in March 2010. The \$660,000 project involved returfing the fields, upgrading lighting, goal posts, signage, coach boxes, a scoreboard and fencing.

Caboolture Regional Sports Park

Planning is well advanced on facilities which will eventually provide a base for AFL at the sports park.

Caboolture Aquatic Centre Burpengary

The replacement of the roof of the aquatic centre is nearing completion. When finished it will feature one of the largest pool solar collection systems on a single roof in the southern hemisphere. The \$1 million renovation was carried out during autumn and winter to cause as little disruption as possible.

Woorim and Beachmere Beautification

Council's ongoing commitment to the beautification of Woorim and Beachmere resulted in further work at both locations.

The streetscaping of First Avenue, Jacana Avenue and the North Street shopping area at Woorim was finished just in time for the traditional influx of Christmas holiday makers.

Work included a new welcome sign, a roundabout at Arcadia Avenue and First Avenue, three new bus stops, revised angle parking, drainage works, improved street lighting, footpaths and landscaping. Rejuvenation work at Tintookie Park was completed in June and comprised new play equipment and skate area, new seating spaces, lighting, paths, and barbecues and the rejuvenation of Freshwater Creek that runs through the park.

In Beachmere, the \$850,000 third stage of beautification works was officially opened in October 2009. Improvement works in Beachmere's Clayton Park and Activity Centre Park involved creating a multi-goal area, skate bowl, new seating, paths, lighting, picnic facilities and extensive landscaping featuring 9,000 plants.

Redcliffe sea wall, Captain Cook Park

Construction of a 140-metre sea wall at Captain Cook Park is nearing completion. The \$680,000 project – part of Redcliffe's Shoreline Erosion Management Plan – used precast concrete panels to stabilise the foreshore north of the Redcliffe Jetty and protect the iconic Norfolk Island Pines which were planted in the park more than 60 years ago. The sea wall's construction was carried out to meet the plan's recommendations.

James Drysdale Reserve

Construction of a new \$350,000 amenities building was completed in March 2010.



Road improvements

Moreton Bay Regional Council is responsible for a vast network of roads including more than 3,100 kilometres of council owned sealed roads and 270 kilometres of unsealed roads. Of this road network, 38 per cent covers rural areas while 62 per cent is urban.

Some of the larger projects council was involved in this financial year are detailed below.



Completion of Youngs Crossing, Warner

An upgrade of the Samsonvale Road, Youngs Crossing Road and Old North Road intersection has boosted safety and reduced congestion at Warner. The \$14.8 million intersection upgrade, completed in September 2009, received funding support of \$2 million from the federal government, \$400,000 from the Queensland Government and \$500,000 from Genesis Christian College.

Dohles Rocks Road, Murrumba Downs

Council is upgrading a section of Dohles Rocks Road at Murrumba Downs to four lanes. The \$6.5 million project spans 650 metres between McClintock and Elm Drive and also involves the construction of new footpaths, underground power and sewerage infrastructure. Council has already started extending McClintock Drive to link Goodfellows and Ogg Roads, to provide a detour while the major construction work is under way.

Neurum Road, west of Woodford

Council has been part of a \$2 million joint project involving Somerset Regional Council and the Queensland Government, to replace the Neurum Road single lane timber bridge with a 27-metre two-lane bridge. The road was aligned and widened to improve safety, address flooding issues and reduce local travel time.

Pumicestone Road, Caboolture

A roundabout on the intersection of Pumicestone Road and Platinum Road was completed in January 2010 to improve the capacity and safety of Pumicestone Road. The project has also included drainage improvements and the provision of paths and cycle lanes to improve pedestrian and cyclist safety.

Other road projects completed during the year include

- \$1.8 million Marsden Road, Kallangur pavement rehabilitation
- \$1 million Lilley Road, Cashmere pavement rehabilitation
- \$750,000 Lakeside Road, Dakabin widening nearing completion
- \$650,000 Lipscombe Road, Deception Bay pavement rehabilitation
- \$240,000 Oakey Flat Road and Stark Drive Narangba (right turn facility)





Managing our existing assets

Council owns and manages a vast array of infrastructure assets from stormwater networks, roads and bridges to community halls and playground equipment.

These assets include:

- More than 3,370 kilometres of council owned roads
- More than 2,280 kilometres of stormwater pipes and open drains
- 226 pedestrian bridges
- 58 vehicle bridges
- 68 community halls
- 154 amenities blocks
- 514 bus shelters
- 1,737 parks covering just under 7,900 hectares
- 19 environmental reserves covering just over 255 hectares
- 4 jetties

Inspection programs are helping council identify the age and condition of these assets. The data collected is being used to develop core asset management plans that cover council's existing parks as well as recreation, transport, waterways and coastal, and building and facilities infrastructure.

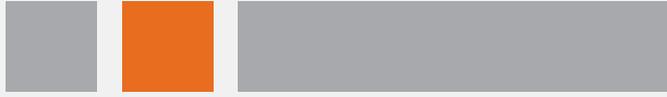
In the longer term, council is on track to develop a 10-year strategic asset management plan to meet State Government requirements. This strategic plan will use risk management and predictive modelling to help determine when assets should be repaired and when they should be replaced. This will allow council to manage its assets using the most cost effective options.



Supporting local business growth

Council is committed to helping businesses and tourism operators improve the capacity of our regional economy.

Council actively engages with business and industry to promote investment and job creation in the region.



Making the most of growth opportunities

In June 2010 council formally adopted an economic development strategy which provides a bold, proactive vision for the growth of Moreton Bay region.

Spanning the next five years, the strategy identifies economic development priorities and highlights key initiatives that will help deliver a sustainable and prosperous future for all residents.

Investment Attraction

One of the major targets for the economic development strategy is to increase the percentage of residents who work in the region from 43 per cent currently to 70 per cent by 2031. To do this, council has planned activities to target and attract companies to the region. Some of the activities undertaken this year include:

- Regional Investment Bus Tours specifically aimed at investors or their agents
- the South East Queensland's Best Kept Secret investment guide book which profiles all of the available industrial and commercial estates as well as contact details
- Council has partnered with the Queensland Government's Department of Employment, Economic Development and Innovation (DEEDI) to run the Mentoring for Growth program. MBRC is the only local government in Queensland actively partnering with the State Government on this program, which is designed to help companies sustainably develop their business

Better business

During the financial year, council delivered six Better Business Breakfasts, four Better Business Lunches, 11 workshops and four business-related taxation workshops. Highlights included presentations by media personality Ita Buttose and rugby union great John Eales. Event attendances were 10 per cent higher than forecast while workshop numbers were 20 per cent higher than forecast.

Online directory

Council's free online directory <http://business.moretonbay.qld.gov.au> was relaunched during the financial year as a unified directory for the whole region. It contains details of more than 4,500 businesses.

Developing skills

The Redcliffe – Dakabin Corridor Skills Formation Strategy is designed to help businesses develop a workforce relevant to its future growth. The Skills Formation Strategy enables businesses to collaboratively improve their productivity, capacity and competitiveness through enhanced workforce planning and development.

Skilling Queenslanders

The Redcliffe Cultural Centre received \$337,000 in funding to host two 15-week Skilling Queenslanders for Work projects. These projects assist those at risk of long-term unemployment by offering valuable training and work experience.



Tourism potential

Council has been actively promoting the Moreton Bay region as a destination to visitors and holidaymakers.

Activities include

- Publishing and distributing a tourism attraction book which is now in its second print run due to high demand
- Raising the profile of the region via a mini-expo held in Brisbane's CBD and targeted at the major hotel chains

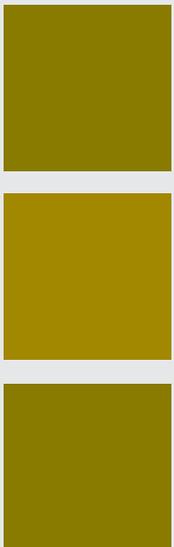
Surveys conducted during the 2009/10 year show that the area's profile is building with a 50 per cent increase in awareness of the Moreton Bay region.

Visitor Information Centres

The combined visitor numbers of Moreton Bay region's five accredited information centres during the reporting year was 82,776, which is an increase of around 2,000 on the previous year. Of the visitors to the centres, 60 per cent were from Queensland, 15 per cent from interstate and 25 per cent from overseas.

Caravan parks

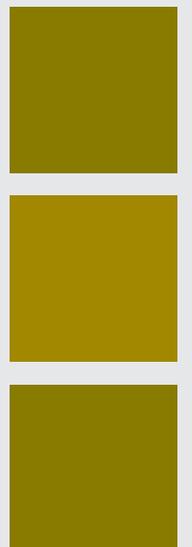
Council owns six caravan parks. Two are leased to private operators while the other four are managed for council under contract. The total average occupancy rate for the four managed under contract was 76.8 per cent compared to 75.1 per cent in 2008/09. A survey of Bongaree Caravan Park tourists showed 82.4 per cent of those surveyed rated the park as "up there with the best" or "above average" and 100 per cent confirmed they would revisit the park.



our
ENVIRONMENT

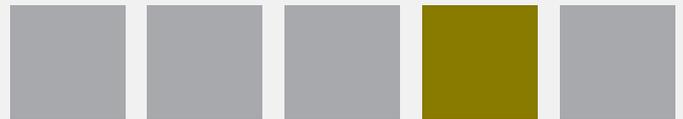


A sustainable environment for all



Council's key environmental challenge is to accommodate a rapidly growing population while ensuring important environmental resources and services are safeguarded for future generations. Council is committed to promoting sustainable practices across environmental protection and development activities to create high quality outcomes for current and future residents.

Strategies include responding to climate change, reducing pollution and greenhouse emissions and promoting energy efficiency.



Addressing climate change

Council formed a special committee to consider the likely impacts of climate change. In June 2010, based on the committee's recommendations, council adopted a climate change policy position to actively plan and prepare in those service areas that fall under its responsibility.

At an organisational level, council began assessing energy and water usage at its main administration buildings. Using the National Australian Built Environment Rating System, Strathpine's administration building achieved a two-star energy rating and five-star water efficiency rating. Work is under way on an assessment of Caboolture's administration building. By rating its buildings, council can then evaluate how to make the most effective changes to improve efficiencies.

A sustainable facilities working group is further examining energy, water and waste efficiency in council premises. Ongoing energy efficiency upgrades include:

- installation of power consumption monitors and solar power generation at selected sites
- upgrades and improvements to air conditioning and building management systems
- installation of automated lighting at numerous sites



Looking ahead ... gas extraction flares

As waste material at landfill sites decomposes it emits greenhouse gases including methane and carbon dioxide.

Council is planning to install three gas extraction flares at Bunya, Dakabin and Caboolture landfill sites in September 2010 with the aim of reducing their greenhouse gas emissions by up to 75 per cent.

The flares will be monitored over 12 months to assess whether the gas produced can be harnessed as a renewable energy source. A smaller unit is also planned for Alexander Barr Oval at Caboolture.



The following environmental education and conservation activities were carried out during 2009/10.

Community Bushcare – Council supports a network of bushcare groups throughout the region. These volunteer groups help manage 60 sites and provide their members with social activity as well as the opportunity to enhance their environments. In the year to 30 June, the groups planted about 66,680 plants. For council, the most challenging aspect of the Community Bushcare program is keeping up with community demand.

Land for Wildlife – This voluntary program supported by council provides resources to private land holders and community groups managing land with existing wildlife habitat, as well as those working to re-establish habitat through revegetation and restoration projects. Through the program council assists with the management of 5,096 hectares of private land. At 30 June 2010, 309 properties were fully registered with the program while a further 107 were working towards full registration.

Backyards for Wildlife – This program supports and recognises the efforts of owners of smaller bushland blocks working to preserve local wildlife habitat and link corridors in the urban environment. In the region there are 123 properties registered with this program and interest in joining Backyards for Wildlife remains strong.

Living with the Environment – Council conducted 15 Living with the Environment workshops throughout the region to promote a greater understanding of aspects of our local environment. Topics included native stingless bees, frogs, revegetation, nature and wildlife photography, butterflies and marine life. The workshops were very popular and will continue in 2010/11.

Koalas Survey Day – This voluntary survey involving residents helps identify koala habitats while promoting greater awareness of koalas and the local environment. The 2009 survey held on 18 October reported 289 koalas regionwide.

Schools Education for Sustainability – Council provided in-school education modules on catchment care and energy efficiency to 33 schools, involving 4,295 students in 170 presentations. Additional modules were delivered at our environment centres at Osprey House, Kumbartcho and CREEC (Caboolture Region Environmental Education Centre). Biodiversity modules were developed as part of the 2009/10 budget and will be trialled in schools from July 2010.

Don Perrin Bursary – Student Laura Cox won the inaugural Don Perrin Environmental Bursary and spoke as an environmental ambassador at the Hays Inlet Festival. The \$2,000 bursary is awarded to a graduating student to support their environmental studies at a tertiary education level.



To achieve a sustainable environment, council works with the community to manage the region's water resources and protect natural ecosystems. During the reporting period, council was involved in a number of projects and initiatives that furthered this commitment.

National Tree Day – This event attracted 780 volunteers who helped plant 6,340 trees in Moreton Bay region. The plantings were carried out at 12 locations, including school sites, on Friday 31 July and Sunday 2 August.

Caboolture River Recovery Plan – A recovery plan has been developed to help improve the health of the Caboolture River. Stage one recommendations list 11 key actions for implementation over the next three years by council, Unitywater, SEQWater, SEQ Catchments, the Department of Environment and Resource Management, the Department of Employment, Economic Development and Innovation and SEQ Healthy Waterways Partnership.

Caboolture River Bank Revegetation – Council continued its support for revegetation work at Weier Road, Caboolture. More than 5.5 hectares of land along the Caboolture River has been revegetated in the past eight years. In the financial year to June 2010, council supported six volunteers who have added another 2,000 plants to the site. The project has improved water quality and created a wildlife refuge that is home to an expanding number of recorded species.

South Pine River Project – In the year to June 2010, 23 volunteers supported by council added 9,000 plants on nine kilometres of riverbank from Cash Crossing, Albany Creek to Church Road at Eatons Hill to restore endangered rainforest. Volunteers clocked up 3,100 hours, weeded 18,000 square metres of riverbank and collected 4.5 kilograms of native seed to grow plants for next year. This project has been ongoing for the past nine years.

Bells Creek Rainforest Project – In June 2010, Bendigo Bank provided the Bells Creek Rainforest Project at Margate with \$10,000 for plants and mulch. Members of the public, bank staff and Green Army workplace trainees planted 1,000 plants at the site.

Woorim Oil Spill Project – Council received funding support through SEQ Catchments and the Federal Government to help it with dune recovery work on Bribie Island following the Pacific Adventurer container ship oil spill in March 2009.

Council used the funding to promote dune care and restore degraded areas of the beach. By June 2010, the project was 80 per cent complete and included weed control over 10 hectares, signage for turtle and dune care awareness, installation of protective fencing, and the addition of 10,000 plants to degraded frontal dunes. A further 6,000 plants will be added to dunes north of Woorim by September 2010.

Fire Management – Council staff meet several times with Parks and Wildlife, Department of Environment and Resource Management, SEQ Water and Forestry representatives as well as Metropolitan and Rural Fire Brigade officers to plan a series of prescribed burns to reduce potential bushfire hazard. This collaborative approach enables all agencies to maximise the effectiveness of their respective programs. Prescribed burns are typically undertaken in the cooler months, between April and August.



Council regularly monitors the health of ecosystems to help improve environmental management processes and outcomes.

Projects included:

Protecting biodiversity

Council is developing a biodiversity strategy which will detail key areas of environmental significance within the region, such as ecological corridors and koala and shorebird habitat. This strategy will outline the actions required to ensure the protection of our natural areas in to the future. It is due for completion in early 2011 and will meet the requirements of council's corporate plan, the South-East Queensland Regional Plan and South-East Queensland Natural Resource Management Plan.

Koala Conservation Partnership Project

Council continued to work with representatives of relevant government agencies and key community groups as part of the Koala Conservation Partnership Project to achieve the best long-term results for koala conservation. The project covers a range of measures, such as council's koala conservation policy and the recent one-hectare revegetation of koala habitat along Dohles Rocks Road.

Stream health monitoring

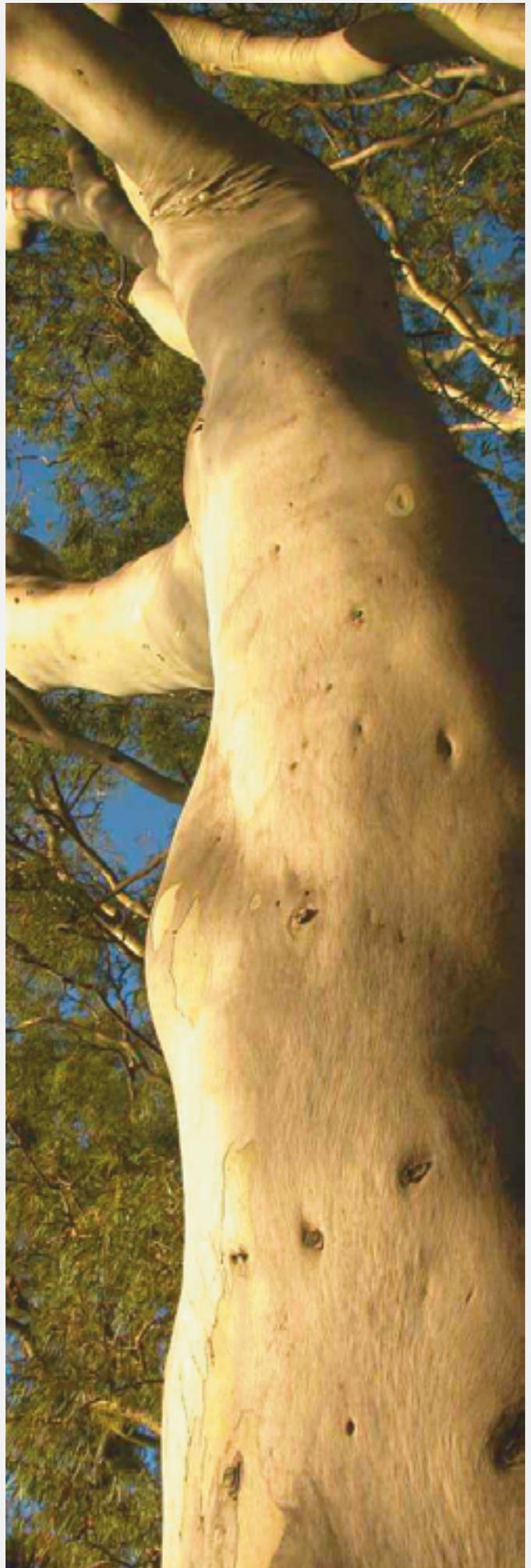
Council's first stream monitoring and mapping project, covering all major catchments of the Moreton Bay region, was completed during the financial year. These results will help form a baseline for future waterways management planning.

Acid sulfate soils mapping

Council is working in partnership with the Department of Environment and Resource Management to identify acid sulfate soils in the Moreton Bay region. This mapping project will reduce the risk of environmental and infrastructure damage caused by acid sulfate soil disturbance. The current project is expected to be completed by December 2010. Mapping produced for the Beachmere, Toorbul, Meldale and Donnybrook areas in 2009 is already being used by council and developers.

Land acquisitions

More than \$1.4 million was spent during 2009/10 securing land for environmental purposes at Dohles Rocks Road, Griffin; Dundiella Way, Yugar; and Bunya Crossing Road, Eatons Hill.



Council treats, disposes of and recycles waste in accordance with best practice and legislative requirements

Part of this commitment involves developing innovative and sustainable waste management practices.

In 2009/10 council received just under 400,000 tonnes of waste through its waste management facilities, from households and commercial operators. Council was able to meet its target of recycling more than 40 per cent of this amount.

Via council's kerbside waste and recycling collection program an average of 25 per cent of recyclable waste is being diverted from landfills and recycled into new products.

However, an audit of the region's waste shows there is more that can be done to reduce the amount of potentially recyclable material ending up as landfill. Council has a range of programs, strategies and education initiatives to improve the region's waste and recycling record.

Clean Up Australia Day

In 2010, council helped organise the local Clean Up Australia Day campaign as part of its ongoing commitment to the program. Despite wet weather, more than 4,700 volunteers collected 82.4 cubic metres of litter and 14.5 cubic metres of recyclables at 124 sites on Sunday, 7 March.

Treasure Markets

Shops at the Caboolture and Dakabin waste management facilities are giving unwanted but still useable items a new lease of life, based on the idea that what is one person's trash can be another's treasure. During the financial year, an estimated 6,200 tonnes of recyclable items were saved from becoming landfill.

Reducing waste at work

Council, in partnership with Amcor, has a Recycle @ Work program. In the past year, almost 2,500 tonnes of recyclable waste has been diverted from landfill. This figure is expected to continue to increase as more organisations and businesses join the scheme. An audit of the waste collected through the program showed 83.8 per cent could be effectively recycled.

Recycling at council events

Council is using the Department of Environment and Resource Management's Recycling@Events program to help it improve recovery of event recyclable waste. Council will further promote the initiative to encourage patrons to dispose of their waste in the appropriate bins.

The Litter Action Program

Council's litter crews incorporated more than 660 requests for the removal of rubbish from public areas as part of their weekly clean up program. More than 1,550 tonnes of litter was removed from public areas including parks, roadsides and foreshores.

Recognition

Bunya Waste Management Facility won a 2010 Tidy Towns regional award for Resource Recovery.

St Pauls Lutheran School Caboolture won a 2010 Tidy Towns regional RACQ litter prevention award for its successful waste minimisation program as well as its litter-free lunch initiative.

Education

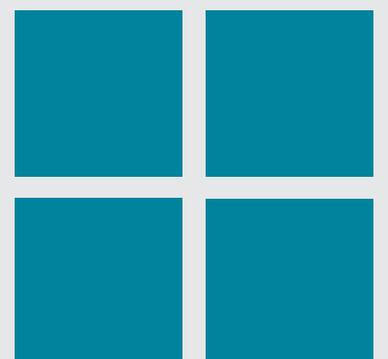
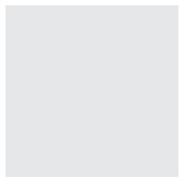
The community embraced council's waste education program in 2009/10, as indicated below:

Number of schools involved in council's waste minimisation program	60
Number of students who participated	3,937
Schools visiting the Materials Recovery Facility	23
Compost bins donated to community organisations and schools	26
Worm farms and worms donated to the community organisations and schools	27





Moreton Bay WATER



This will be the last Moreton Bay Regional Council annual report to detail the operations of Moreton Bay Water – the business arm of council’s water and sewerage network and treatment operations.

As part of ongoing reforms under the South-East Queensland Water (Restructuring) Act 2007, council’s hands-on involvement in water and sewerage treatment ceased on 30 June, 2010.

On 1 July, 2010 the combined water and sewerage operations of Moreton Bay Regional Council and the neighbouring Sunshine Coast Regional Council will be merged to form a new statutory authority known as Unitywater.

Unitywater will be responsible for delivering water to customers and collecting, transporting and treating sewage. It is one of three new distributor-retailer businesses established by the Queensland Government to serve South-East Queensland (SEQ). SEQwater will continue to manage dams, weirs and water treatment plants and Linkwater will manage the operation and maintenance of the SEQ water grid.

Unitywater will operate independently and be overseen by an experienced independent board.

In the lead up to this major change to its business, council, through the operations of Moreton Bay Water, has continued to meet the demands of the region’s growing population.



Moreton Bay Water provided quality water and sewerage services in a socially responsible and sustainable manner designed to protect the community and the environment.

Water services were provided to 135,539 properties and sewerage services were provided to 117,499 properties. It was responsible for 3,019 kilometres of water mains, 35 water pumping stations and 48 water reservoirs and towers.

It also operated 2,718 kilometres of sewerage mains with 396 sewerage pumping stations that feed into eight sewage treatment plants. Two advanced water treatment plants provided class A+ purified recycled water to industrial customers.

Work to upgrade the \$152 million [Murrumba Downs Sewage Treatment Plant](#) continued throughout the financial year and is expected to be completed in September 2010. The project so far has cost \$142 million.

When completed, the sewage treatment plant is expected to have the capacity to service the needs of 159,000 people.

Work is well advanced on the [Burpengary East Sewage Treatment Plant](#) which is due for completion in May 2011. During the financial year to 30 June 2010, \$23.3 million was spent on the project.

Council engaged specialist consultants to assess the sewerage service needs of the growing communities of Woodford and D’Aguilar to determine the most cost effective way of upgrading the Woodford Sewage Treatment Plant. It was decided to upgrade the treatment plant in its current location to provide capacity for treatment for the next 10 years. Subsequently, consultants were commissioned to design the upgrade and construction is expected to commence in November 2011.

The construction contract for the [South Caboolture Sewage Treatment Plant](#) upgrade was awarded in May 2010 with work scheduled to be completed in December 2011. During the financial year to 30 June 2010, \$3.8 million was spent on the project.

The pressure system linking Donnybrook to the sewerage network has been commissioned and connections are now available for all existing residences. The Godwin Beach and Caboolture industrial estate systems have been operational for some months and are functioning well.

On Bribie Island, [three emergency sewage storage tanks](#) have been constructed and commissioned at Banksia Beach and Bellara, with \$864,000 spent on the project during the financial year. The tanks, built alongside existing pump stations, are designed to alleviate potential overflow problems during power blackouts and sustained wet weather events.

Major network construction activities were carried out in the North Lakes development corridor with \$30 million spent on four new major sewerage pumping stations and network infrastructure to service the growing population.

This infrastructure transports sewage to the newly upgraded Murrumba Downs treatment plant. Similar network expansions and pumping station upgrades are currently being undertaken in Deception Bay and Redcliffe. Sewage from these areas will be transported to the Burpengary East treatment plant.

In other infrastructure rollouts across the region, 140 Moreton Bay Water network projects ranging from \$200,000 to \$7 million are being designed or constructed to meet service standards and to provide for the region’s growing population.

Operational Initiatives and Maintenance Management Programs

Pressure and Leakage Management

Sixty-nine distinct Demand Management Areas have been established across the water networks of the Moreton Bay region. Moreton Bay Water is now able to control pressure in each of these separate areas to minimise the risk of leakage. It has been estimated that this initiative saves about four megalitres of potable water daily.

Mobile Field Office

One-hundred-and-four mobile field units were deployed by 30 June 2010 enabling field staff to remotely assess information on water and sewerage networks and receive customer service requests directly from council call centres. This project, due to be completed by December 2010, will improve response times and efficiency.

Control system

A contract for \$4.7 million was awarded in September 2009 to provide a state of the art telemetry control system to monitor 450 sites across the water and sewerage infrastructure of Moreton Bay region. The first stage of the project is due to be completed in September 2011 with the fourth and final stage being completed in April 2013.

A strategic approach

As a commercialised business unit, Moreton Bay Water maintained a comprehensive strategic management framework that included:

- **A Total Management Plan (TMP).** The TMP ensures Moreton Bay Water works to meet its responsibilities under the Water (Safety and Reliability) Act 2008 and complies with the South-East Queensland water grid's commercial arrangements administered by the State Government and the Queensland Water Commission.
- **Performance indicators**
Moreton Bay Water's key performance indicators for the reporting period to 30 June 2010 include:
 - Net loss from ordinary activities – \$8.9 million (operating income less operating expense)
 - Capital income – \$80.9 million (grants, subsidies, developer contributions)
- **Customer service indicators**

Moreton Bay Water operated according to several key customer service performance targets. These indicators measure and assess the continuity of water supply, adequacy and quality of the water supply system, effective transport of waste effluent and the long-term continuity of water supply and sewerage services.



Continuity and quality of water supply

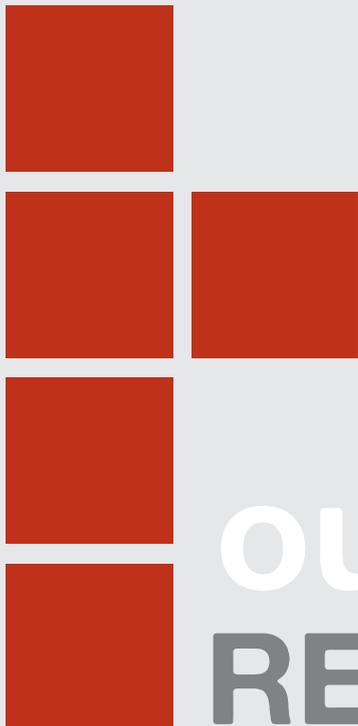
	Target	Achieved
Less than two hundred and fifty (250) drinking water quality incidents	100%	100%
Less than 0.1 per cent of connections with verified deficient pressure and flow	100%	100%
Compliance with ADWG – Microbiological	>98%	99.4%
Compliance with ADWG – Colour <15NHU >	98%	100%
Compliance with ADWG – Turbidity <1 NTU >	98%	99.04%
Average interruption duration	Target <3 hours	1.53 hours
Percentage of unplanned service interruptions restored within five hours	95%	96.77%
Percentage of times responses onsite were within three hours	95%	95%
Percentage of connections experiencing one interruption or more	<15%	0.02%

Effective transport of effluent

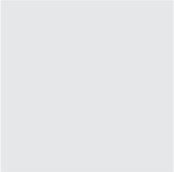
	Target	Result
Less than 10 sewage overflows to customer property per 1000 connections	1.0%	0.025%
Less than three odour complaints per 1000 connections	0.3%.	0.038%
Less than 18 sewer main breaks/blockages per 100 kilometres		6.67 sewer main breaks/blockages per 100 kilometres

*ADWG – Australian Drinking Water Guidelines

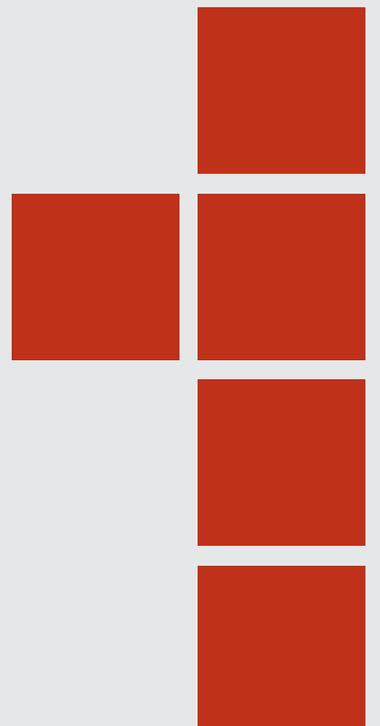




our RESPONSIBILITIES



Serving our community with integrity,
pride and accountability



Council's governance practices focus on providing a framework that demonstrates a high standard of ethical and transparent behaviour at all times.

Councillors and officers are committed to this governance framework which demonstrates clear and objective strategic thinking, ethical decision making, effective performance management, prudent risk management, fiscal responsibility, and open and accountable government.

Council's framework for making decisions is outlined in its corporate plan.

Publicly accessible through council's website at www.moretonbay.qld.gov.au, the Corporate Plan 2009 – 2014 takes into account long-term planning, growth management and sustainability issues affecting our region. It gives residents and the business community an understanding of what Moreton Bay Regional Council is striving to achieve over the next five years.

Council adopted its first corporate plan in March 2009, after a community consultation process.

Under the Local Government Act 1993, this annual report for the financial year to 30 June 2010 is required to report against council's corporate and operational plans.

Council meetings

Members of the public may attend council's General and standing committee meetings. The General Meeting commences at 10.30am every Tuesday and also incorporates the meeting of council's standing committee, the Coordination Committee. Meetings are held on a rotational basis at the offices below.

Caboolture
2 Hasking Street
Caboolture, 4510

Pine Rivers
220 Gympie Road
Strathpine, 4500

Redcliffe
Irene Street
Redcliffe, 4020



A schedule of meeting dates is available on council's website at www.moretonbay.qld.gov.au

Strategic Planning Wheel

A community that takes pride in the region

- Safe and harmonious communities with high public health standards
- Connected and active communities with high quality facilities and support services
- Vibrant and creative communities where culture, diversity and heritage are valued

A sustainable environment for all

- Sustainable management and protection of the natural environment
- Sustainable development through high quality planning and building outcomes
- Sustainable and innovative waste management practices



- Responsive and accessible customer services to the community
- Strong leadership and governance that upholds corporate values and builds trust within the community
- Efficient and effective management of council's operations

- Business, investment and tourism opportunities to support the growing region
- Infrastructure to support the growing region
- Balanced regional planning to support the growing region

Serving our community with integrity, pride and accountability

A region of opportunity

Community Comment

Every General Meeting provides for a 30-minute community comment session during which time residents or ratepayers are permitted to address council for a maximum of five minutes each.

Application forms are available from council's website www.moretonbay.qld.gov.au or customer service centres and must be submitted to the Chief Executive Officer seven days before the General Meeting they wish to address.

Agendas and Minutes of Council Meetings

A list of agenda items and minutes of General, standing and advisory committee meetings are available on council's website www.moretonbay.qld.gov.au and can be viewed at the Strathpine office.

In accordance with Section 464 of the Local Government Act 1993, agendas for council's General and committee meetings are open for inspection at least two days prior to the commencement of the meeting.

The minutes of council's General and committee meetings are generally available for inspection two days after the General Meeting at which they are adopted.

Copies can be obtained from any of council's Customer Service Centres.

Standing and Advisory Committee meetings

In accordance with section 452 of the Local Government Act 1993, council's meetings system provides for one standing committee, known as the Coordination Committee and maintains the Audit Committee as an advisory committee.

The Coordination Committee

The Coordination Committee consists of the Mayor and all Councillors.

Coordination Committee meetings feature eight sessions, chaired by a Councillor who is designated as council's Chairperson and Spokesperson for that function. The sessions and respective Chairpersons are as follows:

- Coordination (Cr Allan Sutherland, Mayor)
- Strategic and Planning (Cr Mike Charlton)
- Corporate Services (Cr Bob Millar)
- Parks, Recreation and Sport (Cr Gary Parsons)
- Operations (Cr Mick Gillam)
- Lifestyle and Amenity (Cr David Dwyer)
- Sustainability (Cr Rae Frawley)
- Commercial Enterprises (Cr Brian Battersby)

The duties and responsibilities of each session of the Committee are detailed in the Terms of Reference available on council's website.

The responsibilities of the Coordination Committee are as follows:

- Matters which require the consideration of the full council
- Matters of a strategic nature
- Such other business that may be referred by the Mayor or the Chief Executive Officer

The Audit Committee

The Audit Committee has been established as an advisory committee under the provisions of the Local Government Act 1993 and includes non-elected members with the appropriate expertise.

The committee, which meets on a quarterly basis, is chaired by Councillor Adrian Raedel and comprises of two Councillors and two external members.

Internal audit functionally reports to the Audit Committee which is responsible for providing independent advice to the council and to the Chief Executive Officer on governance, risk management, accountability and audit-related matters.

The committee also provides a valuable forum and link with council's external auditors.

At its meeting in April 2010, the Audit Committee approved the Audit Plan for the 2010/11 financial year.

Confidential matters

Under Section 463 of the Local Government Act 1993, a meeting of council or a committee may be closed to the public, if the council considers it necessary to discuss:

- » the appointment or dismissal or discipline of employees
- » industrial matters affecting employees
- » the local government's budget
- » rating concessions
- » proposed contracts
- » legal proceedings
- » any action to be taken by the council under the Integrated Planning Act 1997, including deciding applications under the Act
- » other business for which a public discussion would be likely to prejudice the interests of the local government or someone else, or enable a person to gain financial advantage. Council or a committee cannot make a resolution (other than a procedural resolution) in a closed meeting.

Roles and functions of Councillors

The Local Government Act 1993 outlines the roles and responsibilities of Councillors, the Deputy Mayor and Mayor and the Chief Executive Officer.

Our Councillors:

- represent the overall public interest of the area, including respective divisional areas
- decide on the facilities, services and enterprises appropriate for the area
- formulate, adopt and review corporate and operational plans, policies and goals of the council
- decide how to achieve those goals and implement appropriate policies

Councillors must serve the overall public interest of the area, including respective divisional areas. A Councillor must ensure there is no conflict, or possible conflict, between the Councillor's private interest and the honest performance of the Councillor's role of serving the public interest.

The Mayor:

- presides at, and is responsible for the orderly conduct of council meetings, at which the Mayor is present
- the Mayor ensures the carrying out of council decisions and exercises the powers, and performs the duties given to the role by council
- the Mayor ensures the appropriate representation of local government at civic and ceremonial functions

The Deputy Mayor:

- acts in the office and performs the role of the Mayor during a vacancy in the office of the Mayor or the absence or temporary incapacity of the Mayor.

The Deputy Mayor must be appointed from its Councillors by resolution at council's first meeting after local government elections or at its first meeting after the Deputy Mayor's office as Councillor otherwise becomes vacant.

The Chief Executive Officer (CEO):

- implements the local government's policies and decisions
- is responsible for organising the presentation of reports and reporting to the local government
- conducts correspondence between council and other persons
- manages and oversees the administration of council and its corporate plan, and coordinates the activities of all council employees

Code of Conduct

Council has adopted two codes of conduct – one for Councillors and one for employees. Training for staff and Councillors is provided.

These codes of conduct set standards of behaviour for both Councillors and employees. They are available on council's website and in hard copy at all customer service centres.

Breaches of the Councillors' Code of Conduct

There were no alleged Code of Conduct breaches made against a Councillor during the reporting period.

Our ethical culture

Council encourages Councillors and staff to report official misconduct and supports them in doing so. The Reporting Official Misconduct (Whistleblowing) Policy sets out the steps to follow in reporting conduct that could, if proved, be a criminal offence or disciplinary breach. Such a breach may provide reasonable grounds for termination of service.

Councillor remuneration policy

Councillor remuneration is set by the independent Local Government Remuneration Tribunal established under the Local Government Act 1993.

The tribunal determines remuneration for Mayors, Deputy Mayors and Councillors and releases a new report in December each year which lists pay scales for the following financial year. These pay scales – expressed as a percentage payable to a Member of the Queensland Legislative Assembly – take into consideration factors such as the size of the council, the area it covers and the population it serves.

Council 's adopted rate	Tribunal's recommended range
Mayor 142%	130 to 145%
Deputy Mayor 98%	90 to 100%
Councillors 86%	80 to 87.5%

In January 2010, a pay scale was adopted that fell within the tribunal's recommended range for Moreton Bay Regional Council.

The tribunal also established an amalgamation loading designed to reflect the additional workload expected to be managed by Councillors elected to amalgamated councils in March 2008. The loading is to be progressively phased out over the new council's first term.

For the year to 30 June 2010 amalgamation loadings were:

- Mayor \$13,050
- Deputy Mayor \$9,020
- Councillor \$7,950

The loadings are not included in the remuneration totals below.

Councillor	Division	General Meetings	Standing/ Advisory Committee Meetings	Total	Remuneration from 1/07/09 to 30/06/10	Remuneration from 01/07/08 to 30/06/09	Superannuation from 1/07/09 to 30/06/10	Superannuation from 01/07/08 to 30/06/09
Allan Sutherland	Mayor	40	42	82	\$182,236.92	\$179,715.00	\$23,458.44	\$23,653.80
Gary Parsons	1	38	38	76	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Chris Whiting	2	38	37	75	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Greg Chippendale	D/Mayor - 3	43	46	89	\$125,768.52	\$124,028.00	\$16,191.23	\$16,325.76
Julie Greer	4	43	43	86	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
James Houghton	5	42	42	84	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Rae Frawley	6	41	40	81	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
David Dwyer	7	40	40	80	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Mick Gillam	8	37	35	72	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Mike Charlton	9	42	42	84	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Brian Battersby	10	41	41	82	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Bob Millar	11	39	43	82	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04
Adrian Raedel	12	40	44	84	\$110,369.93	\$108,842.00	\$14,213.04	\$14,333.04

NOTE: The number of meetings referred to in the above table relates to council's General, Committee and advisory meetings only, from 1 July 2009 to 30 June 2010. The Mayor and Councillors attended many other types of meetings including those with council officers, briefing and working group sessions, as well as public meetings and appointments with residents and community organisations.

The Reimbursement of Expenses and Provision of Facilities for Councillors Policy ensures Councillors are provided a reasonable level of resources and equipment in order to carry out their official duties in an effective and efficient manner.

Computer equipment (\$4,429), a camera (\$201) and a Blackberry device (\$1,059) have been provided to each councillor for the term. They have also been provided with a fully maintained vehicle at an average cost of \$14,545 per annum. Specifics are listed in the policy.

Overseas travel for Councillors and staff

During the year to 30 June 2010, three staff undertook overseas travel at no cost to council. Costs associated with these trips were met by the Institute of Public Works Engineers Australia Qld (IPWEAQ).

Officer	Position	Destination	Purpose	Cost
Jason Deller	Principal Engineer Traffic and Transport	New Zealand and USA	Attendance at International Conference on Local Government Sustainability (ICLEI) for IPWEAQ	Nil
Michael Kahler	Director Asset Planning and Delivery	New Zealand	Acting President, Institute of Public Works Engineers Australia (Qld) to attend Board Meeting	Nil
Gerhard Joubert	Manager Infrastructure Planning North	Europe and USA	Study Tour of Local Government Transport Systems for IPWEAQ	Nil

Entertainment and hospitality services

This expenditure relates to all food and beverages provided to Councillors, employees and the public. It includes morning and afternoon teas, lunches, office beverage consumables, official functions, public events and meals provided on training courses. In the year to 30 June, council's entertainment and hospitality expenditure totalled \$183,758.

Advertising

Advertising expenditure generally includes the public communications council makes to its residents and ratepayers and the wider community. Also included are staff recruitment, tendering, public notices, events promotion and other categories of media advertising for print, radio, television and the Internet. The total covers some printed brochures, posters, flyers, billboards and banners. The advertising expenditure of \$1,022,245 is reported in the financial pages.

Consultants

Council relies on the expert advice and recommendations of external entities where it does not have these skills or resources available internally. Below is a summary of council's expenditure on consultants for the reporting period.

Consultants

Scientific and environmental	382,177
Technical services	1,357,691
Information technology	168,447
Legal and accounting	55,686
Managerial	104,739
Other	1,534,331
	<hr/>
	\$3,603,071

Accountability

Council's Chief Executive Officer maintains a Register of Interests for all Councillors and relevant officers and related persons. Councillors must declare any material personal interest in matters brought before council and leave the chambers when the matter is being considered and voted on. Councillors are also required to disclose any personal or professional associations that could reasonably be regarded as having a conflict of interest in an issue being considered, or about to be considered, at a meeting.

In accordance with the Local Government Act 1993, Councillors and relevant officers must declare any gift or accumulation of gifts valued at over \$500 for registration in the Register of Interests for Gifts, Hospitality and Memberships. In accordance with council's Gifts, Sponsored Hospitality Benefits, Awards and Prizes Policy, officers must declare any gifts received over \$100 in value, for registration in the Gifts Register. All candidates who contest the quadrennial election are required to declare any donations or gifts received and these are recorded in an Electoral Gift Register which is open for inspection.

Access to registers and documents

Council is required under the Local Government Act 1993, to keep certain documents, maintain certain registers and to make these available for public inspection.

The following registers are available for inspection at council's customer service centres at the Caboolture, Redcliffe and Strathpine district offices during office hours. A number of these documents are also available at council's website:

- Fees and Charges
- Council Minutes and Agendas
- Council Budget
- Local Government Act 1993
- Financial Statement
- Councillors' Registers of Interest
- Request for Tender Documents Issued
- Corporate Plan
- Expression of Interest Register
- Operational Plan
- Traffic and Transport Information Sheet
- Register of Gifts and Sponsored Hospitality Benefits
- Council Delegation Register
- Register of Awards and Recognition
- Chief Executive Officer's Delegations Register
- Electoral Gift Register
- Publication Scheme – (RTI)
- Local Laws Register
- Right to Information (RTI) Documents
- Annual Report
- Codes of Conduct
- Right to Information Application Forms
- Gift Register
- Council Policies
- Register of Backflow Prevention Devices
- Register of On-Site Sewerage Facilities
- Register of Plumbing Notices
- Parks, Reserves and Foreshores Register
- Assessment Level Decisions
- Impounded Animal Register
- Submitted Environmental Management Plans
- Abandoned Vehicle Register
- Environmental Management Plan Assessment Reports
- Approved Inspection Program Register
- Draft Environmental Authorities (Mining Activities)
- Environmentally Relevant Activity Business Register
- Declarations of Compliance under section 214 of the Environmental Protection Act 1994 given to the Chief Executive
- Cemetery Register
- Submitted Plans of Operations
- Final Rehabilitation Report Assessment Reports
- Submitted draft Terms of Reference for Environmental Impact Statements
- Transfers of Environmental Authorities (Mining Activities)
- Terms of Reference Notices given to the Chief Executive
- Surrenders of Environmental Authorities (Mining Activities)
- Written summaries of comments given to the Chief Executive about draft Terms of Reference for Environmental Impact Statements
- Standard Environmental Conditions
- Final Terms of Reference published by the Chief Executive
- Submitted Environmental Impact Statements
- Environmental Management Plans
- Declarations of Compliance under section 53 of the Environmental Protection Act 1994 given to the Chief Executive
- Transfers of Environmental Authorities (Chapter 5A Activities)
- Environmental Impact Statement Assessment Reports
- Surrenders of Environmental Authorities (Chapter 5A Activities)
- Bilateral Agreements
- Development Approvals for Environmentally Relevant Activities
- Results of Monitoring Programs for Environmental Reports
- Environmental Authorities
- Environmental Management Register
- Registration Certificates
- Contaminated Land Register
- Surrenders of Registration Certificates
- Environmental Reports
- Reports the administering Authority accepts under section 73C(1)(g)(ii) of the Environmental Protection Act 1994
- Monitoring Programs carried out under the Environmental Protection Act 1994 or a Development Condition of a Development Approval
- Statutory Plans and Access to Water Supply and Sewerage Service Area Maps
- Transitional Environmental Programs
- Customer Service Standard
- Environmental Protection Orders
- Direction Notices
- Clean-up Notices
- Cost Recovery Notices
- Authorised Persons
- Approved Codes of Practice
- Codes of environmental Conditions
- Other Documents of Information prescribed under Regulation

Council produces numerous free publications on a range of topics from community health matters to tourism which are available on council's webpage and at district offices and libraries.

Council's website www.moretonbay.qld.gov.au offers extensive information including council meeting agendas, electronic copies of Moreton Living newsletters, media releases, job vacancies and the minutes of council meetings.

Competitive neutrality

Section 847 of the Local Government Act 1993 states that any person or organisation competing with a local government activity may lodge a complaint should they feel they cannot compete fairly or may have lost business due to a competitive advantage. Council's registered business units – The Certification Professionals and Moreton Bay Water – compete on the open market for business. From 1 July 2010, Moreton Bay Water will be absorbed into the new statutory authority Unitywater (see page 45).

Council received no investigation notices for complaints and references during 2009/10. As a result, there were no recommendations from the referee or the Queensland Competition Authority.

Right to Information

Under the Right to Information Act (RTI Act), a person has the right to access information held by council not available via Council's Publication Scheme.

The RTI Act deals primarily with access to non-personal information. Access to personal information can only occur where there is a mixed access application. A mixed access application is an application for a combination of the applicant's personal information and another person's personal information.

Should access to another's personal information be requested, council may consult with the other party concerning release of the information.

'Information' includes (but is not restricted to):

- a paper file
- microfiche
- print-outs
- computer records and files
- visual material (eg. films, photographs)
- audio-visual material

During the reporting year, council received 73 applications under the Act, of which nine remained outstanding at the end of the financial year. Two applications went to internal review. Under the new Act, council endeavours to provide access to as many documents under the administrative access arrangements.

Applications to access documents under the RTI Act must be made on the approved form which is available on council's website and at customer service centres.

Tenders and Expressions of Interest

There were no altered tender specifications or resolutions made under section 489 of the Local Government Act 1993 during the reporting period.

Council called for the following expressions of interest under section 489(i) of the Local Government Act 1993 during the year:

- Construction of South Caboolture Sewage Treatment Plant Augmentations (Tender code MBRC000928)
- Caboolture Signature project – building and construction services (Tender code MBRC001227)
- Management of Construction Waste Recycling Facility (Tender code MBRC001259)
- Redcliffe Seaside Village Rejuvenation Project – building and construction services (Tender code MBRC001293)
- Bus Passenger Shelters – installation, maintenance and advertising (Tender code MBRC001305)

Levy of Special and Separate Charges

Moreton Bay Regional Council is still working to align its fees and charges. During the 15 months to 30 June, some special and separate levies applied in some districts but not others.

The special and separate charges applied throughout the region were:

Rural Fire Levy Special Charge – Caboolture and Pine Rivers districts

To assist the Rural Fire Brigade in the upgrade and maintenance of equipment necessary to provide a rural fire service in the areas where it is applied.

Rural Recycling and Waste Management Special Charge – Caboolture and Pine Rivers districts

Levied on occupied rateable land where there is no wheelie bin service charge. It is to assist in meeting the cost associated with supply of recycling and waste disposal facilities.

Environmentally Relevant Activities Special Charge – Caboolture district

Charged on rateable land which is used for prescribed environmentally relevant activities to fund the cost of a structured program for regulatory and enforcement inspection of those premises.

Dangerous Goods Storage Inspection Program Special Charge – Caboolture district

To fund the cost of a structured program for regulatory and enforcement inspection of premises used for the storage of flammable and combustible liquids.

Environment Monitoring Special Charge – Caboolture district

Charged on rateable land within the Narangba Industrial Estate which is used to conduct a hazardous industry. To fund the development and implementation of a council monitoring program for hazardous industries conducted in the estate.

Emergency Management Special Charge – Caboolture district

Charged on rateable land within the Narangba Industrial Estate which is used to conduct a hazardous industry. To fund the development and implementation of a council emergency management program for hazardous industries conducted in the estate.

Canal Special Charge – Redcliffe district

To fund works for preserving, maintaining and keeping clean and navigable the canals at Newport Waterways.

Aerodrome Special Charge – Redcliffe district

To fund works for the operations, maintenance, repair and upgrading of Redcliffe aerodrome.

Environment Levy – Pine Rivers district

For the purpose of acquiring environmentally significant land and carrying out actions on that land that directly relate to environmentally significant land preservation, protection, nature conservation and maintenance.

The Certification Professionals

Moreton Bay Regional Council's business unit The Certification Professionals has offered private building certification and other related services throughout Queensland.

Section 761 of the Local Government Act 1993 defines this as a Building Certification Business Activity to which the Code of Competitive Conduct is to apply. The code requires a local government, if possible, to eliminate any advantages and disadvantages arising because the activity is publicly owned.

As part of council's continuing restructuring process, it will discontinue providing the certification services in the 2010/11 financial year. This discontinuation is to be managed in a staged process to ensure minimal disruption to applicants.

Risk management and insurance

Council's risk management policy and framework is currently being updated to follow the principles of Enterprise Risk Management.

This updated policy and framework will take into account the requirements of the new Local Government Act 2009, Local Government (Finance, Plans and Reporting) Regulation 2010, and the new Australian/New Zealand Standard AS/NZS ISO 31000:2009 Risk Management – Principles and Guidelines which recently superseded the Australia/New Zealand Standard AS/NZ 4360:2004 – Risk Management.

Council's current risk management policies comply with the Australia/New Zealand Standard AS/NZ 4360:2004 – Risk Management as well as Workplace Health and Safety legislation. These policies ensure that all managers, service providers and employees are accountable for identifying, analysing and mitigating risk.

Council's insurance needs are dictated by a range of issues, some of which have altered significantly as a result of amalgamation and changes to council's structure and operations. Council replaced the combined policies of the three former councils with a consolidated insurance policy in January 2010.

Workplace health and safety

Council has already standardised many of its workplace, health and safety policies, systems and practices, including standardised safety improvement plans, risk registers and training measures to improve staff awareness of workplace health and safety issues. In the year to 30 June, council had achieved 99 per cent completion of its Safety Improvement Plans across the organisation. This surpassed council's 95 per cent completion target and is assisting to increase the awareness and effectiveness of safety in the workplace. An external audit is expected to be conducted in August 2010.

Council vehicles and machinery

At 30 June council's fleet of vehicles and machinery consisted of 600 light vehicles and passenger cars, 650 heavy vehicles and 1,000 items of small mechanical equipment.

Major capital purchases for 2009/10 included four road graders and three track loaders used at council's landfill sites. An extensive capital replacement program was carried out during 2009/10, which included the upgrade of four street sweepers and 18 heavy earth moving vehicles. This timely renewal of equipment enables council to operate with a high level of efficiency and helps keep engine emission levels lower.

Council also reviewed mechanical workshop operations to ensure a consistently high level of mechanical maintenance, low downtime and machinery operating at their peak performance.

Regional, sub-regional and intergovernmental relationships

The Mayor, Councillors and senior managers meet regularly with other local authorities and government agencies to foster regional co-operation on issues affecting South-East Queensland. Some of these relationships include:

- Urban Local Government Association
- Local Government Association of Queensland Inc.
- SEQ Water Corporation
- Brisbane District Disaster Management Group
- Main Roads Metropolitan District Tourism Signage Committee
- Regional Galleries Association of Queensland
- Cities for Climate Protection (CCP)
- Moreton Bay Taskforce
- Qld Coastal Councils Group
- Regional Coastal Management Plan for SEQ Dept. Environment
- North-East Moreton Mosquito Organisation (NEMMO)
- Regional Urban Integrated Water Management Group
- Upper Brisbane Region Catchment Network Inc.
- Qld Parks and Wildlife Service
- Dept. Environment and Resource Management
- Dept. Infrastructure and Planning
- Dept. Transport and Main Roads
- Dept. Education and Training
- Queensland Competition Authority
- Queensland Water Commission
- SEQ Healthy Waterways Partnership
- SEQ Grid Manager
- Link Water
- Regional Development Australia (Moreton Bay)
- Energex – Asset Management Department (Brisbane)
- IPWEAQ – Institute of Public Works Engineers Australia Qld
- Translink Transit Authority
- Brisbane City Council
- Moreton Bay Universal Access Reference Group

POLICIES

Reimbursement of Expenses and Provision of Facilities for Councillors

Council will pay direct or reimburse the Councillor reasonable expenses relating only to the categories listed below provided that those expenses are part of the process of Councillors discharging their official duties:

1. **Council business** – representing council at conferences and workshops or delivering a paper on behalf of council, provided that such attendance has been specifically directed/authorised by a resolution of council, reimbursement of expenses to the extent specified in the Reimbursement of Travel Expenses Policy Directive applies. Where the Mayor or Councillor is required to represent council at events and functions in South-East Queensland any expenses associated with this attendance will be met by council. In the case of the Mayor, when accompanied by his/her spouse/partner, or where the Mayor delegates the attendance to another Councillor to represent him/her, any expenses associated with the attendance of the spouse/partner will be met by council. The Reimbursement of Travel Expenses Policy Directive is available on request at customer service centres.
2. **Professional development needs** – the payment of expenses for mandatory professional development requires council approval. There are two categories of professional development for councillors being mandatory training and discretionary training:
 - a. **Mandatory training** – ie, training on council related matters which council deems to be necessary by resolution. Examples of such training include Councillor induction, code of conduct, meeting procedures and legislative obligations. Council will meet all costs associated with mandatory training. Where Councillors are members of professional associations which address ongoing training needs and professional development for Councillors, this is regarded as mandatory training for the purposes of this policy.
 - b. **Discretionary training** – ie, where a Councillor identifies a need to attend a conference, workshop or training to improve skills relevant to his or her role as a councillor, other than mandatory training as above or acquire publications including reference material to improve skills relevant to his/her role, expenses shall be reimbursed up to a maximum amount in accordance with the guidelines. The funding limit for each Councillor for discretionary training is \$5,000, adjusted by the annual CPI increase, during their four year term of office.
3. **Travel costs** – within the scope identified in the Reimbursement of Travel Expenses Policy Directive (the cost of using private vehicles for council purposes will be reimbursed but only if such use is authorised by a resolution of council and the claim is based on log book details which substantiate the relevance of the travel for council business).
4. **Accommodation** – accommodation, and related incidental costs associated with travel for council business related purposes (reimbursement of expenses to the extent specified in the Reimbursement of Travel Expenses Policy Directive applies).

5. **Meals** – the actual cost of each meal when travelling for business related purposes subject to the maximum cost listed in the Reimbursement of Travel Expenses Policy Directive.
6. **Hospitality expenses** – reimbursement to each Councillor is limited to \$500/annum while reimbursement to the Mayor is limited to \$6,000/ annum, adjusted by the annual CPI increase.
7. **Cab charge** – reimbursement of cab charges or public transport tickets to attend official council functions only.
8. Any expense incurred by any Councillor, which is either beyond the scope of, or in excess of, the levels of reimbursement listed above is the sole responsibility of the Councillor who incurred the expense.

Council Supplied Or Subsidised Facilities

Council will cover the complete cost of the supply and use of the facilities listed below except for those costs associated with personal/private or other non-council related use. Any Councillor may request facilities beyond the scope or standard listed below, however, those enhanced facilities, if made available, will only be provided if that Councillor pays the difference in cost between the standard facilities and those requested.

All facilities provided to Councillors remain the property of council and must be returned when a Councillor resigns or when his/her term expires.

Each Councillor is to have access to the following basic facilities under the categories listed:

Administrative tools and office amenities:

1. An individual office for the Mayor and each Divisional Councillor.
2. Secretarial support for the Mayor and Councillors be provided as determined appropriate by the Chief Executive Officer.
3. A laptop/computer for council business. The standard of computer shall be similar to that available to council managers.
4. A digital camera.
5. Council's landline, network and Internet facilities. Remote (including home office) access to council's network and the Internet may be via a council provided wireless connection.
6. A shared fax/scanner which is dedicated to use solely by, or on behalf of, Councillors at each district office.
7. A single printer, shared copier and paper shredder which is dedicated to use solely by, or on behalf of, Councillors at each district office.
8. Stationery for official purposes only. Council stationery is not to be converted or modified in any way and may only be used for carrying out the functions of the role of Councillor. Stationery is not to be used for promotion of the Councillor for election purposes.
9. Publications, copies of relevant legislation, books and journals related to council's business operations and local government generally.

Home office

Councillors may be provided with a facsimile machine and printer for business use only. For home office telecommunication needs, including internet, refer to item 5.

Maintenance costs of council equipment

Council will cover all ongoing maintenance costs associated with council owned equipment to ensure it is operating for optimal professional use.

Name badges and uniforms

Councillors will be provided with corporate clothing including jackets, shirts, skirts, trousers, ties and scarves etc, to the value of \$350 per term and will be supplied with name badges and any safety equipment required to fulfil their role.

Vehicles

Unless otherwise requested by an individual Councillor, council shall provide each councillor a vehicle for council business. Alternatively, a Councillor may be reimbursed travel costs in accordance with the Reimbursement of Travel Expenses Policy Directive. Private use of a council vehicle is allowed subject to compliance with council's Motor Vehicle Policy.

Telecommunication needs

Councillors will be provided with a mobile telephone or a hand held PDA device (e.g. Blackberry) in order to carry out their role as councillor with council meeting all costs.

In the case of the Mayor the cost of installation, rental and calls of a dedicated council business use telephone to his/her residence, will be met by council.

If a Councillor uses a personally owned mobile device for council business, council will reimburse the costs incurred (rental and calls) for business related use.

Legal costs and insurance cover

Council may, by resolution, decide and pursuant to Section 240 of the Local Government Act, to cover costs incurred through any inquiry, investigation, hearing or legal proceedings into the conduct of a Councillor, or arising out of, or in connection with the Councillor's performance of his/her civic functions.

Councillors will be covered under council insurance policies while discharging civic duties. Specifically, insurance cover will be provided for public liability, professional indemnity, Councillor's liability, personal accident and/or workers compensation, international and domestic travel insurance.

Loan Borrowing Policy 2009/10

Head of Power

Local Government Act 1993, Chapter 7, Part 5

Local Government Finance Standard 2005, Sections 8 and 55

Statutory Bodies Financial Arrangements Act 1982

Objective

To provide council with a debt management framework based on sound financial management, to undertake borrowings to fund capital expenditure.

Definitions/Application

Definition

Borrowings – includes forms of borrowings as set out in the Statutory Bodies Financial Arrangements Act 1982.

Application

Applies to all form of borrowings undertaken by council.

Policy Statement

1. Council will only undertake to borrow monies for purposes within its jurisdiction.
2. Borrowings will be made in accordance with the requirements of section 55 of the Local Government Finance Standard 2005 which states that borrowings may only be made for:
 - i. capital expenditure; or
 - ii. short-term working capital; or
 - iii. a genuine emergency or hardship; or
 - iv. establishing a commercial debt structure for its commercial business units.
3. Borrowings will be undertaken in accordance with the Queensland Treasury Corporation Guidelines and the Statutory Bodies Financial Arrangements Act 1982.
4. Borrowing requirements will be determined on a council-wide basis, adhering to the following guidelines:
 - i. Borrowings will only be made to fund capital expenditure.
 - ii. Borrowings will be for a period which is less than or equal to the estimated useful life of the related asset(s).
 - iii. Borrowing decisions are to be made in accordance with the appropriate financial ratios as determined by council.

5. The Financial and Project Services Department will be responsible for undertaking periodic reviews of council's borrowings in order to ensure the amount, terms and interest charged represent the optimum financial position for council.
6. Borrowings will only be made for expenditure which has been approved through the annual budget cycle. As part of this process, and in accordance with section 8 of the Local Government Finance Standard 2005, each financial year the borrowings policy will state:
 - i. the new borrowings planned for the financial year and the next four financial years;
 - ii. the purpose of the new borrowings; and
 - iii. the time over which it is planned to repay existing and proposed borrowings.

This information will be published in the council's annual budget and annual report. Details of budgeted loan draw-downs for the period 1 July 2009 through 30 June 2014 are outlined in the table below.

7. Council has a general approval from Queensland Treasury to borrow funds from the Queensland Treasury Corporation subject to the approval by the Department of Local Government, Sport and Recreation. A separate approval of the Treasurer is required should the council wish to borrow from a source other than Queensland Treasury Corporation.
8. Borrowing costs are to be recognised as a capital expense where the criteria of the relevant accounting standard can be met; otherwise they will be expensed as they are incurred.
9. Council's current borrowings are separated into Water Fund borrowings and General Fund borrowings. Existing General Fund borrowings as at 30 June 2009 are planned to be repaid by 30 June 2024.

As a new water entity is to be established on 1 July 2010 Water Fund borrowings have been forecast as transferring to the new water entity. These borrowings will then become the financial responsibility of the new water entity.

Loan Purpose	Term (years)	2009/10 \$	2010/11 \$	2011/12 \$	2012/13 \$	2013/14 \$
General Infrastructure including Roads, Drains, Parks, Buildings and Community Purpose Land	15	63,000,000	90,172,655	62,368,001	62,393,694	64,956,937
Waste Infrastructure	15		23,000,000			6,100,000
Water and Sewerage Infrastructure	20	82,206,941				
Total		145,206,941	113,172,655	62,368,001	62,393,694	71,056,937

Review Triggers

This policy is reviewed internally for applicability, continuing effect and consistency with related documents and other legislative provisions when any of the following occurs:

1. the related documents are amended.
2. the related documents are replaced by new documents.
3. amendments which affect the allowable scope and effect of a policy of this nature are made to the head of power.
4. other circumstances as determined from time to time by a resolution of council.

Notwithstanding the above, this policy is to be reviewed annually for relevance and to ensure that its effectiveness is maintained.

Responsibility

This Policy is to be:

1. implemented by the Director Corporate Services; and
2. reviewed and amended in accordance with the "Review Triggers" by the Director Corporate Services.

Revenue Policy 2009/10

Head of Power

Local Government Act 1993, (Act)

Local Government Finance Standard 2005, (Standard)

Objective

Sections 513A and 513B of the Act require council to adopt a Revenue Policy each financial year that complies with Section 12 of the standard. The purpose of this policy is to identify the principles applied by council for:

- making and levying rates and charges
- exercising its power to grant concessions
- recovering unpaid rates and charges

Definitions/Application

This Revenue Policy applies for the 2009/2010 Financial Year.

Policy Statement

1. Transitional Rating Arrangements

Council acknowledges the difficulty in achieving the short-term alignment of the former Caboolture and Pine Rivers Shires and Redcliffe City councils' disparate revenue policies and the significant impact on some ratepayers if short term alignment was pursued. In order to properly manage the alignment and consolidation of the former councils' revenue policies, council will implement the process over a number of years. This approach will see council applying its power to make and levy rates and charges under Chapter 14 of the Act within the former councils' local government areas on a similar basis to that adopted by each of the former councils.

This 'district' approach will limit the level of rates disruption in the initial years of the amalgamated council and allow sufficient time to properly consider and address the issues relating to an aligned and consolidated revenue policy over subsequent years.

2. Making of Rates and Charges

Rates and charges will be determined on the basis of achieving net revenue which is sufficient to allow council to meet its budgetary responsibilities for the various activities of council. In making rates and charges, council will have regard to:

- transparency – openness in the processes involved in the making of rates and charges
- accountability – making decisions and acknowledging the effects of those decisions
- simplicity – a rating regime that is simple and cost efficient to administer
- equity – having regard to the different levels of district based rates and charges so as to minimise the impact of amalgamation in the short term
- flexibility – responding where possible to unforeseen changes in the local economy
- fiscal responsibility – levying an amount sufficient to allow council to meet its budgetary responsibilities.

3. Limitation on Increase in General Rates

Council will limit increases in differential general rates levied in the previous financial year to a maximum stated percentage for those differential rating categories identified in council's Revenue Statement. Increases in other rates or charges will not be subject to limitation in this way.

4. General Rates

Council will continue its 2008/09 policy and make and levy differential general rates pursuant to section 963 of the Act generally based upon the revenue policies of the former Caboolture and Pine Rivers Shires and Redcliffe City councils. Differential general rates will be levied on all rateable land in the region. This district based differential rating approach seeks to achieve broad rating equity that could not otherwise be achieved by a single regional rate in the dollar. Within all categories, a minimum general rate will be applied to ensure that all owners contribute a minimum equitable amount towards council's general revenue requirements in circumstances where levying rates based solely on land valuation would not achieve that outcome. When determining differential rating outcomes, council may have regard to:

- minimising the impact amalgamation has on rates in the short term
- the effects of district based rating outcomes compared to regional outcomes of a consolidated revenue policy
- the level of services available to the land and the cost of making those services available
- the level of utilisation of services by the land in particular the consumption of council resources, services and infrastructure

5. Special Rates and Charges and Separate Rates and Charges

Special and Separate Rates and Charges will be levied to generate funds required to provide services and activities that council considers will specifically benefit defined (special) or all (separate) areas of rateable properties within a district or across the entire region.

6. Utility Rates and Charges

Utility charges are generally based upon the principle of user pays. In order to smooth the effects of amalgamation, the council may choose to utilise district based differential utility charges in the short term.

Water

Charges will reflect the full cost of providing a water reticulation network and will be based on an access fee and a tiered volumetric charge for water consumed. In setting water charges, council will have regard to achieving a rate of return consistent with national competition policy principles in the medium term.

Sewerage

Charges will reflect the full cost of providing a sewerage reticulation network that, where possible, manages the treatment of sewage to a high quality recyclable product that contributes to water conservation strategies. In setting sewerage charges, council will have regard to achieving a rate of return consistent with national competition policy principles in the medium term.

Waste Management

Charges are based upon full cost recovery of providing a kerbside collection service, availability of refuse stations and development of waste management strategies for the protection of the environment.

7. Levying of Rates and Charges

In levying rates and charges, council will apply the principles of:

- responsibility – making clear the obligations and responsibility of both council and ratepayers in respect to rates and charges
- accountability – making decisions and acknowledging the effects of those decisions
- cost – making the levying process simple and cost effective to administer
- flexibility – responding where possible to unforeseen changes in the local economy
- timeliness – ensuring ratepayers are given adequate notice of their liability to pay rates and charges

8. Concessions for Rates and Charges

In considering the application of concessions, Council will be guided by the principles of:

- equity – acknowledging the different levels of capacity to pay
- accountability – making decisions and acknowledging the effects of those decisions
- transparency – making clear the availability of concessions and eligibility requirements
- flexibility – responding where possible to unforeseen changes in the local economy
- fairness – taking into consideration the circumstances that lead up to the application for a concession
- sustainability – long term planning to ensure the financial sustainability of concessions

Council intends to exercise its power under section 1035A of the Act to partly remit rates and utility charges for the purpose of recognising the particular financial and related circumstances of qualifying pensioners within the region.

9. Recovery of Unpaid Rates and Charges

Council will exercise its rate recovery powers in order to reduce the overall rate burden on ratepayers and to better manage the scarce financial resources of council. It will be guided by the principles of:

- responsibility – making clear the obligations of ratepayers to pay rates
- transparency – making clear the consequences of failing to pay rates
- accountability – ensuring due legal processes are applied to all ratepayers in the recovery process
- capacity to pay – negotiating arrangements for payment where appropriate
- equity – applying the same treatment for ratepayers with the same circumstances
- flexibility – responding where possible to unforeseen changes in the local economy
- cost – making the processes used to recover outstanding rates and charges clear, simple to administer and cost effective

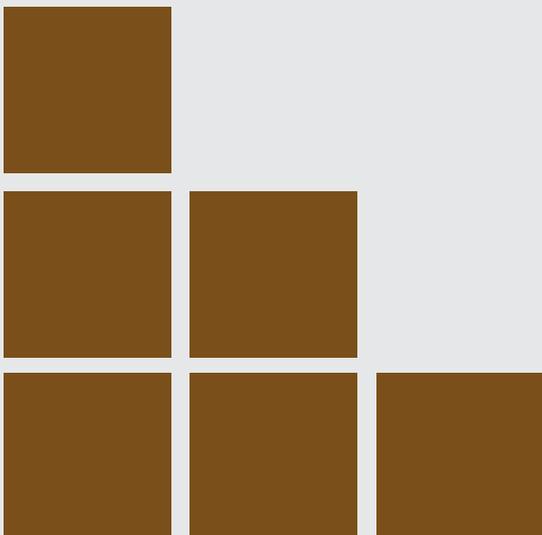
Review Triggers

This policy is reviewed annually in accordance with the Act.

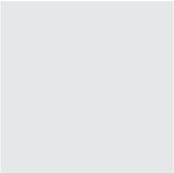
Responsibility

This Policy is to be:

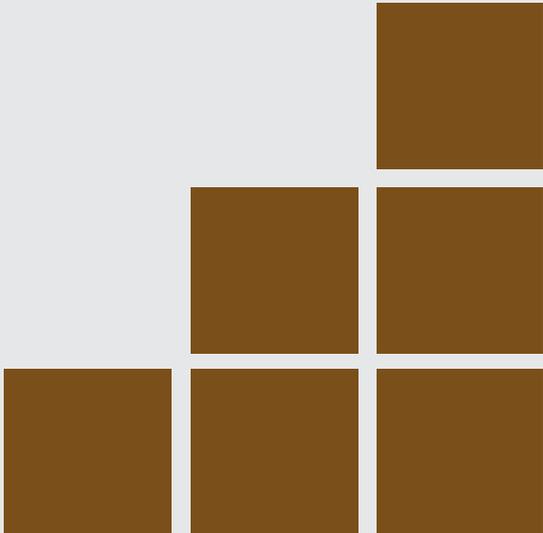
1. implemented by the Director Corporate Services; and
2. reviewed and amended in accordance with the “Review Triggers” by the Director Corporate Services.



our FINANCIALS



Community Financial Report



This section of the annual report is aimed at providing a reader-friendly understanding of Moreton Bay Regional Council's financial performance and position for the year ended 30 June 2010.

As anyone managing a household budget will know, there are day-to-day expenses to meet, bills to be paid, loans, and money that has to be put aside for the future.

The council manages its finances in much the same way but on a broader scale, so in this report we'll be examining where our money comes from, where it is spent, what we own, what we owe, what we have left over, and what we need to set aside for the future.

There are four key statements which form the basis of analysing the council's financial performance and position.

These are:

- **Statement of Comprehensive Income**
- **Statement of Financial Position**
- **Statement of Changes in Equity**
- **Statement of Cash Flows**

The **Statement of Comprehensive Income** shows how we take the money we receive in our day-to-day operations and how we spend it on providing services to the community. It also shows the difference between what we've earned (our revenue) and what we've spent (our expenses).

Statement of Comprehensive Income for the year ended 30 June 2010		\$'000
Total Operating Revenue		425,546
Total Capital Revenue		142,463
Total Operating Expenses		(444,270)
NET OPERATING SURPLUS		123,739
Total Other Comprehensive Income for the year		177,135
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		300,874

The money council earns comes from a variety of sources which are broken up into three major components – operating revenue, capital revenue and other comprehensive income.

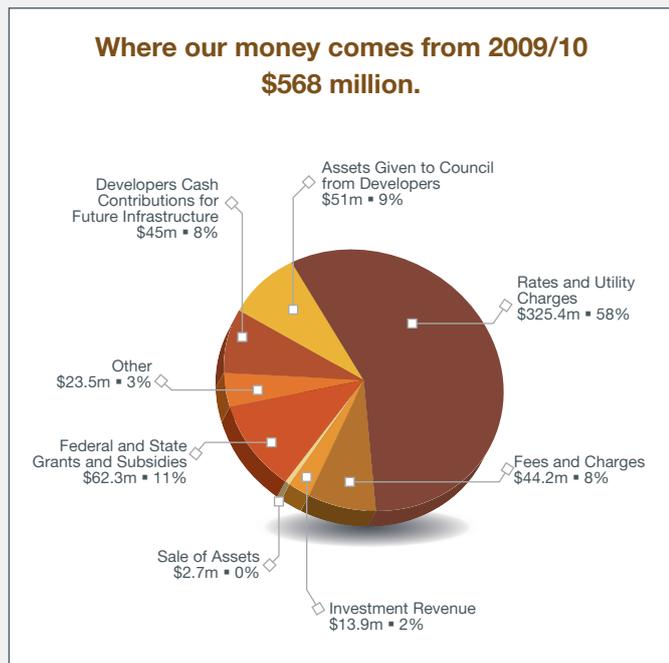
Our operating revenue is the money we receive from general operations and the majority of this comes from rates and utility charges. It is used to help provide many essential community services such as waste facilities, roads, water and sewerage, and stormwater drainage as well as to fund operations such as libraries, swimming pools, and recreational facilities.

Our capital revenue is income received by council that is used to provide for current or future assets of the council. The majority of council's capital revenue is derived from grants and subsidies provided by the State and Federal Government to assist in building new infrastructure, and infrastructure contributions provided by developers across the region.

Other comprehensive income covers the revaluation of council's non-current assets, such as infrastructure and other assets. For the 2009/10 financial year the revaluations applied resulted in an increase of \$177.1 million to its revenue.

Details of this form of revenue can be found in the notes to the financial statements (note 29).

The major sources of operating and capital revenue are shown in the graph below.



The **Statement of Financial Position** reflects the 'net worth' of council by comparing the total value of what we own (our assets) with what we owe (our liabilities). The difference between the two is known as our community equity.

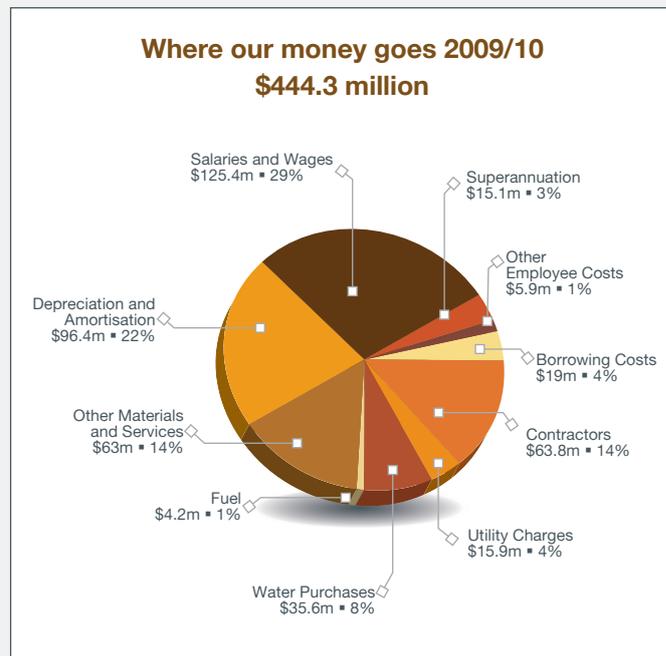
Council continues to be in a strong financial position because the value of what we own continues to increase by more than the amount we owe.

At the end of 2009/10 council had \$5.1 billion in assets and only \$439.1 million in liabilities. Our community equity had increased by \$300.9 million to a total of \$4.7 billion.

Statement of Financial Position as at 30 June 2010	
	\$'000
Total Current Assets	331,315
Total Non-Current Assets	4,777,484
Total Assets	5,108,799
Total Current Liabilities	85,701
Total Non-Current Liabilities	353,400
Total Liabilities	439,101
NET COMMUNITY ASSETS	4,669,698
Retained Surplus	3,717,161
Assets Revaluation Surplus	738,078
Reserves	214,459
TOTAL COMMUNITY EQUITY	4,669,698

Our operating expenses are the expenses incurred in the day-to-day operations of council. This figure includes salaries and wages of employees, materials and services costs including what we pay contractors, utility charges, water purchases and fuel.

Council's operating expenses are detailed in notes 11 to 14 of the notes to the financial statements.

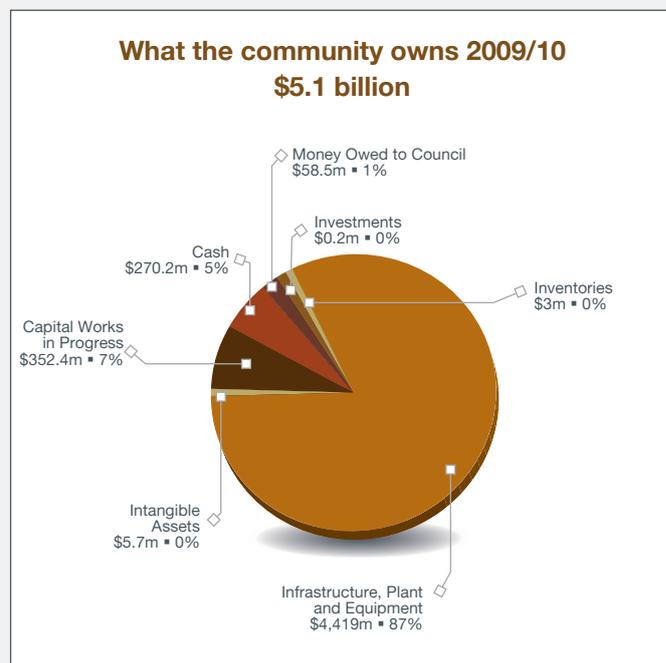


Council's total assets (\$5.1 billion) are categorised as either current assets or non-current assets.

The vast majority of council's assets are non-current assets (\$4.8 billion), which includes items like infrastructure, plant and equipment, investments and capital work in progress. Current assets are items like cash, items that can be easily converted into cash and money owed to council which is expected to be received within the next 12 months.

Council's current assets are detailed in notes 16 to 18 and non-current assets are detailed in notes 17, 19, 20, 21 and 22 of the notes to the financial statements.

The major classes of assets are shown in the graph below.

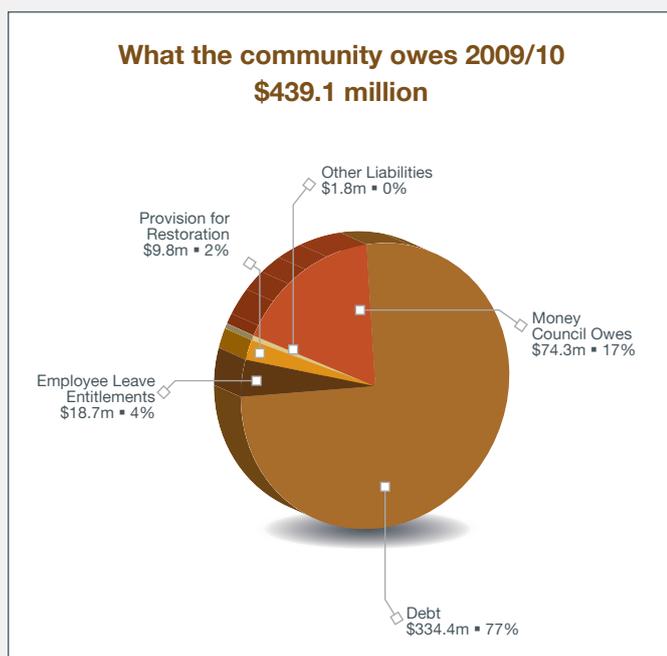


Council's liabilities totalled \$439.1 million at the end of 2009/10 and included \$85.7 million of current liabilities which are due to be paid within 12 months and \$353.4 million of non-current liabilities.

Liabilities are mainly debt, amounts owing to suppliers and amounts owing to employees for leave entitlements.

Council's current liabilities are detailed in notes 23, 24, 26 and 27 of the notes to the financial statements, while non-current liabilities are detailed in notes 23, 24 and 26.

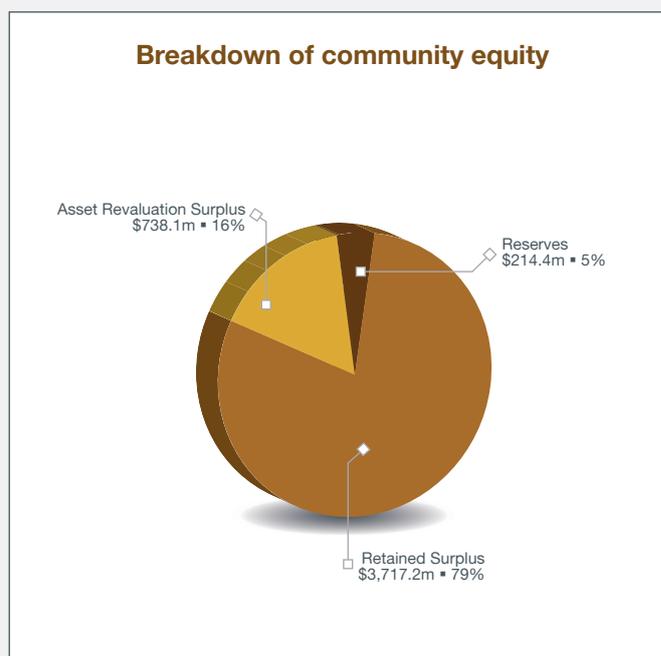
The major classes of liabilities are shown in the graph below.



The **Statement of Changes in Equity** measures the change in council's net wealth. Community equity is equal to total assets (what we own) minus total liabilities (what we owe). Community equity is broken up into three categories:

- retained surplus (the net amount of community wealth that is not yet allocated to meet specific needs)
- asset revaluation surplus (the net amounts council's fixed assets have increased over the years as market values have increased)
- reserves (represents funds constrained for future use)

The graph below shows the breakdown of community equity.



The **Statement of Changes in Equity** below shows a summary of transfers to and from the equity accounts. The table also shows that council's total wealth has increased by \$300.9 million to \$4.7 billion in the 12 months to 30 June 2010.

Statement of Changes in Equity for the year ended 30 June 2010

	Retained Surplus	Assets Revaluation Surplus	Other Reserves	Total Community Equity
	\$'000	\$'000	\$'000	\$'000
Balance as at 1 July 2009	3,569,525	560,943	238,356	4,368,824
Net Operating Surplus	123,739			123,739
Other Comprehensive Income for the year		177,135		177,135
Total Comprehensive Income for the year	123,739	177,135		300,874
Total transfer to and from reserve	23,897		(23,897)	
Balance at 30 June 2010	3,717,161	738,078	214,459	4,669,698

Further details and a breakdown of the community equity can be found in notes 28 to 30 of the notes to the financial statements.

The **Statement of Cash Flows** identifies how council received and spent money during the year, and what cash is available at the end of the year.

It shows the movement of cash based on the operating activities (which generate cash from normal operations), investing activities (which relate to the purchasing and disposal of long-term assets) and financing activities (which relate to the receipt and repayment of debt) of council.

Statement of Cash Flows for the year ended 30 June 2010

	\$'000
Cash at beginning of the financial year	317,160
Net cash inflow from operating activities	89,298
Net cash outflow from investing activities	(210,232)
Net cash inflow from financing activities	73,931
Cash at end of the financial year	270,157

Council ended the year with \$270.2 million in cash. This is a very strong cash position and council holds a large portion of cash with various banks where it earns income through interest gained on term deposits.

Cash Holdings for the year ended 30 June 2010

	\$'000
Cash at beginning of the financial year	317,160
Plus increased cash from operations	89,298
Plus increased cash from external loans	85,000
Plus increased cash from the sale of assets	6,010
Plus increased cash from capital grants, subsidies, contributions and donations	88,878
Less cash spent on the repayment of external loans	(11,069)
Less net movement in loans to community organisations	(15)
Less payments for infrastructure, plant and equipment	(305,105)
Cash at end of the financial year	270,157

Summing it up

Responsible Financial Management

In a period of continued growth and expansion, responsible financial management is crucial for council to continue to provide key services and strike the balance between meeting the needs of the community today and providing a solid financial future for the Moreton Bay region.

This Community Financial Report contains four measures of financial sustainability. These measures, on the next page, are designed to demonstrate that council is operating in a prudent financial manner and ensuring council's long-term financial sustainability and viability.

	2009/2010 Budget	2009/2010 Actual	Target *	Analysis
Interest coverage ratio Demonstrates the extent to which operating revenues are being used to meet the financing charges associated with debt servicing obligations.	0.6%	1.0%	0% to 10% (the lower the better)	Council's interest coverage ratio is being maintained at a healthy level. This ratio sits comfortably between the target range and indicates that the percentage of operating revenues covering financing charges associated with debt obligations is relatively small.
Net financial liabilities ratio Demonstrates the extent to which the net financial liabilities of council can be serviced by its operating revenues.	48.6%	25.3%	60% (the lower the better)	This ratio indicates that council has the capacity to fund the liabilities. The ratio remains well under the 60% target.
Operating surplus ratio This is an indicator of the extent to which operating revenues cover operating expenses only, or are available for capital purposes.	-3.7%	-4.4%	0% to 15%	This ratio indicates the council has an operating deficit. Council is forecasting a small operating deficit in 2010/11. Council is committed to achieving strong operating surplus ratios into the future to ensure long-term financial sustainability.
Working capital ratio Demonstrates the extent to which council has liquid assets available to meet short term financial obligations.	4.28	3.87	1.0 (the higher the better)	This ratio shows that council has maintained a strong capacity to meet short term obligations.

* The targets are Queensland Treasury Corporation (QTC) suggested targets for local government.

For the 2010/11 financial year, the Community Financial report will feature six measures of financial sustainability as required under the Local Government (Finance, Plans and Reporting) Regulation 2010.

The year to 30 June 2010 is council's first 12-month reporting period.

The financial snapshot table below compares key financial information at the end of the current reporting period with the previous one, which spanned more than 15 months from the date of the amalgamation of Caboolture Shire, Pine Rivers Shire and Redcliffe City councils as Moreton Bay Regional Council in March 2008.

Financial Snapshot		
	15 Mar 2008 to 30 Jun 2009	2009/2010
Net rate revenue	327.1m	325.4m
Fees and charges revenue	55.3m	44.2m
Total operating revenue	458.4m	425.5m
Total capital revenue	3,872.7m	142.5m
Operating expenses	522.1m	444.3m
Borrowing costs	11.8m	17.3m
Increase in operating capability	3,807.9m	123.7m
Operating result	(63.7m)	(18.7m)
Capital project expenditure	408.1m	305.1m
Net cash generated by operating activities	47.1m	89.3m
Total assets	4,729.2m	5,108.8m
Total liabilities	360.4m	439.1m
Total equity	4,368.8m	4,669.7m
Reserves	238.4m	214.5m

Feedback

If you have any feedback or wish to contact us in relation to any of the information contained in this report please send an email to mbrc@moretonbay.qld.gov.au

INDEX

A		E		R	
Accountability	54	Economic development strategy.....	36	Records management.....	7
Active Kids Park Sessions	22	Emergency management.....	25	Redcliffe City Art Gallery	19
Active Living Seniors Fitness	22	F		Redcliffe Cultural Centre	19
Adrenaline program.....	22	Festivals and events.....	17, 18	Redcliffe Museum	19
Adventure women program	22	Fire management	40	Redcliffe rejuvenation project	29
Agendas and minutes	51	Food for Thought workshops	19	Redcliffe sea wall.....	33
Albany Creek Leisure Centre	33	Food safety training.....	26	Redcliffe tennis centre.....	32
Asset management	35	G		Regional Arts Development Fund.....	19
At a glance	5	Gas extraction flares	39	Regional Floodplains Database	6
Australia Day Awards	18	H		Registers and documents.....	55
Awards.....	14	Home Assist Secure.....	23	Respite.....	23
B		I		Revenue Policy	61, 62
Beachmere beautification project.....	33	Immunisation	26	Right to Information.....	56
Birrilee Childcare Centre	23	J		Risk management and insurance	57
Bribie Island Seaside Museum	19, 32	James Drysdale Reserve	33	Road safety.....	26
Burpengary East Sewage Treatment Plant	45	K		Rob Akers Reserve.....	33
C		Koalas	41	S	
Caboolture Aquatic Centre	33	L		Samford Parklands.....	32
Caboolture Historical Village.....	32	Libraries	20	SHAFT.....	22
Caboolture "Hub".....	29	Loan Borrowing Policy	60, 61	South Caboolture Sewage Treatment Plant	45
Caboolture Morayfield master plan.....	31	Local laws	7	South Pine Sports Complex	33
Caboolture Regional Sports Park.....	33	M		South Pine River Project	40
Caboolture River Recovery Plan	40	Mosquito management.....	26	Special and separate charges	56
Caravan parks	36	Mash It Up	21	Spring in Your Step	22
Cats and dogs	26	Mayor's Report	8	Staff.....	14
CCTV program.....	26	Milestones.....	4	Standing and Advisory Committees.....	51
Certification professionals.....	57	Mission.....	3	Strategic planning wheel.....	50
Chief Executive Officer's Report.....	9	Moreton Bay Rail Link	30	Strathpine Gateway project	30
Climate change.....	39	Murrumba Downs Sewage Treatment Plant	45	Strathpine Master Plan 2031	31
Code of Conduct.....	52	N		Stream health monitoring.....	41
Community Assisted Transport Service.....	23	Narangba East Local Development Area Plan.....	31	T	
Community Engagement Framework	24	National Tree Day	40	Tenders and expressions of interest	56
Community Financial Report	65-69	Neurum Road	34	U	
Community grants program.....	23	O		Unitywater.....	7, 45
Confidential matters	51	Older and Bolder	22	V	
Corporate plan.....	49	Online business directory.....	36	Values.....	3
Corporate structure	12, 13	P		Vehicles and machinery	57
Councillors.....	10, 11	Pine Rivers Art Gallery.....	19	Vision.....	3
Councillors, roles and functions	52	Pine Rivers Family Day Care.....	23	Visitor Information Centres	36
Councillors, reimbursement policy	58	Pine Rivers Heritage Museum	19	W	
Councillors, remuneration	53	Population.....	5	Waste management	42
Council meetings.....	49	Pressure and leakage management.....	46	Woorim beautification project.....	33
Council offices.....	49	Publications.....	55	Woorim oil spill project.....	40
Customer service	6	Pumicestone Road.....	34	Workplace health and safety	57
D		Q		Y	
Disability Services.....	23	Queensland State Equestrian Centre.....	33	Youngs Crossing Road	34
Dohles Rocks Road.....	34				



Moreton Bay Regional Council

PO Box 159 Caboolture Qld 4510

T (07) 3205 0555 / International: +61 7 3205 0555

F (07) 3205 0599 / International: +61 7 3205 0599

E mbrc@moretonbay.qld.gov.au

W www.moretonbay.qld.gov.au

